

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202081 JUNE 30, 2020

New transportation provider specialty - *Transportation Network Company (TNC)*, and how to enroll

Effective July 30, 2020, the Indiana Health Coverage Programs (IHCP) will expand its list of eligible transportation providers to include a new provider specialty, *Transportation Network Company (TNC)*. This new provider specialty will allow a TNC provider to enroll as an IHCP provider.

TNC providers will be classified using the following provider and codes and descriptions:

- Provider type: 26 – *Transportation*
- Provider specialty: 267 – *Transportation Network Company (TNC)*

In addition to enrolling with the IHCP, TNC providers must contract with one or more nonemergency medical transportation (NEMT) broker:

- To transport Medicaid members enrolled in Traditional Medicaid fee-for-service (FFS), contact Southeastrans at (317) 613-0827.
- To transport Medicaid members enrolled in managed care, contact the managed care entity (MCE) to coordinate with the appropriate broker.

FFS claims will be reimbursed by the NEMT broker – Southeastrans. Managed care claims will be reimbursed by the broker with which the MCE contracts.

Requirements to enroll as a TNC provider specialty

To enroll with the IHCP under this new provider specialty, the TNC provider must meet the following requirements:

- Provide proof (copy) of a TNC permit from the Indiana Department of Revenue.
- Disclose ownerships and management information.
- Complete the fingerprinting and criminal background check for high risk providers.

Note: This requirement applies to all individuals who have at least 5% ownership or controlling interest in the enrolling business entity, including the board of directors if the enrolling entity is not-for-profit and required for individuals with strong or controlling interest in the company.

- Complete a provider agreement.



- Submit an Internal Revenue Service (IRS) W-9 form.

Note: For the W-9 requirements, see Banner Page [BR201819](#).

- Provide a Federal Employer Identification Number (FEIN).
- Pay the application fee.
- Submit a surety bond, based on the user's answers to the surety bond questionnaire.

Users will need to upload a copy of a surety bond waiver request based on responses to predefined surety bond questions.

Note: For more about surety bonds, see [Initiating Your Enrollment Transaction \(3.\)](#) on the [26 – Transportation](#) web page at [in.gov/medicaid/providers](#).

Note: A National Provider Identifier (NPI) is not required to enroll.

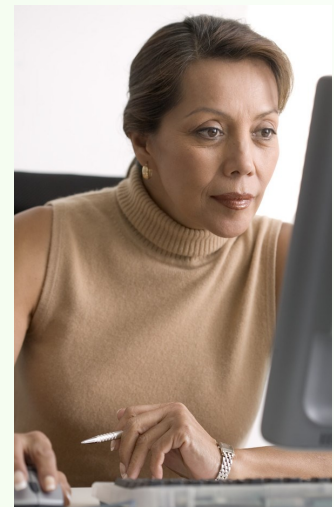
Steps to enroll as a TNC provider specialty

Transportation providers with the TNC specialty (provider type 26/provider specialty 267) can enroll only as a billing provider.

Provider specialty 267 is a stand-alone specialty that cannot be added with any other specialty.

To enroll as a transportation provider with TNC provider specialty 267, follow these steps:

1. Go to the [Provider Healthcare Portal](#), accessible from the home page at [in.gov/medicaid/providers](#).
2. On the Portal home page, click on **Provider Enrollment**.
3. At the *Provider Enrollment* page, click on **Provider Enrollment Application**.
4. At the *Welcome* page, click **Continue** to continue with the new enrollment.
5. In the *Initial Enrollment Information* section on the *Provider Enrollment: Request Information* panel:
 - Select the appropriate provider classification (billing) from the Provider Classification drop-down menu (box).
 - Select the appropriate provider type (26) from the Provider Type drop-down menu (box).
6. Enter all remaining required information in the *Provider Enrollment: Request Information* panel.
7. Click **Continue** and follow the steps to complete the *Addresses* panel; on the *Specialties* panel, select **specialty 267**.
8. Click **Continue** to go to the *Provider Identification* panel and complete the sections as indicated.
9. Proceed with the application to complete all fields indicated, and click **Continue** to advance to the next page.
10. Complete the application following the online instructions and submit the application.
11. Next, the provider is prompted to upload supporting documentation to finish the application process.



Covered procedure codes

Effective July 30, 2020, TNC providers may bill for transportation services using the following procedure codes.

Table 1 – Covered procedure codes for TNC provider (specialty 267), effective July 30, 2020

Procedure code/ modifier	Prior authorization?	20 one-way trip limitation?	Description
A0425 U3	No	No	Ground mileage, per statute mile; CAS
A0425 U5	No	No	Ground mileage, per statute mile: NAS
T2003	No	Yes	Nonemergency transportation; encounter/trip

This information will be reflected in the next regular update to *Transportation Services Codes*, accessible from the [Codes Sets](#) page at in.gov/medicaid/providers.

For MCE contact information, new enrolling providers are encouraged to view the [IHCP Quick Reference Guide](#) located at in.gov/medicaid/providers.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 1-800-457-4584.

TO PRINT

A [printer-friendly version](#) of this publication, in black and white and without photos, is available for your convenience.

COPIES OF THIS PUBLICATION

If you need additional copies of this publication, please download them from the [Bulletins](#) page of the IHCP provider website at in.gov/medicaid/providers.

SIGN UP FOR IHCP EMAIL NOTIFICATIONS

To receive email notices of IHCP publications, subscribe by clicking the blue subscription envelope or sign up from the [IHCP provider website](#) at in.gov/medicaid/providers.

