

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202051 APRIL 23, 2020

Note: The link to participate in the webinar on page 2 has been updated.

Virtual 2020 IHCP Roadshow presentations now available; Q&A webinars the week of April 27, 2020

Roadshow presentations

The Indiana Health Coverage Programs (IHCP) moved the 2020 IHCP Roadshow to a virtual format. This change, as previously announced in *IHCP Banner Page [BR202012](#)*, is in compliance with the State directive for social distancing because of the coronavirus disease 2019 (COVID-19).

The prerecorded Roadshow presentations are now available on the [2020 IHCP Roadshow](#) web page at in.gov/medicaid/providers, and include talks by managed care entities (MCEs) – Anthem, CareSource, MDwise, and Managed Health Services (MHS). The Office of Medicaid Policy and Planning (OMPP), and DXC Technology also gave presentations. Each is available as a separate recording on the web page. Providers are encouraged to watch all of the presentations as each includes important updates.



The OMPP welcomes providers' responses and suggestions about presentation content and format. Providers can evaluate the OMPP presentation on the [2020 IHCP Roadshow](#) page using the quick response (QR) code and link there, or offer feedback via email to IHCPListens@fssa.in.gov.

Note: For more information about using QR codes, see the video on the [Provider Education Opportunities](#) web page at in.gov/medicaid/providers.

Q&A webinars

Three Q&A panel discussion webinars are scheduled for the week of April 27. (See [Table 1](#) for the schedule.) OMPP, DXC Technology, and the MCEs will answer questions that providers submitted to the IHCP Listens inbox about IHCP policies. Additionally, providers will have an opportunity during each live webinar to ask questions.

Each webinar is limited to 100 attendees in hopes of giving all providers an opportunity to ask questions and interact with the presenters. Providers are encouraged to log in to each webinar earlier than the scheduled time because the 100 openings are first-come, first-served.

Dates and times for the webinars are as follows:

Table 1 – Q&A webinar dates and times

Date	Eastern Time
Monday April 27	10 a.m. – 11 a.m.
Wednesday April 29	1 p.m. – 2 p.m.
Friday May 1	3:30 p.m. – 4:30 p.m.

To participate in a webinar, go to <https://indiana.adobeconnect.com/ompp> to sign in. Ensure that Guest is selected, type your name, and click **Enter Room**.

Please note:

- The audio will be voice-over-internet, so participants will need to use speakers or headphones to hear the presentation.
- Prior to the webinar, participants can go to https://indiana.adobeconnect.com/common/help/en/support/meeting_test.htm to test the connection. The test will prompt the user for any updates or add-ins needed to participate in the webinar
- Do not log in to the webinar using Citrix or a virtual private network (VPN) because these services will not be able to play back audio.
- Download the [Adobe Connect Mobile app](#) if you wish to log in using your mobile device.



For those who cannot attend the webinars, a recording that covers the questions asked most often will be posted on the [2020 IHCP Roadshow](#) web page at in.gov/medicaid/providers.

QUESTIONS?

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