

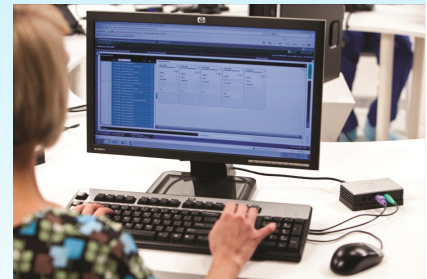
# IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS    BT201804    FEBRUARY 20, 2018

## FSSA selects vendor to operate an integrated provider enrollment and credentialing process

The Indiana Family and Social Services Administration (FSSA) recently conducted a competitive procurement for a vendor to operate an integrated process for enrolling and credentialing providers that participate in the Indiana Healthcare Coverage Programs (IHCP). As a result of the procurement process, the FSSA has contracted with Conduent Business Services LLC to develop, design, and implement this process.

Currently, providers enroll with the IHCP through one process and then must undergo a separate credentialing process with each of the managed care entities (MCEs) with whom they want to contract. The new process – referred to as FSSA EnCred – will streamline these processes into one. This single, more efficient process would apply at initial enrollment as well as at enrollment revalidation and recredentialing.



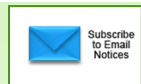
Conduent is currently working with the FSSA, MCEs, and other stakeholders in the development and design phase of the project. Upcoming provider workshops around the state will include a session reporting on the status of project plans and describing high-level features of the process itself. See the [Spring 2018 IHCP Provider Workshops](#) web page at [indianamedicaid.com](http://indianamedicaid.com) to register for a workshop in your area. Watch for more detailed information about the FSSA EnCred process in future publications.

### QUESTIONS?

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