

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT201666 OCTOBER 18, 2016

FSSA selects managed care entities to serve Healthy Indiana Plan and Hoosier Healthwise members

Indiana Health Coverage Programs (IHCP) relies primarily on a managed care delivery model to serve the healthcare needs of its members. This model is designed to combine quality of care with the efficient use of tax dollars.

Contracted managed care entities (MCEs) provide members with medical homes, also known as primary medical providers (PMPs), responsible for all the members' physical and mental health needs. Payment structures offer incentives for coordinating care, keeping members healthy, and identifying and eliminating fraud and abuse.

Under state law, MCE contracts are four years in duration, with two optional one-year extensions, necessitating the need for reprocurement at least every six years. Accordingly, the Indiana Family and Social Services Administration (FSSA) recently conducted a procurement for MCEs to serve the approximate 1 million members enrolled in the Healthy Indiana Plan (HIP) and the Hoosier Healthwise programs.

As a result of the procurement process, the FSSA has begun negotiation with four selected MCEs:

- Anthem Blue Cross and Blue Shield
- CareSource Indiana
- MDwise Inc.
- Managed Health Services of Indiana (MHS)

Contracting with the MCEs will be dependent upon successful negotiations between the State and the companies as well as demonstration by each MCE of its readiness to serve members applying FSSA's readiness review criteria. The intent is for contracts to begin January 1, 2017.

Anthem, MDwise, and MHS are the current MCEs serving the HIP and Hoosier Healthwise programs. CareSource will be a new option for members. Hoosier Healthwise members will have an open enrollment period later this year to switch plans, if desired. The IHCP will provide more information about the open enrollment period at a later date. HIP members are able to switch plans once a year at their eligibility renewal.

To participate in the Hoosier Healthwise and HIP MCE networks, providers must be enrolled with the IHCP as well as contracted with one or more of the MCEs. Providers currently contracted with an existing MCE may be required to



enter into new contracts to remain in-network as of January 1, 2017; providers should contact the MCE directly for further direction. CareSource will be establishing an IHCP provider network and can be contacted directly for more information. Table 1 lists contact information for each MCE for providers with questions about MCEs' credentialing and contracting processes. Please note that beginning January 1, 2017, MCE networks for the Hoosier Healthwise program will be enhanced to include pharmacy and dental services.

Table 1 – MCE provider network credentialing and contracting contact information

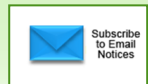
MCE	Telephone	Website
Anthem	1-800-455-6805	anthem.com
MDwise	1-800-356-1204	mdwise.org
MHS	1-877-647-4848	mhsindiana.com
CareSource	1-317-982-6480 (current) 1-844-607-2831 (effective November 1, 2016)	caresource.com/indianamedicaid (effective November 1, 2016)

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 1-800-577-1278.

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