

IHCP *banner page*

INDIANA HEALTH COVERAGE PROGRAMS

BR201726

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Providers may resubmit claims denied for EOB codes 1003 and 1004

The Indiana Health Coverage Programs (IHCP) identified an issue in CoreMMIS affecting claims from certain providers enrolled with the IHCP under more than one provider classification. The issue caused some claims from these providers to deny inappropriately for the following explanations of benefits (EOBs):

- 1003 – *Billing provider not enrolled at the service location submitted on the claim for the program billed for the dates of service. Please verify provider number and service location and resubmit.*
- 1004 – *Rendering provider not enrolled at the service location submitted on the claim for the program billed for the dates of service. Please verify provider number and service location and resubmit.*

The system issue has been addressed. Effective immediately, providers with claims processed in CoreMMIS that denied for EOB 1003 or 1004 may resubmit the previously denied claims for reimbursement consideration.

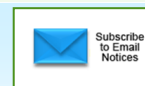


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