

PROVIDER *news*

INDIANA HEALTH COVERAGE PROGRAMS NL201403 MARCH 2014



Claim forms with missing or invalid ICD indicators will be returned to providers!

ICD indicators are now required on all *UB-04* claim forms as well as on the revised *CMS-1500* claim form. ***UB-04* and revised *CMS-1500* claim forms with missing or invalid ICD indicators will be returned to providers.** For more information, see *IHCP Bulletins* [BT201352](#) and [BT201353](#).

Reminder – Always obtain up-to-date provider enrollment forms from the website

When initiating Indiana Health Coverage Programs (IHCP) enrollment transactions, please be sure to obtain all provider enrollment forms directly from the [Provider Enrollment](#) pages at indianamedicaid.com. Do **not** use versions of forms previously saved on a computer.

If you do not obtain your forms directly from the website for each new enrollment transaction, you run the risk of using outdated versions of the enrollment forms. If you submit outdated forms, they will be returned to you with directions to complete and resubmit the correct version of the form, which delays the completion of the enrollment transaction.

Training coming for LTC providers

Long-term care (LTC) will conduct Virtual Room training to LTC providers focused on the Supportive Documentation Guidelines (SDGs) and LTC Audit protocols. The training will be offered the second Friday of each month at 1 p.m. Eastern Time beginning in April 2014. The Provider Education page at indianamedicaid.com will provide more information, including training dates and times, when the training is finalized.

INSIDE STORIES

- [Focused ICD-10 vendor testing is under way beginning March 1](#)
- [Answers to your ICD-10 questions](#)
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Focused ICD-10 vendor testing is under way beginning March 1

The Indiana Health Coverage Programs (IHCP) is now testing ICD-10 claims, including testing the new All Patient Refined-Diagnosis-Related Grouper (APR-DRG). Testing will continue through July 31, 2014.

Help us help you – test ICD-10 claims

The IHCP needs a critical volume of testers to help make sure that the transition to ICD-10 is as smooth and seamless as possible on October 1, 2014. Remember – if claims deny October 1, they will need to be corrected and resubmitted, which will delay reimbursement!

How do you send a test ICD-10 claim to the IHCP?

The IHCP will test with clearinghouses and software vendors but not directly with providers. If a provider submits directly to the IHCP and has an information technology (IT) or software department, HP will work with that department. It is the responsibility of the clearinghouse or software vendor to coordinate testing with the provider. If you are a provider that uses Web interChange, be aware that no testing feature has been established for that application at this time.

During focused ICD-10 vendor testing, send your ICD-10 testing questions to the NEW ICD-10 Vendor Testing Mailbox



The IHCP has set up a **new** ICD-10 Vendor Testing Mailbox to help answer your questions during focused ICD-10 vendor testing. Once testing has begun, email INXIXICD10vendortest@hp.com for answers to questions about:

- Pricing
- Edits and audits
- Grouping claims
- Requesting copies of your 835 transactions
- Provider Remittance Advices (RAs)

Watch the [ICD-10 Testing – Clearinghouses and Software Vendors](#) page for more ICD-10 testing information.



Answers to your ICD-10 questions

Q. I cannot submit electronic data interchange (EDI) test claims to the IHCP that have future dates of service (DOS). How do I submit ICD-10 EDI test claims today when ICD-10 is not effective until October 2014?

A. The IHCP has an effective date of October 1, 2013, for ICD-10 testing. Therefore, the IHCP accepts EDI test claims with ICD procedure (where applicable) and diagnosis codes having dates of service (DOS) on and after October 1, 2013, in ICD-10 format.

For more questions and answers about ICD-10, visit the [ICD-10 Frequently Asked Questions \(FAQs\)](#) page at indianamedicaid.com.

First-quarter workshops being held in March

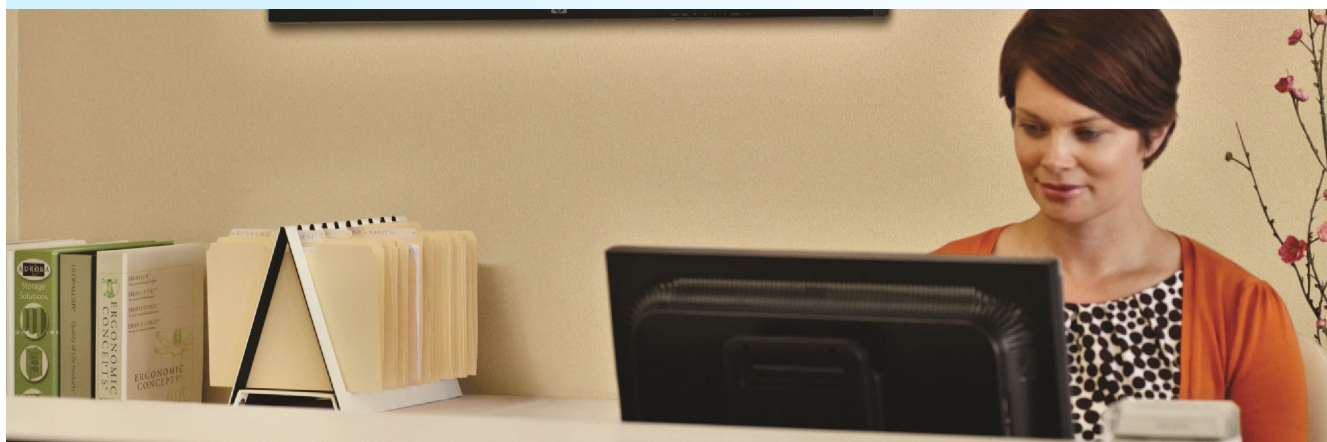
Provider workshops are scheduled at various locations throughout the month of March as shown in Table 1. Sessions will include Claims Resolution for Uniform Billing (UB) billers, Indiana Health Coverage Programs (IHCP) Updates, and Hospital Presumptive Eligibility (HPE). For a full list of workshop sessions and times, and to register, see the [First-Quarter IHCP Workshops](#) page at indianamedicaid.com.

Table 1 – Training workshop dates and locations

Date	Location	Address
March 6, 2014	Reid Hospital Richmond, Indiana	Lingle Auditorium 1100 Reid Parkway
March 13, 2014	Eskenazi Hospital Indianapolis, Indiana	Conference Center, 1 st Floor, Room 302A&B 720 Eskenazi Avenue
March 18, 2014	Union Hospital Terre Haute, Indiana	Landsbaum Center Auditorium 1433 N. 6 ½ Street
March 19, 2014	Virtual Training	Click the following link to attend this virtual training session.
March 25, 2014	St. Joseph Regional Hospital Mishawaka, Indiana	Education Center-Lower Level 5215 Holy Cross Parkway
March 26, 2014	Virtual Training	Click the following link to attend this virtual training session.
March 27, 2014	Deaconess Hospital Evansville, Indiana	Bernard Schnacke Auditorium 600 Mary Street

Sign up for the EHR incentive program

Indiana Health Coverage Programs (IHCP) incentive payments for the Electronic Health Records (EHR) initiative amount to more than \$154 million since the program's introduction in May 2011. A total of 1,828 eligible professionals and 109 eligible hospitals have benefited from these payments. For more information about EHR, see the [EHR Incentive Program](#) page at indianamedicaid.com.



RECENTLY PUBLISHED TO THE IHCP WEBSITE

PROVIDER MANUAL UPDATES

The Revision History in each manual (or chapter) provides detailed information about updates.

- [IHCP Provider Manual](#) – The following chapters of the manual have been updated:
 - [Chapter 1](#) – General Information
 - [Chapter 9](#) – IHCP Pharmacy Services Benefit
 - [Chapter 10](#) – Claims Processing Procedures
 - [Chapter 12](#) – Financial Services
- [HealthWatch/EPSTD Provider Manual](#)
- [HIP Reimbursement Manual](#)
- [Hospice Provider Manual](#)
- [Medicaid Rehabilitation Option \(MRO\) Provider Manual](#)
- [Presumptive Eligibility for Pregnant Women Qualified Provider Manual](#)

BULLETINS

- [BT201404](#) – Copays no longer apply for members in the Indiana Breast and Cervical Cancer Program
- [BT201405](#)– The IHCP increases the pharmacy dispensing fee
- [BT201406](#) – Oncotype DX[®] genetic testing for breast cancer to be an IHCP covered service

- [BT201407](#) – Amendments to Community Integration and Habilitation and Family Supports Waivers approved
- [BT201408](#) – Chromosomal Microarray Analysis genetic testing to be an IHCP covered service
- [BT201409](#) – Changes made to the IHCP Presumptive Eligibility for Pregnant Women (PEPW) process

NEWS FROM RECENT BANNER PAGES

- [Reminder of influenza and pneumococcal vaccine coverage policies](#)
- [Waiver and transportation claims to be reprocessed and mass adjusted](#)
- [Deadline for CMS ICD-10 Provider Readiness Assessment extended to February 10, 2014](#)
- [CPT codes 98925-98929 to be removed from Audit 6122](#)
- [UB-04 and revised CMS-1500 Claim Forms with missing or invalid ICD indicators will be returned to providers](#)
- [Eligible Professionals may attest to meaningful use for EHR Program](#)
- [Register now for first-quarter IHCP provider workshops](#)

FOR MORE INFORMATION

- Contact your [Provider Relations field consultant](#).
- [IHCP Provider Quick Reference](#) – This reference contains a complete list of addresses, telephone numbers, and fax numbers for the IHCP and IHCP vendors.
- Contact Customer Assistance at (317) 655-3240 in the Indianapolis local area or toll-free at 1-800-577-1278.

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