PROVIDER news

INDIANA HEALTH COVERAGE PROGRAMS NL201211 NOVEMBER 2012



Check indianamedicaid.com for the latest information about ICD-10

The Indiana Health Coverage Programs (IHCP) stays abreast of information about the upcoming transition to the International Classification of Diseases, Tenth Revision (ICD-10). IHCP representatives share the latest news at healthcare association meetings and on the <u>ICD-10 Information pages</u> on indianamedicaid.com. Be sure to check the website frequently for new and updated information.

Forms updates

The following IHCP forms are being updated to include ICD-10-related fields. When the forms are approved and ready for use, you will be notified via IHCP publications.

- Notice of Pregnancy (NOP) Form
- Prior Authorization (PA) Request Form and instructions
- Medical Clearance Form Hospital and Specialty Beds
- Medical Clearance Form Negative Pressure Wound Therapy

For more information about these forms, visit the <u>ICD-10 Decisions page</u> on indianamedicaid.com.

INSIDE STORIES

- More ICD-10 news
- <u>2012 IHCP Annual Provider Seminar</u>
- RCP Policy Manual on indianamedicaid.com
- Provider Education
- News for Web interChange users

Sign up for CMS' "MLN Matters" ICD-10 emails

Links to the Centers for Medicare & Medicaid Services' (CMS') "MLN (Medicare Learning Network) Matters" publications have been added to the <u>ICD-10 Information page</u> on indianamedicaid.com. These links are updated each time the CMS issues a new ICD-10-related email to subscribers. Some examples follow. A complete list can be found on the <u>ICD-10 Information page</u>.

- <u>SE1239, Updated ICD-10 Implementation Information, September 24, 2012</u>.
- This is a revision of <u>SE1019</u>.

IHCP Annual Provider Seminar ICD-10 training materials

The <u>ICD-10 Training page</u> is updated frequently with links to ICD-10 training-related materials. Recently added links to presentations from the 2012 IHCP Annual Provider Seminar include:

Welcome to ICD-10 – This session offers an introduction to and comparison between ICD-10 and ICD-9, explaining the rationale behind the transition and the improvements inherent in the change.

What to Expect on October 1, 2013 – The ICD-10 implementation date is October 1, 2014. However, some changes to Indiana*AIM* will be effective October 1, 2013. This presentation outlines those changes and how they will affect you.

- <u>SE1240, Partial Code Freeze Prior to ICD-10 Implementation, September 24,</u>
 2012. This is a revision of <u>SE1033</u>.
- MM7818, International Classification of Diseases, 10th Edition (ICD)-10 Conversion from (ICD-9) and Related Code Infrastructure of the Medicare Shared Systems as They Relate to CMS National Coverage Determinations (NCDs) (CR 1 of 3) (ICD-10), September 14, 2012.

ICD-10 decisions effective October 1, 2013

The <u>ICD-10 Decisions page</u> on indianamedicaid.com outlines information about changes coming to claims processing. The following ICD-related changes are scheduled to be implemented by October 1, 2013. Use of ICD-10 codes on claim submissions and all other ICD-10-related changes will not be implemented until October 1, 2014.

- Claims may not be submitted without an ICD qualifier (Web interChange) or version indicator (electronic claim 837 transaction).
- The ICD version indicator (radio button) will default to "9" for claims submitted via Web interChange. (As of October 1, 2014, the version indicator will default to "0.")
- ICD diagnosis code pointer (professional claims) will expand from four positions to eight positions (four two-character fields).
- Additional "E" code (external cause of injury) fields will not be allowed; processing will continue with using only one field.
- Professional ICD diagnosis codes will increase to 12 entries per transaction on electronic claims.
- ICD diagnoses fields will increase from five characters to seven characters on electronic claims.
- ICD procedure fields will increase from four numeric characters to seven alphanumeric characters on electronic claims.
- Web interChange will no longer allow use of a decimal point in the ICD diagnosis or procedure codes.
- Two new validity explanation of benefits (EOBs) edits will be introduced. These edits also apply to encounter (shadow) claims for managed care entities (MCEs). All other validity editing related to ICD diagnosis and procedure codes will use existing EOB edit codes. See the Validity Edits/EOBs section of the ICD-10 Decisions page on indianamedicaid.com for details.
- All field titles, whether in print or in electronic claims submissions, will change from "ICD-9" to "ICD."
- One new front-end edit will be introduced for fee-for-service claims submitted by trading partners and encounter (shadow) claims submitted by MCEs. The claims will reject and be reported on the Submission Summary Report (SSR). See the Validity Edits/EOBs section of the <u>ICD-10 Deci-</u> <u>sions page</u> on indianamedicaid.com for more information.

2012 IHCP Annual Provider Seminar wows







"Very informative." "Presenter very knowledgeable." "Good explanation of a complex topic."

These are just a few of the comments from providers who attended the 2012 Indiana Health Coverage Programs (IHCP) Annual Provider Seminar in Indianapolis. The seminar, which ran October 23-25, covered topics ranging from prior authorization to Medicaid Recovery Audit Contractor (RAC) audits to resolving billing and reimbursement issues, and included presentations from HP and the managed care entities (MCEs).

More than 1,000 providers attended the 2012 seminar.



1 - Sherri Miles (left), MDwise, and Denise Sanders, Anthem, participate in the "HIP, HIP, Hooray" session. 2 -Virginia Hudson, HP, leads the "Waiver Billing with Common Denials" session.
3 - Jennifer Garner (left), MHS, and Tawanna Danzie, HP, introduce the "HIP, HIP, Hooray" session. 4 - Kim Smith (left) and Daryl Davidson (right), HP, check the seminar schedule. 5 -Rochelle Bailey (left), Cooperative Managed Care Services, and Ron Gibson, consultant, greet providers. 6 -LaToya Robertson, HP, welcomes walk -in guests.





First-quarter workshops coming!

First-quarter IHCP provider workshops will be coming soon to a city near you! Online workshop sessions will also be available. Watch upcoming IHCP publications and indianamedicaid.com for details.



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The *RCP Policy Manual* is available on indianamedicaid.com

What are the goals of the Right Choices Program (RCP)? How do Indiana Health Coverage Programs (IHCP) members become eligible for the RCP? How do IHCP providers become primary "lock-in" providers, and what does that entail?

For answers to these and other questions about the RCP, see the <u>*Right Choices Program Policy*</u> (<u>Manual</u>, now accessible from the Manuals page of indianamedicaid.com.

Provider Education

LTC providers: Watch for IHCP online training in electronic 450Bs Electronic 450Bs are coming! The Family and Social Services Administration's (FSSA's) Division of Aging, in conjunction with the Indiana Health Coverage Programs' (IHCP's) Long Term Care Unit, will offer free online training via HP Virtual Room. Watch upcoming IHCP publications and check the <u>MDS 3.0 page</u> on indianamedicaid.com for dates, times, and details.

How to complete Provider Enrollment forms

Weekly educational sessions in November and December will help providers complete Provider Enrollment forms successfully. These sessions will be delivered via HP Virtual Room, allowing you to gain valuable information without leaving the office. Watch for session dates, times, and access information on the <u>Provider Education page</u> at indianamedicaid.com.



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News for Web interChange users

Are you an owner, a Web interChange administrator, or a Web interChange user for your organization?

To ensure compliance with the *Health Insurance Portability and Accountability Act* (HIPAA) and to better protect Indiana Medicaid data, the IHCP is reviewing and updating its Web interChange security policies and clarifying security responsibilities for those at every level of provider organizations. Changes include a new Web interChange password reset policy effective December 1, 2012. Be sure to review BT201242 for details about this and other related information.

Web interChange now supports Internet Explorer, Firefox, and Chrome browsers

As of November 1, 2012, the Indiana Health Coverage Program's (IHCP's) Web interChange website was upgraded to support multiple internet browsers, including the most current versions of Internet Explorer, Firefox, and Chrome (see <u>BR201243</u>). Please take a few minutes to download a current version of these browsers from the <u>Web Toolkit page</u> on indianamedicaid.com. If you have questions regarding Web interChange, call the HP Electronic Solution help desk at (317) 488-5160 or toll-free at 877-877-5185, and select option #2, or email the help desk at <u>INXIXElectronicSolu-</u>tion@hp.com.

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RECENTLY PUBLISHED TO THE IHCP WEBSITE

BULLETINS

- <u>BT201236</u> SmartPA[™] Pharmacy PA Enhancement and Changes to the Preferred Drug List
- <u>BT201237</u> Catamaran Corporation to Serve as New Indiana Medicaid Pharmacy Benefit Manager
- <u>BT201238</u> IHCP Announces 2013 Hospice Rates, Effective October 1, 2012
- <u>BT201239</u> Clarification: Implementation of a SmartPA Rule for Brand Singulair and Generic Montelukast Products
- <u>BT201240</u> The IHCP Will No Longer Accept Paper Forms of Payment for Enrollment Fees
- <u>BT201241</u> Recertification Eliminated for ICF/ID and Residential Care Facility Providers
- <u>BT201242</u> The IHCP Updates Web interChange Security Policies and Clarifies Responsibilities

PROVIDER MANUAL UPDATES

Healthwatch/Early and Periodic Screening, Diagnosis, and Treatment Provider Manual

Qualified Provider Presumptive Eligibility Manual

LOOKING FOR MORE INFORMATION ABOUT PROVIDER MANUAL UPDATES?

- Subscribe to <u>IHCP E-mail Notifications</u>.
- The Revision History at the front of each manual (or chapter) provides detailed information about the updates made in the most recent revision.

NEWS FROM RECENT BANNER PAGES

- POA Indicator Reporting Changes with the Implementation of HIPAA 5010
- Edit 4034 to Adjudicate Based on Days, Months, and Years of Age
- Delays in Claims Processing
- CPT Code 93351 with TC/26 Modifier
- HCPCS J9175 Noncovered
- CPT Code 15831 Renumbered
- CPT Code 15830/ASC Pricing Indicator of 8
- HCPCS Code G0364/ASC Pricing Indicator of T
- Medicaid RAC to Begin Auditing Inpatient Acute Care Claims
- Web interChange to Support Multiple Browsers
- <u>CPT Code 92540 Linked to Provider Specialty 200</u>
- Revenue Code Linkage for HCPCS Code A9503
- Do Not Send Fingerprint Samples
- <u>Use Current Versions of Provider Enrollment Forms</u>
- Timely Completion of Revalidation Packets Is Critical
- Skin-Substitute Procedure Codes Linked to Revenue Code 636
- Manual Pricing for Genetic Testing Codes

FOR MORE INFORMATION

- Contact your Provider Relations Field Consultant.
- IHCP Provider Quick Reference This reference contains a complete list of addresses, telephone numbers, and fax numbers for the IHCP and IHCP vendors.