

PROVIDER *news*

INDIANA HEALTH COVERAGE PROGRAMS NL201209 SEPTEMBER 2012



Prepare now for ICD-10!

If you have not already done so, start now to get ready for the transition to the International Classification of Diseases, Tenth Revision (ICD-10)!

You know how much submitting and resubmitting claims costs you. Imagine that you have to resubmit claims repeatedly because your staff is not fully trained on ICD-10. Create business process and training plans now, and execute them. Do not wait.

To get started, see the following excerpt from an Indiana Health Coverage Programs (IHCP) ICD-10 presentation. This information is also available on [the ICD-10 Information page](#) at [indianamedicaid.com](#):

INSIDE STORIES

- [ICD-10 at the Annual Provider Seminar](#)
- [Program Integrity pages at indianamedicaid.com](#)
- [Drug Take-Back Day](#)
- [MDS 3.0/PASRR training](#)
- [Third-quarter workshops](#)
- [Annual Provider Seminar](#)

Who will ICD-10 affect?

The short answer is that ICD-10 will affect all providers, all programs, and all claims (except dental and pharmacy claims). Currently, providers must include a primary diagnosis code on claims submitted for

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ICD-10 implementation date moved to October 1, 2014

On August 24, 2012, the Department of Health and Human Services (HHS) issued a [news release](#) announcing the adoption of *45 CFR Part 162* final rule, to be published on September 5, 2012. The adoption of the final rule moves the ICD-10 implementation date to October 1, 2014, with no exceptions.





ICD-10 at the 2012 IHCP Annual Provider Seminar

The ICD-10 team will be at the 2012 IHCP Annual Provider Seminar on Tuesday, October 23, and Thursday, October 25, to field your ICD-10 questions and make presentations. ICD-10 presentations are:

- **Welcome to ICD-10** – An introduction of and comparison between ICD-10 and ICD-9. This presentation explains the rationale behind the move to ICD-10 and the improvements inherent in the change.
- **What to expect on October 1, 2013** – Even though the ICD-10 implementation date is October 1, 2014, some changes to IndianaAIM will be effective October 1, 2013. This presentation outlines those changes and how they will affect you.

processing. For dates of service on or after the implementation of ICD-10, these claims will be submitted using ICD-10 codes. The ICD-10 code manuals do not address codes for each provider type separately. All diagnosis codes are listed together and are not labeled by provider or service type. In preparation, be sure to research codes related to your provider or service type. In cases where you are supplied ICD-10 codes by peer providers, you must make certain those providers are ICD-10 ready as well.

What happens if you are not ICD-10 ready on the ICD-10 implementation date?

Any claim submitted with a date of service (DOS) on or after the ICD-10 effective date, that is not ICD-10 compliant, will reject. The Indiana Health Coverage Programs (IHCP) will not assess penalties; however, if you are not prepared for ICD-10, your claims will not be paid. Rejected claims mean an interrupted, delayed, or possibly diminished revenue stream.

Your vendor is ICD-10 ready. Does that mean you are?

Possibly not. If you have been notified that your vendor is ready for ICD-10 implementation, it does not mean that **you** are ready for ICD-10 implementation. Your vendor handles only a portion of your business. See the following *short* checklist of preparations you should consider. How many of these preparations have you implemented in your business?

- Staff trained in clinical documentation and charting
- Superbill and charge slip updated
- Patient questionnaires and surveys about reasons for patients' visits accurately revised to reflect ICD-10-related information needs
- Electronic health records evaluated and updated to reflect ICD-10 information needs

Where do you begin?

Visit the [ICD-10 Training page](#) on indianamedicaid.com to find links to training materials, assessment and planning materials, and classroom opportunities. The page is frequently updated to provide new links.

Thinking about ICD-10 is not enough. Real preparation for ICD-10 takes more time than you imagine – ask others who are preparing. If you have not already done so, start now to assess the impact of ICD-10 on your business, create business process and training plans, and execute them. Do not wait. To help ensure the continuity of your business, be proactive. Prepare now for ICD-10!

The screenshot shows the 'INDIANA MEDICAID for Providers' website. The main content area is titled 'PROGRAM INTEGRITY' and includes a 'MISSION STATEMENT', 'CONTACT INFORMATION', and 'FREQUENTLY ASKED QUESTIONS' section. The F.A.Q. section has two questions: 'What is provider fraud?' and 'What is provider abuse?'. The 'What is provider fraud?' question is answered with a definition and a list of examples including billing for services not rendered, billing for more costly services, and receiving kickbacks. The 'What is provider abuse?' question is answered with a definition and examples like rendering excessive services or providing services inconsistent with diagnosis. A 'QUICK LINKS' sidebar on the right lists various services like Claims/Billing, Electronic Data Interchange, and Forms. A 'Subscribe to Email Notices' button is also visible.

The new Program Integrity pages on indianamedicaid.com support the OMPP Program Integrity Unit's efforts to guard against fraud, waste, and abuse of Medicaid program benefits and resources.

New Program Integrity pages at indianamedicaid.com feature fraud control

In Indiana, the Office of Medicaid Policy and Planning's (OMPP's) Program Integrity Unit guards against fraud, waste, and abuse of Medicaid program benefits and resources.

To support these goals, the OMPP Program Integrity Unit has introduced a new section on indianamedicaid.com, which provides information about Medicaid program integrity in Indiana, and includes FAQs and a Member and Provider Concerns telephone line.

The [Medicaid Recovery Audit Contractor \(RAC\) web page](#), also part of this section, details how the OMPP contracts with Truven Health Analytics (previously Thomson Reuters Healthcare) to provide a fraud and abuse detection system (FADS) to prevent fraud, waste, and abuse in Medicaid billing. For more information, visit the [Program Integrity pages](#) at indianamedicaid.com. Use the Program Integrity "Quick Link" in the right navigation panel of the provider home page for easy access.



Fifth National Drug Take-Back Day slated for September 29

The Drug Enforcement Administration (DEA) has scheduled another National Prescription Drug Take-Back Day Saturday, September 29, from 10 a.m. to 2 p.m. Drug Take-Back Day allows people with unwanted, unused prescription drugs to safely dispose of the drugs at designated locations throughout the United States. In four previous Take-Back Days, the DEA and its law-enforcement and community partners removed a total of more than 1.5 million pounds (774 tons) of medication from circulation.

Provider education

MDS 3.0 Case Mix Audit Review, SDGs, and PASRR – two online training sessions set for September 5 and September 6

Online training sessions on the Minimum Data Set (MDS) 3.0 Case Mix Audit Review, the Supportive Documentation Guidelines (SDGs), and Pre-Admission Screening and Resident Review (PASRR) are scheduled for September 5, 10-11 a.m., and September 6, 2012, 10-11 a.m.

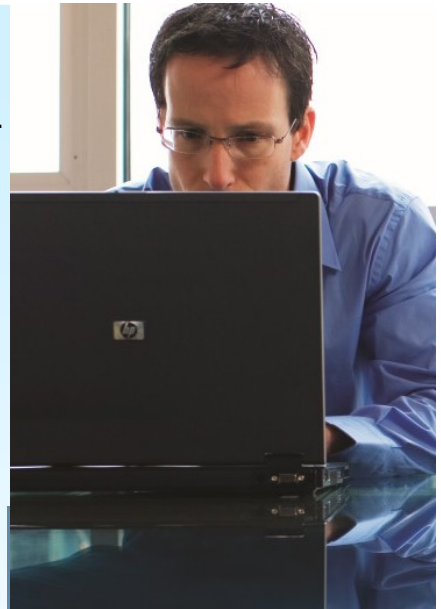
The training will be presented via HP Virtual Room and combined with an audio conference telephone number. For more information, see the [MDS 3.0 page](#) on indianamedicaid.com.

Third-quarter provider workshops continue through September

There's still time to sign up for third-quarter provider workshops! Session topics include:

- Managed care entity (MCE) roundtables
- *Care Select* prior authorization (PA)
- A behavioral health roundtable
- Provider Enrollment and the *Affordable Care Act*
- IHCP Updates
- Avenues of Resolution (resolving billing issues)

For [more information](#) and [to register](#), visit the Provider Education page at indianamedicaid.com.



Can't get away for training? Sign up for one of HP's increasingly popular online workshops, scheduled for September 20 and September 25. See the [Provider Education page](#) on indianamedicaid.com for more information.

The countdown to the 2012 IHCP Annual Provider Seminar begins!

Have you marked your calendar for October 23-25? That's when this year's annual provider seminar will be at its new location at **Caribbean Cove Hotel & Water Park, Indianapolis**. Watch for more information in a soon-to-be-published IHCP bulletin.

September

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1
	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

October

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

RECENTLY PUBLISHED TO THE IHCP WEBSITE

BULLETINS

- [BT201230](#) – Appropriate Billing of leuprolide acetate NDCs Minimizes Drug Rebate Disputes
- [BT201231](#) – Changes Made in Nursing Facility Reimbursement Rules
- [BT201232](#) – SmartPA™ Pharmacy PA Enhancements and Changes to the PDL and OTC Drug Formularies
- [BT201233](#) – Claims Adjudication Process to Validate Ordering, Prescribing, and Referring (OPR) Practitioners

PROVIDER MANUAL UPDATES

[IHCP Provider Manual](#) – The following chapters of the manual have been updated:

- [Chapter 1](#) – *General Information*
- [Chapter 10](#) – *Claims Processing Procedures*
- [Chapter 11](#) – *Paid Claim Adjustment Procedures*
- [Chapter 12](#) – *Financial Services*
- [Chapter 13](#) – *Utilization Review*
- [Chapter 14](#) – *Long-Term Care*

[590 Program Provider Manual](#)

LOOKING FOR MORE INFORMATION ABOUT PROVIDER MANUAL UPDATES?

- Subscribe to [IHCP E-mail Notifications](#).

- The Revision History at the front of each manual (or chapter) provides detailed information about the updates made in the most recent revision.

NEWS FROM RECENT BANNER PAGES

- [The IHCP Improves Age-Specific Auditing](#)
- [Update to NCCI and Code Auditing Edits](#)
- [Tell Us How It's Going with ICD-10 Preparations](#)
- [Third-Quarter IHCP Provider Workshops](#)
- [HP Virtual Online Workshops](#)
- [Outpatient Crossover Claims Denying for EOB 264 – Date of Service Missing](#)
- [Do Not Send Fingerprint Samples with Your Provider Enrollment Packet](#)
- [Updates to Mental Health Utilization Edits](#)
- [HCPCS Code D0340 Limited to Provider Specialty 273 – Orthodontist](#)

FOR MORE INFORMATION

- Contact your [Provider Relations Field Consultant](#).
- [IHCP Provider Quick Reference](#) – This reference contains a complete list of addresses, telephone numbers, and fax numbers for the IHCP and IHCP vendors.

