

# PROVIDER *news*

INDIANA HEALTH COVERAGE PROGRAMS

NL201110

OCTOBER 2011



## Doing business with Medicaid

### ICD-10 compliance project is under way

The Family and Social Services Administration (FSSA) International Classification of Diseases, 10th Revision (ICD-10) compliance project is under way. The Centers for Medicare & Medicaid Services (CMS) has mandated an October 1, 2013, implementation date, and **there are no exceptions**.

As the FSSA and Indiana Health Coverage Programs (IHCP) proceed with assessments, testing, and implementation, the project team will keep you informed about its progress and refer you to additional information. Association meetings, workshops, the IHCP Annual Provider Seminar, bulletins, banner pages, and information on [indianamedicaid.com](http://indianamedicaid.com) will also help keep you up-to-date. For an overview of ICD-10, the IHCP recommends you visit the [CMS website](http://cms.gov) at [cms.gov](http://cms.gov).

#### ICD-10 Vendor Readiness Survey

FSSA vendors received the first ICD-10 Vendor Readiness Survey August 8, and we are currently analyzing the responses. The survey's intent is to help us determine whether vendors are ready to implement ICD-10 and to identify issues vendors may have. Invitations for the second survey will be sent November 7 by email or U.S. Mail. The second survey will help us continue to track progress and issues. An ICD-10 Vendor Readiness Survey is scheduled every 90 days until ICD-10 implementation October 1, 2013. Through these surveys, we intend to share links to websites and materials that could prove helpful to vendors as they prepare to implement ICD-10.

#### INSIDE STORIES

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**ICD-10 surveys for IHCP providers begin November 8 — see [page 2](#) for more information.**

## ICD-10 FAQs

**Q.** What is the time frame for implementing ICD-10?

**A.** The Family and Social Services Administration (FSSA) and HP have completed initial assessments of the Medicaid Management Information System (MMIS) and are now on target for the October 1, 2013, implementation of the ICD-10 code sets.

**Q.** Will there be regular meetings for stakeholders?

**A.** CSG Government Solutions, Inc., the State's vendor for ICD-10 assessment and implementation, and the FSSA ICD-10 team are presenting information about ICD-10 at association meetings, such as the Indiana State Medical Association (ISMA). The HP ICD-10 team is also presenting updates at association meetings, provider workshops, and seminars.

In addition, a calendar of future stakeholder meetings will be published on [indianamedicaid.com](http://indianamedicaid.com) – watch for details in upcoming bulletins, banner pages, and newsletters.

**Q.** Is there going to be a freeze in claims processing?

**A.** No. There are no plans at this time to freeze claims processing.

**Q.** Will there be vendor testing?

**A.** Vendor testing is scheduled to begin January 1, 2013.

**Q.** When will test plans for the managed care entities (MCEs) and vendors be available?

**A.** MCE and vendor test plans will be available by the second quarter of 2012. More information about ICD-10 is available on the following websites:

- The [Centers for Medicare & Medicaid Services \(CMS\) website](http://cms.gov/ICD10) at [cms.gov/ICD10](http://cms.gov/ICD10). This link takes you directly to the ICD-10 Overview page.
- ICD-10 Implementation: The Time to Prepare is Now – A series of links offered by the [American Health Information Management Association \(AHIMA\)](http://ahima.org/icd10) at [ahima.org/icd10](http://ahima.org/icd10).
- The [Indiana State Medical Association \(ISMA\) website](http://ismanet.org) at [ismanet.org](http://ismanet.org). The ISMA is providing ICD-10 training; see the Education link for information.



### The ICD-10 IHCP Provider Readiness Survey begins November 8

As an IHCP provider, you can participate in the first ICD-10 IHCP Provider Readiness Survey starting November 8. The survey will gather information about providers' preparations for ICD-10 and identify possible issues.

Like the ICD-10 Vendor Readiness Survey, the provider survey will serve as a baseline for future surveys, and ongoing surveys will track providers' progress and issues until the ICD-10 implementation date. Through these surveys, we intend to share links to websites and materials that could prove helpful as you prepare to implement ICD-10.

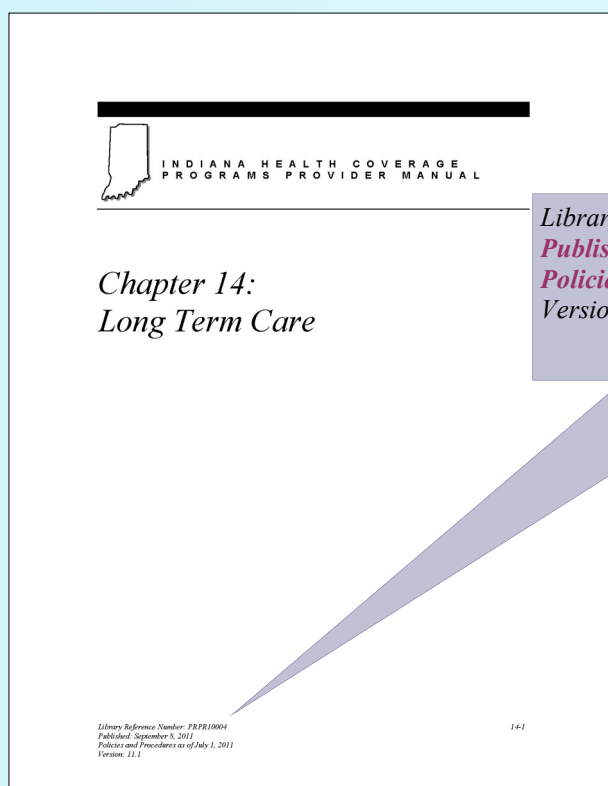
A link to the provider survey will be posted at [indianamedicaid.com](http://indianamedicaid.com) November 8. Monitor bulletins, banner pages, and newsletters for further announcements about the survey.

## Effective versus publication dates for the IHCP Provider Manual

How do you tell the effective date of information that appears in the *Indiana Health Coverage Programs (IHCP) Provider Manual* and other supplemental provider manuals?

Starting October 1, 2011, on the cover page of each chapter of the manual, in the lower-left corner, you'll find the date the chapter was posted to the [Manuals page](#) of indianamedicaid.com, as well as the effective date of the policies and procedures that appear in the manual.

You can also find the effective dates of policies and procedures in the Revision History at the beginning of every chapter of the *IHCP Provider Manual*.



*Library Reference Number: PRPR10004*  
*Published: September 8, 2011*  
*Policies and Procedures as of July 1, 2011*  
*Version: 11.1*

The Revision History shows the effective dates of all manual versions.

Indiana Health Coverage Programs Provider Manual				Chapter 13 Revision History	
Version	Date	Reason for Revisions	Completed By		
11.0	Policies and procedures as of March 1, 2011 Published: September 27, 2011	Semiannual Update <ul style="list-style-type: none"><li>Updated <a href="#">Fraud and Abuse Detection System</a> section</li><li>Updated <a href="#">IHCP Provider and Member Concern Line</a> section</li><li>Changed SUR Department references to IHCP Program Integrity Department</li><li>Updated Web links</li><li>Changed managed care</li></ul>	HP Provider Relations and Publications Units		

## HIPAA 5010 compliance date is fast approaching!



The January 1, 2012, compliance date for the Health Insurance Portability and Accountability Act (HIPAA) 5010 transactions is less than two months away!

**NOW** is the time to ensure that you are ready for this transition. Many software vendors, clearinghouses, and billing services

have not completed testing for version 5010. Review the following Frequently Asked Questions (FAQs) to see what you can do to be ready.

**Q.** How can I tell if my current software is compliant with HIPAA 5010?

**A.** Contact your software vendor, billing service, or clearinghouse as soon as possible to inquire about the HIPAA 5010 upgrade and ask whether your vendor is testing with Indiana Medicaid. All software vendors, clearinghouses, and billing services have been contacted and requested to begin testing. A list of approved software vendors will be published in October on the [Electronic Data Interchange page](#) at [indianamedicaid.com](http://indianamedicaid.com).

**Q.** What if my organization is not ready when the transition occurs January 1, 2012?

**A.** If you do not exchange electronic health transactions using version 5010 as of January 1, 2012, delays in claim reimbursement may result. Transactions submitted in version 4010A1 will be rejected and you will not be able to receive the electronic Remittance Advice (RA).

**Q.** Will trading partners be able to submit both HIPAA version 4010A1 and version 5010 at the same time using the same trading partner identification (ID)?

**A.** No, once you begin submitting HIPAA version 5010 of a transaction, you will no longer be able to submit the 4010A1 version.

**Q.** Will trading partners be given a new submitter ID for version 5010 claims?

**A.** No, trading partners will use the same production trading partner ID they use today.

**Q.** If I use Web interChange to submit claims, do I need to test for HIPAA 5010?

**A.** No, you will not need to test. Web interChange will be upgraded to be compliant with 5010.

**Q.** What types of reports will we receive when we submit a batch claim transaction?

**A.** Trading partners will receive an 999 Functional Acknowledgement and a *Submission Summary Report (SSR)* for each batch claim file submitted. The SSR is a portable document format (PDF) file that describes in detail the acceptance or rejection status of claims submitted.

**Q.** Do I need to submit a new Trading Partner Agreement?

**A.** Yes. The Trading Partner Agreement is now being updated. The new version will be available in early October. Each trading partner that exchanges electronic transactions with Indiana Medicaid must submit a new Trading Partner Agreement before the 5010 implementation. Watch [indianamedicaid.com](http://indianamedicaid.com) for notification when the new Trading Partner Agreement is available.

Email your questions regarding 5010 testing to [INXIXTradingPartner@hp.com](mailto:INXIXTradingPartner@hp.com) or contact the EDI Solutions Help Desk at (317) 488-5160 or 1-877-877-5182.

**Reminder: Providers that submit claims electronically to one or more managed care entities (MCEs) must test with each MCE as well as with Indiana Medicaid. Please contact all appropriate MCEs for testing requirements.**



## Provider education



### The IHCP wants you for its annual provider seminar!

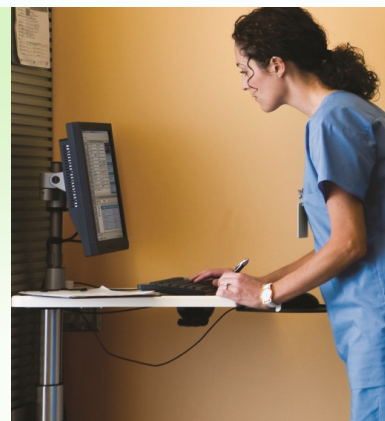
The Indiana Health Coverage Programs (IHCP) wants YOU to attend its annual provider seminar October 25-27, 2011! This three-day seminar features riveting topics, including program overviews and specific program billing guidelines, as well as sessions about prior authorization and how to self-apply National Correct Coding Initiative (NCCI) audit guidelines. Sessions will be led by HP, ADVANTAGE Health Solutions<sup>SM</sup>, Anthem, Managed Health Services (MHS), and MDwise. See the full seminar lineup to choose your “can’t miss” sessions. Register early to guarantee a seat at this year’s event! For [more information](#) and [to register](#), visit the Provider Education page of indianamedicaid.com.

### Myers and Stauffer Case Mix 101 workshop

Myers and Stauffer is offering a Case Mix 101 workshop October 13, 2011, at Indiana Wesleyan Conference Center in Indianapolis. You can find the [Supportive Documentation Guidelines \(SDGs\)](#) related to the workshop content on indianamedicaid.com (Provider-Specific Information > Long-Term Care > MDS 3.0).

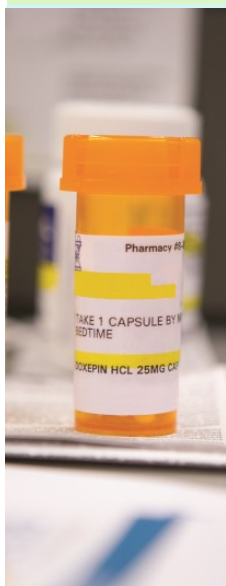
## Medicaid providers receive more than \$6.5 million in EHR incentive reimbursements

Have you signed up for the Indiana Medicaid Electronic Health Records (EHR) Incentive Program? As of September 28, 2011, Indiana Medicaid providers received more than \$6.5 million in incentive reimbursements through the EHR incentive program. The program, which began in May 2011, provides financial incentives for eligible professionals and hospitals demonstrating meaningful use of certified EHR technology. For more information and to find out whether you’re eligible, visit the [EHR page](#) at indianamedicaid.com.



## Third DEA National Prescription Drug Take-Back Day in October

The next Drug Enforcement Administration (DEA) National Prescription Drug Take-Back Day will be Saturday, October 29, 2011, from 10 a.m. to 2 p.m. This is the third event coordinated by the DEA to help consumers safely dispose of unused, unneeded, and expired medications, including controlled substances. More than 309 tons of medications were turned in at collection sites across the U.S. during the first two DEA National Prescription Drug Take-Back Days on September 25, 2011, and April 25, 2011, illustrating the continued need for a safe, convenient means for consumers to dispose of unwanted medications. Nearly 4,000 state and local law enforcement agencies throughout the nation partnered with the DEA to provide take-back sites. Disposing of unwanted medications helps prevent drugs from being misused, abused, or diverted from patient’s medicine cabinets. The DEA will provide an online drug take-back site locator in the fall. More information about the upcoming DEA Prescription Drug Take-Back Day is available on the [DEA website](#) at [justice.gov/dea/](http://justice.gov/dea/).





#### RECENTLY PUBLISHED TO THE IHCP WEB SITE

##### BULLETINS

- [BT201144](#) – Changes to the Preferred Drug List and Over the Counter Drug Formulary
- [BT201145](#) – Home Health Rates for State Fiscal Year 2012
- [BT201146](#) – 2011 IHCP Annual Provider Seminar Scheduled for October 25-27 in Indianapolis
- [BT201147](#) – Change in Time Frame for Administrative Review of Claims
- [BT201148](#) – Coverage Determinations for the October Quarterly HCPCS Code Updates

##### PROVIDER MANUAL UPDATES

[IHCP Provider Manual](#) – the following chapters of the manual have been updated:

- [Chapter 13 – Utilization Review](#)
- [Chapter 14 – Long-Term Care](#)

#### LOOKING FOR MORE INFORMATION ABOUT PROVIDER MANUAL UPDATES?

- Subscribe to [IHCP E-mail Notifications](#).
- The Revision History at the front of each manual (or chapter) provides detailed information about the updates made in the most recent revision.

#### NEWS FROM RECENT BANNER PAGES

- [99407 U6 to Replace S9075 for Smoking Cessation Counseling](#)
- [Coverage and Reimbursement for Gamunex and Gamunex-C](#)
- [Mass Adjustment for NCCI Outpatient Claims](#)
- [Proper Revenue Codes for Billing IHCP-Covered Radiopharmaceuticals](#)
- [Implementation of E/M Code Audit 4197 Delayed](#)
- [Chiropractic Claims to Be Mass Adjusted or Mass Reprocessed](#)
- [“Requesting” Versus “Rendering” Provider Fields on Universal PA Form](#)
- [Home Health Claims to Be Mass Adjusted](#)
- [Using Modifiers for Outpatient Hospital Billing](#)
- [Procedure Code E0784 Linked to Provider Specialty 250 – DME](#)

#### FOR MORE INFORMATION

- [Contact your Provider Relations Field Consultant](#)
- [IHCP Provider Quick Reference](#) – a complete list of addresses, telephone numbers, and fax numbers for the IHCP and IHCP vendors