



P R O V I D E R B U L L E T I N

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To: All Providers**Subject: Fourth Quarter Provider Workshops**

The Office of Medicaid Policy and Planning (OMPP), Children's Health Insurance Program Office, and EDS invite all Indiana Health Coverage Programs (IHCP) providers to attend the 2002 fourth quarter IHCP workshops free of charge. A one day workshop session about topics of interest to all providers is being offered in Terre Haute, Indianapolis, Muncie, Columbus, Merrillville, Fort Wayne, and Evansville in November and December 2002. Table 1.1 lists workshop locations. There are four sessions at each workshop and providers must register for all four. Table 1.2 lists session information. The sessions will begin promptly at the stated start time.

A half-day workshop is being offered about topics of interest to all Waiver providers. These sessions will be held in Terre Haute, Muncie, Indianapolis, Lafayette, Fort Wayne, and Evansville in November and December 2002. The Waiver workshops will cover Waiver billing and the new Waiver services including transportation. Information in the Waiver workshops is of interest to all new and experienced Waiver providers. Table 1.3 lists Waiver workshop locations and times.

Seating for the workshops is limited to two registrants per provider number. Fax completed registration forms to EDS at (317) 488-5376. You will receive a letter confirming registration prior to the workshop. Direct any questions about this notification to the EDS provider representatives at (317) 488-5195.

Directions to workshop locations are available on the IHCP Web site.

Table 1.1 – IHCP Workshop Locations

Workshop Date	Registration Deadline	City	Location
November 6, 2002	October 31, 2002	Terre Haute	Union Hospital ISU Auditorium 1606 N. 7 th St.
November 15, 2002	November 8, 2002	Indianapolis	St Vincent's Hospital Cooling Auditorium 2001 W. 86 th St.
November 12, 2002	November 11, 2002	Muncie	Ball Memorial Hospital 2401 University Ave.
December 3, 2002	November 26, 2002	Columbus	Columbus Regional Hospital Kroot Auditorium 2400 E. 17 th St.
December 10, 2002	December 3, 2002	Merrillville	Methodist Southlake Hospital Education Center 8701 Broadway
December 17, 2002	December 10, 2002	Fort Wayne	Lutheran Hospital Kachmann Auditorium 7950 W. Jefferson Blvd.
December 19, 2002	December 12, 2002	Evansville	Deaconess Hospital Bernard Schnacke Auditorium 600 Mary St.

Table 1.2 – Session Information

Time	Topic
8:30 a.m. to 12 p.m.	IHCP 201 - This session provides everything a provider needs to know about third party liability (TPL), the Medicare -Medicaid interaction, and the IHCP managed care programs including Medicaid Select. This course is designed for insurance clerks who have experience in IHCP claims submission procedures, payment posting, and claim resolution. The session provides information about all aspects of TPL from HMO copayments to blanket denials. There is a strong focus on Medicaid and Medicare related claim interaction and a review of the common claim denials associated with the IHCP managed care programs.
1 p.m. to 1:50 p.m.	Adjustments - This session provides an overview of adjustment policies and forms, and provides helpful tips about successful adjustment adjudication. This session is designed for new and seasoned billers.
2 p.m. to 2:50 p.m.	Spenddown - This session provides information about the procedures to follow for IHCP members with a Spenddown.
3 p.m. to 4:30 p.m.	Roundtable Forum - A panel consisting of members from EDS and the managed care entities will be present to answer questions from the audience. Questions should be general and non-claim specific.

Table 1.3 – IHCP Waiver Workshop Locations

Workshop Date	Registration Deadline	Start Time	City	Location
November 5, 2002	October 30, 2002	1 p.m.	Terre Haute	Union Hospital ISU Auditorium 1606 N. 7 th St.
November 11, 2002	November 11, 2002	1 p.m.	Muncie	Ball Memorial Hospital 2401 University Ave.
December 5, 2002	November 29, 2002	1 p.m.	Indianapolis	Wishard Hospital Myers Auditorium 1001 W. 10 th St.
December 11, 2002	December 4, 2002	8:30 a.m.	Lafayette	Lafayette Home Hospital Kathryn Weil Center 415 N. 26 th St.
December 18, 2002	December 10, 2002	8:30 a.m.	Fort Wayne	Lutheran Hospital Kachmann Auditorium 7950 W. Jefferson Blvd.
December 20, 2002	December 13, 2002	8:30 a.m.	Evansville	Deaconess Hospital Bernard Schnacke Auditorium 600 Mary St.

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Indiana Health Coverage Programs



P R O V I D E R W O R K S H O P R E G I S T R A T I O N

F O U R T H Q U A R T E R 2 0 0 2

Please **print or type** the information below and fax to (317) 488-5376.

IHCP Workshop Location					
Please indicate the workshop you will be attending:					
<input type="checkbox"/> Terre Haute	<input type="checkbox"/> Indianapolis	<input type="checkbox"/> Muncie	<input type="checkbox"/> Columbus	<input type="checkbox"/> Merrillville	
<input type="checkbox"/> Fort Wayne	<input type="checkbox"/> Evansville				
IHCP Waiver Workshop Location					
Please indicate the workshop you will be attending:					
<input type="checkbox"/> Terre Haute	<input type="checkbox"/> Muncie	<input type="checkbox"/> Indianapolis	<input type="checkbox"/> Lafayette	<input type="checkbox"/> Fort Wayne	
<input type="checkbox"/> Evansville					
Registrant Information					
Name of Registrant:	_____				
Name of Registrant:	_____				

Registrant Point of Contact Information					
Provider Number:	_____				
Provider Name:	_____				
Provider Address:	_____				
City:	_____	State:	_____	ZIP:	_____
Provider Telephone:	_____	Provider Fax:	_____		

*Note: Seating for sessions is limited to two registrants per provider number. An EDS staff member will contact the registrant's point of contact prior to the workshop to confirm attendance. **Workshop registrations are accepted until the workshop deadline or until capacity is reached. Receipt of the fax does NOT guarantee registration. If EDS does not send a confirmation letter, the registration is NOT confirmed due to seating capacity.** Workshops are offered each quarter and information about future workshops is forthcoming. Direct any questions about workshops to the EDS provider representatives at (317) 488-5195.*