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**To:           All Enrolled Billing Providers in the Indiana Health Coverage Programs**

**Subject:    New Indiana Health Coverage Programs Provider Manual**

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## Overview

We are proud to present the new Indiana Health Coverage Programs Provider Manual previously referred to as the Indiana Medical Assistance Programs Provider Manual.

Mailing of the new manuals is scheduled to begin by the end of October. If you are a billing provider and you do not receive a copy of the new manual by November 19, 1999, please notify EDS in writing via the Provider Written Inquiry address listed below.

The revisions you find in the new manual reflect comments and suggestions from the provider associations and community. We believe that you will discover this manual to be helpful and easy to use. You can also find the complete new Indiana Health Coverage Programs Provider Manual, as well as all 1998 and 1999 bulletins and banner pages, on the Indiana Medicaid Web site, provided by EDS ([www.indianamedicaid.com](http://www.indianamedicaid.com)).

The information contained in this revised manual includes policy information effective as of March 1, 1999. Changes to policy after March 1, 1999, which have been forwarded via banner pages or bulletins, provide the most current updates for this version of the manual. Please refer to these in addition to the manual.

In the future, you will receive updates to the manual each quarter. The quarterly updates will include the information sent out in bulletins and information pages after March 1, 1999. We encourage you to reference bulletins in between quarterly updates to ensure the most current policies and procedures are followed. These updates will also include

information regarding upcoming changes to the Hoosier Healthwise Program including the introduction of Hoosier Healthwise Package C (Children's Health Insurance Program).

Your feedback is important in making the Provider Manual an easy-to-use guide of the Indiana Health Coverage Programs. We ask that you please forward your comments and suggestions regarding the provider manual to the address below.

Additional copies of the manual can be obtained by downloading the manual from the Indiana Medicaid Web site ([www.indianamedicaid.com](http://www.indianamedicaid.com)) or by sending a letter to EDS Provider Written Inquiry at the address below. Please enclose a check made payable to EDS for the correct amount. Additional manuals may be purchased for \$35 per copy. Non-providers may purchase manuals at \$50 per copy. If you have any questions, please contact EDS Customer Assistance at (317) 655-3240 locally or 1-800-577-1278, Option #3.

Provider Manual Suggestions  
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