

# Indiana Medical Assistance Programs *QUICK REFERENCE* (effective 1/1/99)

<b>Assist/Enroll/Eligibility/Help Desk</b>	<b>Hoosier Healthwise</b>	
<b>AVR System</b> (317) 692-0819 1-800-738-6770	<b>Hoosier Healthwise Program Info</b> 1-800-889-9949, Option 2	EDS <b>HCFA 1500 Crossover Claims</b> P.O. Box 68767 Indianapolis, IN 46268-0767
<b>EDS Customer Assistance</b> (317) 655-3240 1-800-577-1278	<b>Hoosier Healthwise Provider Svcs</b> 1-800-889-9949, Option 3	EDS <b>Compound Prescription/Dental/ Pharmacy Claims</b> P.O. Box 68768 Indianapolis, IN 46268-0768
<b>EDS Provider Enrollment</b> P.O. Box 68420 Indianapolis, IN 46268-0420 (317) 655-3240, Option 3 1-800-577-1278, Option 3	<b>Hoosier Healthwise Enrollment</b> 1-800-889-9949, Option 1	EDS <b>Waiver Programs Claims</b> P.O. Box 68923 Indianapolis, IN 46268-0923
<b>EDS Forms Requests</b> P.O. Box 68420 Indianapolis, IN 46268-0420	<b>MaxiHealth Central Provider Assist</b> 1-800-221-5776	EDS <b>590 Program Claims</b> P.O. Box 68770 Indianapolis, IN 46268-0770
<b>EDS Provider Written Inquiry</b> P.O. Box 68420 Indianapolis, IN 46268-0420	<b>MaxiHealth North Provider Assist</b> 1-800-414-9475	EDS <b>Claim Correction Forms (CCF)</b> P.O. Box 68927 Indianapolis, IN 46268-0927
<b>EDS Recipient Hotline</b> (317) 488-5018 1-800-457-4584	<b>MaxiHealth South Provider Assist</b> 1-800-266-0290	EDS <b>Adjustments</b> P.O. Box 68765 Indianapolis, IN 46268-0765
<b>EDS Third Party Liability (TPL)</b> (317) 488-5046 1-800-457-4510	<b>MHS Central Provider Assist</b> 1-800-944-9661	
	<b>Prior Authorization (PA)</b>	
	<b>HCE Prior Authorization Dept</b> P.O. Box 531520 Indianapolis, IN 46253-1520 (317) 347-4511 1-800-457-4518	
<b>HCE Medical Policy Department</b> P.O. Box 53380 Indianapolis, IN 46253-0380 (317) 347-4500	<b>MaxiHealth Central PA</b> (317) 588-7575 1-800-344-8762	EDS <b>Electronic Claims Attachments</b> P.O. Box 68766 Indianapolis, IN 46268-0766
<b>HCE Provider &amp; Recipient Concern Line (Fraud &amp; Abuse)</b> (317) 347-4527 1-800-216-5938	<b>MaxiHealth North PA</b> 1-800-414-5946	<b>Checks</b>
<b>HCE SUR Department</b> P.O. Box 531700 Indianapolis, IN 46253-1700 (317) 347-4527 1-800-457-4515	<b>MaxiHealth South PA</b> 1-800-466-0988	EDS <b>Outstanding Accounts Receivable Payments/Refunds/Adjustments</b> P.O. Box 1937, Dept. 104 Indianapolis, IN 46206-1937
<b>Indiana Medical Assistance Programs Web Site</b> www.indianamedicaid.com	<b>MHS Central PA</b> (317) 588-7153 1-800-344-8672	EDS <b>Drug Rebate Checks</b> P.O. Box 1937, Dept. 91 Indianapolis, IN 46206-1937
<b>EDS NECS Help Desk</b> (317) 488-5160	<b>PrimeStep/PCCM PA</b> (317) 347-4511 1-800-457-4518	EDS <b>TPL (HMS) Checks</b> P.O. Box 1937, Dept. 56 Indianapolis, IN 46206-1937
<b>EDS OMNI Help Desk</b> 1-800-284-3548	<b>Claim Filing</b>	EDS <b>Returning Medicaid Checks</b> Finance Department 950 N. Meridian St. 9th Floor Indianapolis, IN 46204
<b>EDS Pharmacy Services/POS/ProDUR</b> (317) 488-5069 1-877-877-5182	EDS <b>UB92 Crossover/Inpatient Hospital/Home Health/Outpatient/ Nursing Home Claims</b> P.O. Box 68760 Indianapolis, IN 46268-0760	
	EDS <b>HCFA 1500 Claims</b> P.O. Box 68769 Indianapolis, IN 46268-0769	

See the **Key to Acronyms** on the reverse side

## Key to Acronyms

These are the meanings of the acronyms used on the Indiana Medical Assistance Programs Quick Reference card.

<b>AVR</b>	Automated Voice Response (AVR) System
<b>CCF</b>	Claim Correction Form
<b>EDS</b>	Electronic Data Systems Corporation
<b>HCE</b>	Health Care Excel Incorporated
<b>HMS</b>	Health Management Services
<b>MHS</b>	Managed Health Systems
<b>NECS</b>	National Electronic Claims Submission software
<b>OMNI</b>	Not an acronym. It is an electronic swipe card device.
<b>PA</b>	Prior Authorization
<b>POS</b>	Point of Sale
<b>ProDUR</b>	Prospective Drug Utilization Review
<b>SUR</b>	Surveillance and Utilization Review
<b>TPL</b>	Third Party Liability

If you have questions regarding the Indiana Medical Assistance Programs Quick Reference card, contact EDS Customer Assistance at **(317) 655-3240**, locally, or **1-(800) 577-1278**. The Quick Reference card is also available at our Web site @ [www.indianamedicaid.com](http://www.indianamedicaid.com).