

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT201945 AUGUST 8, 2019

Sandata EVV train-the-trainer sessions start August 28

The *21st Century Cures Act* directs state Medicaid programs to require personal care service and home health service providers to use an electronic visit verification (EVV) system to document the services rendered. See *Indiana Health Coverage Programs (IHCP) Bulletin [BT201855](#)* for more information.

Enrolled providers are required to complete EVV train-the-trainer training before receiving their Sandata EVV Portal Welcome Kits, which will include their login credentials. Each provider or agency will send no more than two representatives per IHCP Provider ID to attend a training session, so that they can then successfully train other EVV Portal administrators and caregivers within the organization. It is expected that one of the training representatives will be an EVV administrator. As a refresher training, online self-paced training sessions will be available after November 15, 2019.



[Tables 1](#) and [2](#) list instructor-led classroom and webinar (virtual) training sessions that are available starting August 28, 2019, through December 19, 2019. See *IHCP Bulletin [BT201942](#)* to review the provider's readiness checklist. Before EVV use becomes mandatory for personal care services (on January 1, 2020), affected providers and agencies should have completed all steps outlined in *BT201942* in preparing for implementation.

Registration

To register for a session, follow the steps in the Indiana Family and Social Services Administration *EVV Training Registration Quick Reference Guide (QRG)* located on the [Electronic Visit Verification Training](#) page at [in.gov/medicaid/providers](#). Providers are encouraged to register early, as class sizes are limited and sessions are expected to fill quickly.

EVV instructor-led classroom sessions

Instructor-led classroom training gives participants the opportunity to bring their own devices (laptop or tablet) to receive hands-on training through the Sandata EVV Portal training site. Participants will be able to interact with the Sandata EVV Portal as well as the Sandata Mobile Connect (SMC) application on their iPhone or Android device during the session. Participants are strongly encouraged to download the application in advance of the training session. For participants unable to download the application before the training, a phone with the application installed will be available to review. Table 1 lists 23 instructor-led classroom sessions available. These sessions are limited to 40 attendees per session.

Table 1 – EVV Instructor-led classroom training sessions

Date	Time	Location
August 28, 2019	9 a.m. – 5 p.m. (Eastern Time)	Lutheran Hospital Kachmann Auditorium 7950 W. Jefferson Blvd. Fort Wayne, IN
September 5, 2019	9 a.m. – 5 p.m. (Eastern Time)	Community Hospital North – Professional Building Multiservice Room, Third Floor 7250 Clearvista Pkwy. Indianapolis, IN
September 5, 2019	9 a.m. – 5 p.m. (Central Time)	St. Catherine Hospital Family Birthing Center Training Room 4321 Fir St. East Chicago, IN
September 10, 2019	9 a.m. – 5 p.m. (Eastern Time)	Reid Hospital Lingle Hall 1100 Reid Pkwy. Richmond, IN
September 11, 2019	9 a.m. – 5 p.m. (Central Time)	Deaconess Hospital Bernard Schnacke Auditorium 600 Mary St. Evansville, IN
September 16, 2019	9 a.m. – 5 p.m. (Eastern Time)	Marion General Hospital – Medical Office Building Conference Rooms 1, 2, and 3 330 N. Wabash Ave. Marion, IN
September 17, 2019	9 a.m. – 5 p.m. (Eastern Time)	White’s Residential & Family Services Student Family Life Center, Training Room A 5233 S. 50 E. Wabash, IN
September 18, 2019	9 a.m. – 5 p.m. (Eastern Time)	Indiana Government Conference Center (IGCS) Conference Room 19 402 W. Washington St. Indianapolis, IN
September 24, 2019	9 a.m. – 5 p.m. (Central Time)	La Porte Hospital Community Health Center 400 Teegarden St., Suite B La Porte, IN
September 25, 2019	9 a.m. – 5 p.m. (Eastern Time)	Saint Joseph Regional Hospital Lower Level Conference Room 5215 Holy Cross Pkwy. Mishawaka, IN
September 26, 2019	9 a.m. – 5 p.m. (Eastern Time)	Valley Oaks Health Center 415 N. 26th St., Fourth Floor Lafayette, IN
September 30, 2019	9 a.m. – 5 p.m. (Eastern Time)	Elkhart General Hospital Auditorium B 600 East Blvd. Elkhart, IN
October 1, 2019	9 a.m. – 5 p.m. (Eastern Time)	Indiana Government Conference Center (IGCS) Conference Rooms 1 & 2 402 W. Washington St. Indianapolis, IN

Table 1 – EVV Instructor-led classroom training sessions (Continued)

Date	Time	Location
October 4, 2019	9 a.m. – 5 p.m. (Eastern Time)	IU Health Bloomington Hospital Wegmiller Auditorium 601 W. 2nd St. Bloomington, IN
October 29, 2019	9 a.m. – 5 p.m. (Eastern Time)	Lutheran Hospital Kachmann Auditorium 7950 W. Jefferson Blvd. Fort Wayne, IN
October 29, 2019	9 a.m. – 5 p.m. (Eastern Time)	Daviess Community Hospital Education Room 1314 E. Walnut St. Washington, IN
October 30, 2019	9 a.m. – 5 p.m. (Eastern Time)	DXC Technology 950 N. Meridian St., Suite 1150 Indianapolis, IN
November 5, 2019	9 a.m. – 5 p.m. (Eastern Time)	King's Daughters' Health Oak Room 1 1373 E. State Rd. 62 Madison, IN
November 8, 2019	9 a.m. – 5 p.m. (Eastern Time)	IU Health Ball Memorial Hospital Auditorium 2401 W. University Ave. Muncie, IN
November 11, 2019	9 a.m. – 5 p.m. (Eastern Time)	Baptist Health Paris Health Education Center 1850 State St. New Albany, IN
November 14, 2019	9 a.m. – 5 p.m. (Eastern Time)	Dearborn County Hospital Dearborn/Ohio Room 600 Wilson Creek Rd. Lawrenceburg, IN
November 19, 2019	9 a.m. – 5 p.m. (Eastern Time)	Valley Oaks Health Center 415 N. 26th St., Fourth Floor Lafayette, IN
November 20, 2019	9 a.m. – 5 p.m. (Eastern Time)	Landsbaum Center for Health Education Landsbaum Auditorium 1433 N. 6 ½ St. Terre Haute, IN

EVV webinar (virtual) class sessions

Webinar (virtual) class sessions are available for provider participants who are unable to attend an instructor-led classroom session. Each virtual session consists of 2 hours of training per day for 3 consecutive days to assist training around provider’s schedules. See Table 2 for a list of the nine virtual training sessions available. The virtual classes do not allow for the same interactive opportunity as the instructor-led classroom sessions. Demonstrations will be available during the virtual classes as a supplement. These sessions are limited to 100 attendees per session.

Table 2 – EVV webinar (virtual) training sessions

Date (3 consecutive days)	Time
September 17–19, 2019	10 a.m. – Noon (Eastern Time)
September 24–26, 2019	1 p.m. – 3 p.m. (Eastern Time)
October 1–3, 2019	2 p.m. – 4 p.m. (Eastern Time)
October 29–31, 2019	9 a.m. – 11 a.m. (Eastern Time)
November 5–7, 2019	3 p.m. – 5 p.m. (Eastern Time)
November 12–14, 2019	2 p.m. – 4 p.m. (Eastern Time)
December 3–5, 2019	9 a.m. - 11 a.m. (Eastern Time)
December 10–12, 2019	1 p.m. - 3 p.m. (Eastern Time)
December 17–19, 2019	2 p.m. – 4 p.m. (Eastern Time)

For more information

More information will be available in future IHCP communications. For immediate concerns or questions, please email EVV@fssa.in.gov.

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