

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT201732 MAY 23, 2017

Submitting Right Choices Program referrals in the Provider Healthcare Portal

With the implementation of CoreMMIS and the Provider Healthcare Portal (Portal), primary medical providers (PMPs) of Right Choices Program (RCP) members can submit referrals for lock-in providers to the RCP Administrator online via the Portal. The RCP Administrator for managed care members is the managed care entity (MCE) with which they are enrolled; for members in fee-for-service programs, the administrator is Cooperative Managed Care Services (CMCS). Submission through the Portal can be used to add routine referrals as well as to expedite referrals in urgent situations.



When a PMP submits a referral via the Portal, the referred provider is automatically added to the member's lock-in list. PMPs can authorize RCP provider referrals for up to one year; however, referrals submitted through the Portal will default to a maximum of seven days until reviewed by the RCP Administrator. While reviewing the referral, the RCP Administrator can update the effective dates to match those submitted by the PMP. The RCP Administrator is responsible for reviewing all RCP referrals submitted via the Portal.

PMPs are encouraged to refer lock-in providers for all Medicaid services for RCP members, including providers for services where self-referral is allowed. This practice allows for better coordination of care among providers and permits members to obtain prescriptions written by self-referral providers only at the member's lock-in pharmacy.

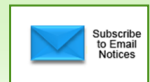
The option for PMPs to submit referrals for RCP lock-in providers appears under the Care Management tab in the Portal menu bar. For complete instructions see the *Submit RCP Referral to Lock-In List* section of the [Provider Healthcare Portal](#) module.

QUESTIONS?

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