

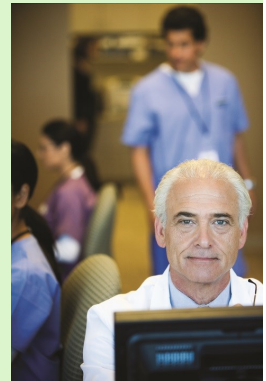
IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT201545 JULY 9, 2015

IHCP confirms provider network requirements for Hoosier Care Connect members

As announced in *Indiana Health Coverage Programs (IHCP) Bulletin* [BT201510](#), the Hoosier Care Connect program began enrolling members April 1, 2015. All eligible enrollees have now been transitioned to the program and enrolled with a managed care entity (MCE).

Hoosier Care Connect MCEs are responsible for developing a provider network to serve their enrolled members. However, to ensure continuity of care for transitioning members, the Indiana Family and Social Services Administration (FSSA) is requiring MCEs to allow members to continue accessing out-of-network providers until the adequacy of the MCEs' networks are demonstrated and approved. During this time, MCEs are not permitted to require prior authorization (PA) for members to see out-of-network providers. Further, for services that require PA, MCEs must honor approved PA requests for 90 calendar days or until the authorization expires. No action is required by providers for members who have been previously approved for services. As transitioned PAs expire, providers are reminded they must request authorizations from the member's MCE.



When an MCE has demonstrated to the FSSA that the MCE's network affords sufficient member choice and access, the MCE will be permitted to require members to use in-network providers. Providers will be notified when that occurs. The IHCP strongly encourages providers to consider joining the Hoosier Care Connect MCE networks. Providers may participate in more than one network but must apply directly with each MCE. Please contact the Hoosier Care Connect MCEs to learn more about joining their networks – see Table 1 for MCE contact information.

Table 1 – MCE contact information

MCE	Contact
Anthem	Esther Cervantes Provider Relations (812) 202-3838 estherling.cervantes@anthem.com
MHS	John Yates Vice President, Contracting and Network (317) 684-9478 jyates@mhsindiana.com
MDwise	Marc Baker Director of Provider Relations (317) 822-7300, extension 5800 mbaker@mdwise.org

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