IHCP bulletin

INDIANA HEALTH COVERAGE PROGRAMS BT20

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New *Core*MMIS to enhance user interface, automate more functions

The Indiana Family and Social Services Administration (FSSA) has contracted with Hewlett-Packard (HP) Enterprise Services to replace its existing Indiana*AIM* Medicaid Management Information System (MMIS) with a new, enhanced, and more highly automated system called *Core*MMIS. *Core*MMIS will interface with the State's member eligibility system, contracted managed care entities (MCEs), and other vendors, as well as healthcare providers that deliver Indiana Health

Coverage Programs (IHCP) services to members across the state. The new system, designed to adjudicate claims more efficiently and accurately and to provide enhanced user interfaces, will go live by January 1, 2016.

IHCP programs and policies will remain intact through the transition from Indiana*AIM* to *Core*MMIS. Healthcare provider assignments, program structure, and online eligibility verification will be converted automatically to the new *Core*MMIS. A major improvement in the new system will be the Provider Healthcare Portal, which will replace Web interChange as the IHCP's secure, interactive website for providers.



Design and development of the new CoreMMIS began in January 2013. Vital phases of the project include:

- Project planning: HP and the FSSA worked together to establish a multiyear project schedule for CoreMMIS that included requirement validation, system design and construction, and multiple levels of system testing to meet the January 1, 2016, go-live date.
- Data conversion: Data from IndianaAIM is being converted to CoreMMIS to ensure system users will move seamlessly from the old system to the new one.
- Testing: Several methods of system testing are planned to ensure a smooth transition from Indiana AIM to CoreMMIS. Healthcare providers and external stakeholders will be asked to participate in various stages of testing to verify that the new system works as designed and that it meets State requirements.

CoreMMIS communication

As the January 1, 2016, implementation date for the *Core*MMIS draws closer, communication efforts will increase to ensure that everyone is prepared for the transition. During the coming months, expect to see a variety of outreach and education materials.

IHCP bulletin

The IHCP will publish special "*Core*MMIS bulletins" for communicating pre-implementation information to providers about the transition. In addition, there will be presentations in meetings (such as association meetings, provider workshops, and regular MCE technical meetings), training modules, and other postings at indianamedicaid.com.

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For answers to specific questions about CoreMMIS, email <u>incoremmis2015im@hp.com</u>.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 1-800-577-1278.

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