

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT201463 DECEMBER 30, 2014

IHCP makes changes to Hoosier Healthwise member cards

The Indiana Health Coverage Programs (IHCP) is changing how member cards for individuals enrolled in Hoosier Healthwise are issued. Each managed care entity (MCE) will assume responsibility for issuing Hoosier Healthwise member ID cards for newly eligible Hoosier Healthwise members enrolled under their health plan. This change will be implemented in phases:

- Effective January 1, 2015, each MCE will begin issuing cards to pregnant Hoosier Healthwise members who are newly enrolled under their health plan.
- Effective April 1, 2015, each MCE will begin issuing cards to all other Hoosier Healthwise members who are newly enrolled under their health plan.

This change may result in some minor differences in the look of Hoosier Healthwise member cards printed after January 1, 2015. Although cards printed by each MCE may have a unique design, each will continue to include the member's recipient identification number (RID) and all necessary information to verify member eligibility via standard verification processes.

MCEs are not required to replace the cards of existing Hoosier Healthwise members, so these members will continue to use their current cards. If a member loses his or her card after the changes are implemented on the dates specified in this bulletin, the member's MCE will provide a replacement card to the member.



QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 1-800-577-1278.

SIGN UP FOR IHCP EMAIL NOTIFICATIONS

To receive email notices of IHCP publications, subscribe by clicking the blue subscription envelope here or on the pages of indianamedicaid.com.



COPIES OF THIS PUBLICATION

If you need additional copies of this publication, please [download them](#) from indianamedicaid.com.

TO PRINT

A [printer-friendly version](#) of this publication, in black and white and without graphics, is available for your convenience.