

# IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT201449 OCTOBER 14, 2014

## PA process updated for pharmacy services rendered to retroactively eligible IHCP members

The Indiana Health Coverage Programs (IHCP) has updated the process for establishing prior authorization (PA) for pharmacy services rendered to members whose eligibility determinations are made retroactively. PA requirements for pharmacy services cannot be waived in instances of retroactive eligibility. If a member notifies a pharmacy provider they have been determined retroactively eligible for IHCP coverage, and the pharmacy rendered a service requiring PA within the retroactive eligibility period, an approved PA for the service will be required for IHCP reimbursement consideration.

A request for retroactive authorization of a pharmacy service will be considered if the PA criteria are met and the PA request form is completed and submitted by the prescribing provider. Retroactive PA requests must be submitted within one year of the member's IHCP eligibility determination date. The PA approval determination will be based on the PA criteria in effect at the time of the original pharmacy claim's date of service.

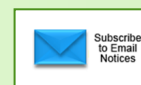


If the PA is approved, the pharmacy provider may request IHCP reimbursement for the pharmacy service by reversing and resubmitting the claim. If the pharmacy provider rendered the original service at risk, without member payment, no further action is required of the pharmacy provider. If the pharmacy provider rendered the original service and billed the member, the provider must refund to the member any payments made by the member for the service (other than an IHCP Package C copayment). Member refund guidelines are outlined in [Chapter 2: Member Eligibility and Benefit Coverage](#) of the *IHCP Provider Manual*.

The PA criteria request form can be accessed at [indianamedicaid.com](http://indianamedicaid.com) by selecting the [Pharmacy Services](#) quick link, then selecting *PA Criteria and Administrative Forms*. Please direct questions about this bulletin to the Catamaran Clinical and Technical Help Desk by calling toll-free 1-855-577-6317.

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