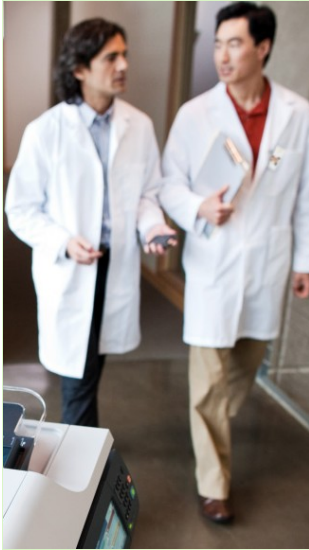# IHCP *bulletin*

Claims adjudication process to validate ordering, prescribing, and referring (OPR) practitioners

When providing services or medical supplies resulting from an order, prescription, or referral, federal regulations require providers to include the National Provider Identifier (NPI) of the ordering, prescribing, or referring practitioner on Medicaid claims. Reimbursement to the billing provider requires the ordering, prescribing, or referring (OPR) practitioner to be enrolled in Medicaid.

To comply with these provisions, effective October 1, 2012, the Indiana Health Coverage Programs (IHCP) claims adjudication process will verify both the presence of a valid OPR practitioner NPI and the OPR practitioner's enrollment in the IHCP. Claim payments will be affected as follows:

- Medical claims with dates of service on or after October 1, 2012, will deny if an NPI for the OPR practitioner is not present on the claim, or if the OPR practitioner is not enrolled as an IHCP provider.

- Pharmacy claims with dates of service from October 1, 2012, through December 31, 2012, will post an OPR edit informing the billing provider if the NPI for the OPR prescriber is not present; if the prescriber does not have prescriptive

authority set forth in *IC 16-42-19-5*; or if the prescriber is not enrolled as an IHCP provider. The edit will not result in a claim denial.

■ Pharmacy claims with dates of service on or after January 1, 2013, will deny with the OPR edit informing the billing provider if the NPI for the OPR prescriber is not present; if the prescriber does not have prescriptive authority set forth in *IC 16-42-19-5*; or if the prescriber is not enrolled as an IHCP provider.

Key claim processing points

■ Inclusion of an NPI for the OPR practitioner applies to paper claims, electronic claims submitted via Web interChange, and 837 *Health Insurance Portability and Accountability Act* (HIPAA) 5010 or National Council for Prescription Drug Programs (NCPDP) D.0 electronic transactions. Providers are to report the NPI of the OPR practitioner in the appropriate field locator based on the following table:

Field locators for reporting OPR practitioners' NPIs

Claim form	Field locator
CMS-1500	17b (Referring NPI)
UB-04	78 (Other)
Prescription Claim Form	02 (Prescriber NPI)
Compound Pharmacy Claim Form	03 (Prescriber NPI)
NCPDP D.0	411-DB (Prescriber ID)
837I Institutional EDI Batch Transaction	Loop 2310A Attending Provider – send Referring or Ordering NPI NM101 = 71 NM109 = NPI
837I Institutional EDI Batch Transaction	Loop 2310B Operating Provider NM101 = 72 NM109 = NPI
837I Institutional EDI Batch Transaction	Loop 2310C Other Operating Provider NM101 = ZZ NM109 = NPI
837P Professional EDI Batch Transaction	Loop 2310A Referring Provider NM101 = P3 or DN NM109 = NPI
Web interChange – Medical Claims	Referring NPI field
Web interChange – Institutional Claims	Other Prov NPI field

- Claims will deny with the following edits:

  - 1130 – *Ordering, Referring Provider is not enrolled in the IHCP* (this edit will post at the header for 837I/UB-04 claim types).

  - 1131 – *Ordering, Referring Provider is not enrolled in the IHCP* (this edit will post at the detail for 837P/CMS-1500 claim types).

  - 0226 – *Referring LPI/NPI Missing* (this edit will post at the detail for 837P/CMS-1500 claim types).

  - 0399 – *Referring provider I.D. # is not in a valid format* (this edit will post at the header for 837I/UB-04 claim types and at the detail for 837P/CMS-1500 claim types).

  - 1160 – *Prescriber NPI number not on file/enrolled (*this edit will post for Pharmacy and Pharmacy Compound claim types).

  - 1029 – *Prescribing provider not eligible to prescribe* (this edit will post for Pharmacy and Pharmacy Compound claim types)

- Reporting the OPR practitioner's NPI applies to Medicare cross-over, third-party liability (TPL), and Medicaid Primary claims.

- For prescriptions written by a prescriber within a hospital or a Federally Qualified Health Center (FQHC), the billing provider may use the NPI of the hospital or FQHC in the prescriber field.

- If the prescriber is not enrolled, a pharmacist may dispense and be reimbursed for up to a 72-hour supply of a covered outpatient drug as an "emergency supply."

- Using inaccurate NPIs, such as using one prescriber's NPI on a claim for a prescription from a different prescriber, is strictly forbidden and will subject the pharmacy provider to recoupment of payment and possible sanction. The OMPP and OMPP contractors will monitor providers' compliance via post-payment review, and if necessary, will refer noncompliant providers to the Indiana Medicaid Fraud Control Unit (IMFCU).

Claims resolution

There are no appeal rights for claims denied with edits 1130-1131, 0226, 0399, 1160, and 1029. The OPR practitioner must enroll in the IHCP and request an effective date consistent with the claim date of service in order for denied claims from the billing provider to be reconsidered for payment.

The billing provider may encourage ordering, prescribing, and referring practitioners to enroll in the IHCP. The OPR enrollment packet, accessed via the OPR Providers page on indianamedicaid.com, is a simplified application that asks for minimal information from providers who only order, prescribe, and refer IHCP members for services or supplies.

OPR verification

Before providing services or supplies ordered, prescribed, or referred by another practitioner, IHCP-enrolled providers should verify that the other practitioner is enrolled in the IHCP.

Providers may verify IHCP enrollment by using the OPR Provider Search function on indianamedicaid.com. Refer to the OPR Provider quick link and select the OPR Provider Search option.

Quick Link to OPR Providers web page on indianamedicaid.com

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at (317) 655-3240 in the Indianapolis local area or toll-free at 1-800-577-1278.

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