INDIANA HEALTH COVERAGE PROGRAMS

To: Service Providers to Pregnant Women

Subject: Notification of Pregnancy (NOP) Inquiry Search Function

Overview

This bulletin reviews the Notification of Pregnancy (NOP) Inquiry function through Web interChange and gives further instruction regarding enhanced search capabilities.

How to Search for a Previously Submitted NOP

To search for a previously submitted NOP, select **NOP Inquiry** from the task bar located on the left side of the screen. Enter the appropriate National Provider Identifier/Legacy Provider Identifier (NPI/LPI). The appropriate service location must be selected if the NPI is associated with more than one LPI.

Providers must use the NPI/LPI assigned to the group or billing provider that submitted the NOP. The NPI/LPI used to enter the NOP via member eligibility must be the same NPI/LPI used for the NOP Inquiry function.

As described in <u>BT200921</u>, dated July 2, 2009, the Search Criteria section to the right of the screen in the drop-down menu provides alternate methods to search for an NOP. Refer to Figure 1:

- 1. All All NOPs entered under the NPI/LPI
- 2. Member ID Member Medicaid Identification number
- 3. Member Name Member last name, first name, and date of birth
- 4. Member SSN Member Social Security number
- 5. NOP ID NOP identification number assigned at submission

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Figure 1 – Notification of Pregnancy Inquiry Window

For example, if NOP ID is selected from the Search Criteria area, the following Search Result categories display – see Figure 2:

- 1. NOP ID
- 2. Member ID
- 3. Member Name
- 4. NOP Date of Service
- 5. NOP Date Submitted
- 6. NOP Status
- 7. Reason Code for "Not Valid" or "Conditional Status" NOP

Note: For "Valid" NOP, the Reason column is always blank.

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Figure 2 - Notification of Pregnancy Search Results for "Valid" Status

NOP Search, "Not Valid" or "Conditional" Status

For "Not Valid" or "Conditional" NOPs submitted prior to July 29, 2009, the Reason column contains N/A.

A submitted NOP may be determined "Not Valid" and "Conditional." In that case, the Status column shows only "Not Valid"; however, the Reason column displays a list of all the reasons that the NOP was "Not Valid" or "Conditional." See Figures 3 through 7.

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Figure 3 – Notification of Pregnancy Search Results for "Not Valid" NOP Prior to July 29, 2009 – N/A as Reason

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Figure 4 – Notification of Pregnancy Search Results for "Not Valid" NOP after July 29, 2009 – Several Reasons Provided

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Figure 5 – Notification of Pregnancy Search Results "Conditional" NOP prior to July 29, 2009 – N/A as Reason

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Figure 6 – Notification of Pregnancy Search Results – "Conditional" Status after July 29, 2009 – Reason Provided

Note: An NOP with a Conditional reason code and a Not Valid reason code always shows a Not Valid status, because the Not Valid status overrides the Conditional status.

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Figure 7 – Notification of Pregnancy Search Results with a "Conditional" and a "Not Valid" NOP

For questions regarding Notification of Pregnancy, go to <u>http://provider.indianamedicaid.com/about-indiana-medicaid/member-programs/special-programs/notification-of-pregnancy-(nop).aspx</u>. You may also contact the Presumptive Eligibility/Notification of Pregnancy Provider Relations Field Consultant at (317) 488-5363 or find contact information on the IHCP Web site at http://provider.indianamedicaid.com/contact-us/provider-relations-field-consultants.aspx.

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