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To: Psychiatric Residential Treatment Facilities, State Hospitals, and Traumatic Brain Injury Providers

Subject: Patient Liability

Overview

The purpose of this bulletin is to advise psychiatric residential treatment facilities (PRTFs), state hospitals, and traumatic brain injury providers that effective March 25, 2009, reimbursement of claims will be systematically reduced by the member's patient liability amount. Patient liability is the monetary amount that Medicaid residents must contribute toward their monthly care in a facility if they have a monthly liability established.

Billing Guidelines

The patient liability amount should not be entered on the claim. Adding patient liability to a claim will cause the liability to be deducted twice.

Edits

The edits that will appear on the Remittance Advice (RA) are as follows:

- Edit 9004 – *Personal resource amount is more than the allowed amount* – This edit will set when the member's personal resource amount is more than the Indiana Health Coverage Programs (IHCP) allowed amount of the claim.
- Edit 9062 – *Adjustment for patient liability amount* – This edit will appear on the RA when the paid amount is calculated and patient liability is deducted from the claim.
- Edit 9997 – *Personal resources deducted from the claim are a result of previous resources collected for the recipient in the same month* – Personal resources (patient liability) will be deducted from the allowed amount of all details on the submitted claim. Personal resources are deducted monthly. If the patient liability is not satisfied by the first claim submitted for the month, the second claim may post as explanation of benefits (EOB) 9997 and pay accordingly.

Contact Information

Questions about this bulletin should be directed to EDS Customer Assistance at (317) 655-3240 in the Indianapolis local area or 1-800-577-1278.