



P R O V I D E R B U L L E T I N

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To: All Medical, PMP, and DME Providers**Subject: Policy Change for Incontinence, Ostomy, and Urological Supplies**

Important Reminder

The new policy for incontinence, ostomy, and urological supplies is effective June 1, 2008. Please reach out to any members currently receiving these supplies and encourage them to contact one of the three contracted vendors as soon as possible. Members must sign up with one of the contracted vendors to obtain supplies.

The three vendors are contracted by the Indiana Health Coverage Programs (IHCP) to provide incontinence, ostomy, urological, and other supplies including diapers, underpads, ostomy bags, and gloves. Contact information is as follows:

- Binson's Home Health Care Centers
1-888-217-9610
www.binsons.com
- Healthcare Products Delivery (HPD), Inc.
1-800-291-8011
www.hpdinc.net
- J&B Medical Supply Company
1-866-674-5850
www.jandbmedical.com

The contract with the three vendors began February 1, 2008. The IHCP is allowing a transition period to ensure all members affected by this change have the opportunity to select a vendor before June 1, 2008. Effective June 1, 2008, all fee-for-service members, which includes those in the Traditional Medicaid, and *Care Select* programs, will be required to obtain incontinence, ostomy, and urological supplies through mail order from one of the contracted providers. Claims for supplies from non-contracted providers received on or after June 1, 2008, will systematically deny.

Members enrolled in the 590 Program, Medical Review Team (MRT), First Steps, Pre-Admission Screening and Resident Review (PASRR), Long Term Care, and risk-based managed care (RBMC) programs are excluded from this policy change.

Members with Medicare or third-party insurance must follow the guidelines of Medicare and/or their primary insurance plan to receive reimbursement of these products. Crossover claims and claims with a third-party payment amount indicated for these supplies are not affected by this policy change.

Before supplying these products, providers must verify the following:

- Member’s Medicare eligibility and product coverage for the date of service
- Member’s eligibility and product coverage from the primary carrier for the date of service

If Medicare or the primary carrier does not cover this type of service, the claims will process following Medicaid rules as though Medicaid is primary. In this case, claims from a non-contracted vendor will be denied.

Procedure Code List

The procedure code list was updated and provided in [BR200818](#). There are instances when the use of tapes, adhesives, gloves, and other supplies are not related to incontinence, ostomy, or urological conditions. IHCP members will not be restricted to purchasing the supplies listed below only through mail order from one of the three contracted vendors. Therefore, the following codes are billable by appropriate providers:

- A4364 (adhesive liquid)
- A4365 (adhesive remover wipes)
- A4402 (lubricant)
- A4450 and A4452 (tape)
- A4455 (adhesive remover)
- A4927 (gloves)
- A5120, A5121, and A5122 (skin barrier)

Table 1 lists the procedure codes for supplies affected by the policy change. Claims for these supplies will be denied if billed by non-contracted providers on and after June 1, 2008. Providers should note that one procedure code was added to the list of supplies: T4543 – *Bariatric diaper*.

Table 1 – Procedure Codes Covered Under Contract

T4521	T4522	T4523	T4524	T4525
T4526	T4527	T4528	T4529	T4530
T4531	T4532	T4533	T4534	T4535
T4536	T4537	T4539	T4540	T4541
A4542	A4310	A4311	A4312	A4313
A4314	A4315	A4316	A4320	A4321
A4322	A4326	A4327	A4328	A4331
A4332	A4333	A4334	A4338	A4340
A4344	A4346	A4348	A4349	A4351

Table 1 – Procedure Codes Covered Under Contract

A4352	A4353	A4354	A4355	A4356
A4357	A4358	A4359	A4361	A4362
A4363	A4366	A4367	A4368	A4369
A4371	A4372	A4373	A4375	A4376
A4377	A4378	A4379	A4380	A4381
A4382	A4383	A4384	A4385	A4387
A4388	A4389	A4390	A4391	A4392
A4393	A4394	A4395	A4396	A4397
A4398	A4399	A4400	A4404	A4405
A4406	A4407	A4408	A4409	A4410
A4411	A4412	A4413	A4414	A4415
A4416	A4417	A4418	A4419	A4420
A4422	A4423	A4424	A4425	A4426
A4427	A4428	A4429	A4430	A4431
A4432	A4433	A4434	A4458	T4543
A5051	A5052	A5053	A5054	A5055
A5061	A5062	A5063	A5071	A5072
A5073	A5081	A5082	A5093	A5102
A5105	A5112	A5113	A5114	A5126
A5131				

All IHCP members received a bulletin explaining the policy change related to these supplies. In addition, IHCP members who have received these supplies in the past six months received a bulletin with information about the three vendors that includes contact information, a list of available supply brands, and instructions for obtaining emergency supplies. Refer to bulletins [BT200813](#) and [BT200822](#) on the IHCP Web site to review information provided to members. In addition, members will receive a reminder bulletin that this change will affect their ability to obtain these supplies if they are not established with one of the three contracted vendors. Please encourage members to review the vendor information prior to choosing a vendor. Members can order from any of the contracted vendors and are not prevented from changing vendors.

Members are required to participate in a nursing assessment to assist with determining the appropriate products, brands, and quantities. All nursing assessments are performed by a licensed nurse who is employed by the vendor.

Contact Information

If you have questions about this bulletin, contact EDS Customer Assistance at 317-655-3240 in the Indianapolis area or toll-free at 1-800-577-1278.