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To: All Providers**Subject: Dial-Up Connectivity Deadline for Electronic Claim Submission**

Overview

Beginning February 2005, providers were informed that the direct dial-up method of connectivity used for electronic data exchange did not meet the Health Insurance Portability and Accountability Act (HIPAA) security rule standard. The HIPAA standard became effective April 20, 2005. The dial-up method of connectivity has the potential for unauthorized access to electronic protected health information (PHI).

To ensure the security of PHI and enhance data exchange performance, the Indiana Health Coverage Programs (IHCP) is eliminating the direct dial-up method of data exchange and is replacing it with a solution that requires access to the Internet through a local Internet service provider (ISP). This solution is called File Exchange. The IHCP provides File Exchange to safely and securely collect, store, manage, and distribute sensitive information between the IHCP and provider organizations.

Deadline Date

Trading partners who connect directly with the IHCP using dial-up connectivity are required to transition to File Exchange by **May 23, 2008**. After that date, the dial-up method will be deactivated. This deadline affects trading partners submitting claims electronically and those downloading electronic remittance advice transactions.

The transition to File Exchange changes the method of data transmission, not the data file format.

A limited number of trading partners are currently using dial-up connectivity. Letters have been mailed to these trading partners to assist in this conversion. Additionally, the EDS Electronic Data Interchange (EDI) Solutions Help Desk has contacted each trading partner affected by this deadline.

Providers using dial-up to connect to Web interChange are not affected by this change.

Contact Information

If you have questions about this deadline date, please contact the EDS EDI Solutions Help Desk at (317) 488-5160 in the Indianapolis local area, or toll-free at 1-877-877-5182.