



P R O V I D E R B U L L E T I N

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To: Pharmacy Providers**Subject: Important Deadline for National Provider Identifier on
Pharmacy Claims****Overview**

All pharmacy claims utilizing the National Council for Prescription Drug Programs (NCPDP) 5.1 and 1.1 standard transactions, as well as paper claims, *submitted on or after May 23, 2008, must contain the following:*

- Prescriber's National Provider Identifier (NPI)
- Dispensing pharmacy's NPI

Claims submitted on or after May 23, 2008, that do not contain the prescriber's NPI and the dispensing pharmacy's NPI will be denied. Information specific to the edit numbers and descriptions will be included in an April 2008 bulletin that will be issued to all providers.

EDS has been communicating NPI information to providers in banner pages and bulletins for several months. If you have not carefully reviewed the NPI information, be sure to do so now. Of particular importance is the comprehensive NPI frequently asked questions (FAQ) information located at http://www.indianamedicaid.com/ihcp/ProviderServices/mpi_faqs.asp.

Background Information

Indiana Medicaid is aware that the requirement to use *only* NPIs as prescriber and pharmacy provider identifiers on claims filed on or after May 23, 2008, presents challenges. We are confident that most pharmacy providers have received and are prepared to use their NPI; however, because your claims must also contain the prescriber's NPI, you must obtain the prescriber's NPI for each claim you file on or after May 23, 2008. If the prescriber's NPI is not on the prescription, use the following sources for prescriber NPI information:

- Call the prescriber to obtain the prescriber's correct NPI.
- Use the NPI lookup tool provided by the Centers of Medicare and Medicaid Services (CMS) free of charge at <https://nppes.cms.hhs.gov/NPPES/NPIRegistryHome.do> to verify the NPI is correct or to obtain the correct NPI.

For the following two reasons, it is **critically** important that you submit only the actual NPI of the prescriber who issued the prescription:

- The NPI ensures accurate prescriber identification and is essential for the State's drug utilization review (DUR) program.
- If you submit an NPI other than the actual NPI of the prescriber, action could be taken against Indiana Medicaid by federal agencies that monitor the program, such as CMS and the Office of the Inspector General (OIG). This action could include the withholding or recoupment of federal funds, which in turn could have an impact on your claims if they were found to contain incorrect NPIs (for example, if you submitted a prescriber identifier that was not the NPI of the prescriber).

In addition, item 14 of the provider agreement you entered into with the State clearly requires you to submit only accurate claims information and specifies significant penalties that may result due to non-compliance. *Use of only correct and appropriate NPIs will be closely monitored. Therefore, for the prescriber identifier, be sure to submit only the NPI of the prescriber who issued the prescription for which you are filing a claim.*

The claims processing system will check for incorrect or invalid NPIs by applying what is known as the Luhn formula, which is an algorithm used in various industries to validate identification numbers.

If you have not already done so, please review your NPI status and confirm that your NPI(s) are reported to the Indiana Health Coverage Programs (IHCP). This can be accomplished by viewing your Provider Profile on Web interChange at <https://interchange.indianamedicaid.com/Administrative/logon.aspx> or by contacting your Provider Relations field consultant. You may access a list of field consultants at: http://www.indianamedicaid.com/ihcp/ProviderServices/pr_list_frameset.htm. If you have multiple locations associated with your Indiana Medicaid Legacy Provider Identifier (LPI), you must report a unique NPI for each location. Failure to do so will result in claim denials.

Changes to Indiana Health Coverage Programs National Council for Prescription Drug Programs Payer Sheet

Table 1 indicates the fields on the IHCP NCPDP Payer Sheet that will change. You are responsible for ensuring that your software vendor(s) and switch vendor each receive a copy of this payer sheet and that they make any necessary software adjustments by 12:00 a.m. on May 23, 2008. For a current copy of the payer sheet, visit www.indianamedicaid.com and from the Pharmacy menu choose Payer Sheet. If you would like to test your system changes prior to May 23, 2008, please contact the EDI Solutions Help Desk at the following telephone numbers or e-mail address:

317-488-5160 or 1-877-877-5182
INXIXElectronicSolution@eds.com

Table 1 – IHCP NCPDP Payer Sheet Fields that are Changing to Accommodate NPI

Field ID	Field Name	Format	Type	Value	Comments
202-B2	Service Provider ID Qualifier	x(2)	N	01 – National Provider Identifier (NPI)	Mandatory
201-B1	Service Provider ID	x(15)	A	Billing provider’s 10-digit NPI	Required
466-EZ	Prescriber ID Qualifier	x(2)	A	01 – National Provider Identifier (NPI)	Mandatory
411-DB	Prescriber ID	x(15)	A	10-digit national provider identifier of the prescribing practitioner	Required

The pharmacy paper claim and prior authorization (PA) request forms will also change on May 23, 2008. Any PA request or pharmacy paper claim received on or after May 23, 2008, must be on the updated forms. For copies of the new forms, visit www.indianamedicaid.com and click on the Forms link.

Contact Information

If you have questions about this bulletin, please contact Customer Assistance at (317) 655-3240 in the Indianapolis local area, or toll-free at 1-800-577-1278.

If you need additional copies of this bulletin, please download them from the IHCP Web site at http://www.indianamedicaid.com/ihcp/Publications/bulletin_results.asp. To receive e-mail notifications of future IHCP publications, subscribe to the IHCP E-mail Notifications at http://www.indianamedicaid.com/ihcp/mailling_list/default.asp.