



## P R O V I D E R   B U L L E T I N

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**To:           All Providers****Subject:    Medical Policy Changes**

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**Overview**

The Office of Medicaid Policy and Planning (OMPP) transitioned the Medical Policy functions from Health Care Excel (HCE) to the staff of the OMPP effective January 1, 2008. HCE will forward all existing medical policy materials, including open projects and inquiries, to the OMPP.

Effective January 1, 2008, questions regarding IHCP medical policy should be directed to EDS Customer Assistance, EDS Written Correspondence, or to the Provider Relations Field Consultant assigned to your area. EDS will route these issues to the OMPP for medical policy review. Contact information for EDS is shown below:

**EDS Customer Assistance**

(317) 655-3240  
1-800-577-1278

**EDS Written Correspondence**

P.O. Box 7263  
Indianapolis, IN 46207-7263

You can find your area's field consultant on the following Web site:  
[http://www.indianamedicaid.com/ihcp/ProviderServices/pr\\_list\\_frameset.htm](http://www.indianamedicaid.com/ihcp/ProviderServices/pr_list_frameset.htm)