INDIANA HEALTH COVERAGE PROGRAMS



PROVIDER BULLETIN

BT200722

SEPTEMBER 4, 2007

To: All Providers

Subject: 2007 Indiana Health Coverage Programs Provider

Seminar

Overview

The Office of Medicaid Policy and Planning (OMPP), the Children's Health Insurance Program (CHIP), and EDS invite Indiana Health Coverage Programs (IHCP) providers to attend the **2007 IHCP Provider Seminar October 22 to 24, 2007**. There is no cost for the seminar.

Seminar sessions are offered at various times during the three-day event. EDS provider field consultants and representatives from AmeriChoice, Health Care Excel (HCE), provider associations, other EDS departments, and managed care organizations (MCOs) will be present.

The seminar will be held at the following location:

Indianapolis Marriott East 7202 E. 21st St. Indianapolis, IN 46219 1-800-228-9290 (for hotel reservations only) 317-352-1231 (for hotel information only)

Important: Please do not call the hotel to register for seminar sessions.

To receive the special rate of \$89 plus tax, per night, seminar attendees must indicate they are attending the EDS 2007 IHCP Provider Seminar and must reserve on or before October 12, 2007.

Registration

Web registration is available. Providers may register for the 2007 IHCP Provider Seminar online from the IHCP Web site at http://www.indianamedicaid.com. To access online registration, select Provider Services, Education Opportunities, Workshop Registration. The registration page provides instructions, including the Workshop Registration Tool Quick Reference. Those who register online receive immediate enrollment confirmation. Bring your confirmation page to the seminar and present it at the EDS registration table.

In addition to online registration, registrants may enroll in seminar sessions using the paper registration form contained with this bulletin. **The deadline for paper registration forms is October 5, 2007.** Registrations may be faxed or mailed. Registrations sent by mail must be postmarked no later than October 5, 2007. The IHCP will not accept registrations postmarked after October 5, 2007. **Only two individuals will be allowed to register per IHCP legacy provider number. Providers who are not enrolled with the IHCP may also register for the seminar. Each registrant must submit his or her own registration form (only one name per form).** Individuals can also register in person at the

seminar walk-in table. Walk-in registration is not recommended; registrants are permitted to attend sessions on a space-available basis only.

Paper registration forms are accepted in the order received. Once processed, a confirmation letter will be mailed to the registrant. This letter confirms that the registrant was either successfully registered for at least one session or was denied for one or more sessions due to seating capacity. Each registrant is encouraged to bring the confirmation letter to the seminar registration table to alleviate possible discrepancies.

Registered individuals must check in no later than five minutes before the start of their assigned sessions or their seats could be reassigned. Walk-in registration for those not pre-registered begins five minutes before the start of each session. Failure to pre-register may result in sessions not being available due to space limitation. If there are any questions, please call EDS at 317-488-5072. Calls will be returned within 48 hours.

For comfort, business casual attire is recommended. Consider bringing a sweater due to possible room temperature variations.

Directions

The Indianapolis Marriott East hotel is located on the near northeast side of Indianapolis, on 21st Street, east of Shadeland Avenue, west of I-465, and south of I-70.

A map of Indianapolis indicating the general location is shown in Figure 1 and a map showing the specific location of the Marriott Hotel and Conference Center is shown in Figure 2. For more specific directions from your location, please visit the IHCP Web site at http://www.indianamedicaid.com.

To reserve a room at the Marriott East hotel:

- Contact the hotel reservation line at 1-800-228-9290
- Indicate that you are attending the EDS 2007 IHCP Provider Seminar to obtain a special rate of \$89 per room, per night, plus tax
- Reserve a room no later than October 12, 2007



Figure 1 – Indianapolis Map Showing Location of Indianapolis Marriott East Hotel



Figure 2 - Map of Specific Location of Indianapolis Marriott East Hotel

Seminar Session Descriptions

To register, registrants must specify the seminar sessions they want to attend. Table 1 provides a description of the material to be covered in each of the seminar sessions, and Table 2 provides the session schedule.

Table 1 – Session Descriptions

Session Name	Description
Adjustments	This session provides step-by-step instructions for completing the
Presented by EDS provider	paper Adjustment Request Form. Electronic voids and replacements
field consultants	will also be highlighted. This session is ideal for those who submit
	adjustments via paper and via electronic submission.
Avenues of Resolution	This session provides information to assist providers in determining
Presented by EDS provider	the correct person or unit to call or write regarding program
field consultants	administration and claims processing procedures as they relate to the
	IHCP.
CAR/SUR	This session is designed to educate providers about the auditing
Presented by representatives	efforts made by the OMPP through the Surveillance and Utilization
from the Surveillance and	Program and the Payment Integrity Initiative. This session focuses on
Utilization Review	the policies and procedures of auditing activities and provides
department	information on standard guidelines and procedures developed to
	report findings.
Care Select	This session provides an overview of the care management delivery
Presented by EDS provider	system known as Care Select. Topics will include the phase-in
field consultants	schedule, population served, and functions performed by the approved
	Care Select vendors.
CMS-1500 Physician	This session provides instructions for the completion of the new
Billing	CMS-1500 claim form and an overview of billing guidelines. There
Presented by EDS provider	will be time to address general questions from the audience. An EDS
field consultants and	provider field consultant will lead the opening session. Each MCO
representatives from each	will present a one-hour individual session that will include
MCO	information about its claim and prior authorization (PA)
	requirements. See the session layout for specific dates and times.
CMS-1500 Roundtable	This session is a question-and-answer opportunity for providers who
Facilitated by EDS provider	submit claims on the CMS-1500 claim form.
field consultants and	
representatives from each	
MCO	
Common Claim Denial	This session provides an overview of common claim denials for
Reasons and Resolutions	various provider types. Specific focus will highlight the reasons the
Presented by EDS provider	errors occur and ways to prevent them from recurring.
field consultants	This session mayides an examinary of HICD dental relies and include
Dental Presented by EDS provider	This session provides an overview of IHCP dental policy and includes
Presented by EDS provider field consultants	instructions for completing the ADA 2006 Dental Claim Form.
Durable Medical	This session provides an overview of recent updates and recurring
Equipment (DME)	topics related to DME policy and billing guidelines. This session also
Presented by EDS field	reviews the most common claim denial reasons. An EDS provider
consultants and	field consultant will lead the opening session, and each MCO will
representatives from each	present a one-hour individual session related to its specific DME
MCO	policy and billing guidelines. See the session layout for specific dates
11120	and times.
	and unico.

Table 1 – Session Descriptions

Session Name	Description
Early Periodic Screening	This session identifies the components of an EPSDT well child exam
and Diagnostic Treatment	and common types of referrals. It also provides an update on blood
(EPSDT)	lead testing and immunizations. This session is ideal for all providers,
Presented by EDS provider	from pediatricians to Federally Qualified Health Centers (FQHCs)
field consultants	that provide healthcare services to children and young adults under
11010 0 0110 01101110	age 21.
First Steps	This session provides instructions on enrolling and credentialing. The
Presented by EDS provider	session also provides instructions on how to submit claims, read a
field consultants	remittance advice, and review prior authorizations online.
How To Read Your	This session provides an overview of how to use and understand the
Remittance Advice (RA)	remittance advice, including adjustment reason codes (ARCs),
Presented by EDS provider	explanation of benefits (EOB) codes, payment calculations, accounts
field consultants	receivables, and electronic funds transfer (EFT) information.
IHCP 101	This session provides an overview of the IHCP, eligibility verification
Presented by EDS provider	systems, Restricted Card Program, managed care, and more. This
field consultants	session is ideal for new IHCP billing providers or those needing an
	IHCP refresher course.
Medical Policy	This session is designed to educate providers on the processes,
Presented by Medical Policy	procedures, and coordination techniques used for the development
Department representatives	and revision of medical policy for the IHCP. The status and
	implementation of certain provider specialty code sets are addressed
	during this session.
Medical Review Team	This session provides an overview of the billing requirements for
(MRT)	MRT claims. This session reviews frequent billing errors and
Presented by EDS provider	addresses provider questions.
field consultants	•
Mental Health	This session provides an overview of mental health policy and billing
Presented by EDS provider	guidelines. An EDS provider field consultant will lead the opening
field consultants and	session, and each risk-based managed care behavioral health
representatives from each	organization will present a one-hour individual session related to its
MCO	specific mental health policy and billing guidelines. See the session
	layout for specific dates and times.
NDC Billing	This session provides information on the National Drug Code
Presented by EDS provider	requirements that was implemented on August 1, 2007, for
field consultants	professional claim types. The session addresses billing procedures
	and the NDC-related edits that appear on the remittance advice.
Pre-Admission Screening	This session discusses an overview of the Pre-Admission Screening
and Resident Review	and Resident Review process, including claim submission guidelines.
(PASRR)	This session is ideal for community mental health centers (CMHCs)
Presented by EDS provider	and Diagnostic and Evaluation Teams.
field consultants	
Pharmacy	This session includes topics such as pharmacy points of contact, claim
Presented by EDS pharmacy	submission and processing, and other key points related to pharmacy
representatives and	benefits management for traditional Medicaid members. The session
representatives from each	also provides the most up-to-date information about the new edits and
MCO	audits related to the Mental Health Quality Advisory Committee and
	changes to Medicare D pharmacy coverage for 2008. An EDS
	provider field consultant will lead the opening session. Each MCO
	will present a one-hour individual session that includes information
	about its claim and PA requirements.

Table 1 – Session Descriptions

Session Name	Description
Post-Payment Auditing	This session is designed to educate providers about the auditing
Practices in the IHCP	efforts made by the OMPP through the Surveillance and Utilization
Presented by Surveillance	Program and the Payment Integrity Initiative. The session focuses on
and Utilization Review	the policies and procedures of auditing activities and provides
representatives	information on standard guidelines and procedures developed to
	report findings.
Prior Authorization (PA)	This session provides an overview of PA policies and procedures. The
Presented by Prior	session presents a summary of services and supplies that require PA,
Authorization Unit	methods of submitting a PA, and an overview of the administrative
representatives	review and hearings processes.
Prior Authorizations of	This session provides information about the PA process, sources of
Traditional Medicaid	PA information, including regulations and guidelines, description of
Home Health Services	the home health benefit, types of home health agency services and
Presented by representatives	limitations, member and caregiver indicators (family situation), and
from the Family and Social	key issues.
Services Administration	
(FSSA) Division of Aging	
Provider Enrollment and	This session provides an overview of the provider enrollment process
the National Provider	and procedures for maintaining the accuracy of the provider profile.
Identifier (NPI)	Attention will be given to the new enrollment and maintenance forms
Presented by representatives	and the process for obtaining and reporting the NPI.
from EDS Provider	
Enrollment	
Prudent Rx	This session includes an overview of pharmacy auditing for
Presented by representatives	traditional Medicaid. This includes discussions on Concurrent
from the FSSA Pharmacy	Auditing, Central Script Review, and On-site Audits.
Division	
Restricted Card Program	This session focuses on maximizing claims payment of services and
Presented by Medical Policy	prescriptions for members who are in the Restricted Card Program
Department representatives	(RCP). Topics include: checking eligibility to determine if the
	member is restricted, the role of the primary care physician, addition
	and removal of providers to a member's lock-in list, referral
	procedures, and RCP claims submission guidelines.
Spend-down	This session contains information about the automated spend-down
Presented by EDS provider field consultants	process. The session includes spend-down guidelines, eligibility
neid consultants	verification systems, remittance advice, and other key points related
Thind Douber I !- 1:114	to the automation of spend-down.
Third Party Liability	This session provides information about TPL claims identification,
(TPL)	initiating file updates, claim denials, crossover, TPL, and replacement
Presented by EDS provider field consultants	policy considerations. This is a very informative session and is ideal
Transportation	for all providers. This session provides an everyion of transportation hilling guidelines.
	This session provides an overview of transportation billing guidelines. An EDS provider field consultant will lead the opening session, and
Presented by EDS provider field consultants and	subcontractors for the MCOs will present one-hour individual
representatives from MTM	sessions. See the session layout for specific dates and times.
and LCP	sessions, see the session layout for specific dates and times.
and LCI	

Table 1 – Session Descriptions

Session Name	Description
UB-04	This session provides an overview of the completion instructions for
Presented by EDS provider	the UB-04 claim form. Inpatient and outpatient billing guidelines will
field consultants and	also be discussed. An EDS provider field consultant will lead the
representatives from each	opening session. Each MCO will present a one-hour individual
MCO	session that includes information about the UB-04 claim form and PA
777.047	requirements. See the session layout for specific dates and times.
UB-04 Roundtable	This session is a question-and-answer opportunity for providers who
Facilitated by EDS provider	submit claims on a UB-04 claim form.
field consultants and	
representatives from each	
MCO	
Vision Roundtable	This session will feature representatives from OptiCare, Vision
Facilitated by	Service Plan (VSP), and the MDwise delivery systems who will
representatives from each	provide useful information to vision providers. A question-and-
managed care vision	answer period will follow.
contractor	This contact is a single day and a second in the second in
Waiver Billing/CA PRTF	This session is oriented to potential and current Home- and
and MFP Demonstration	Community-Based Services (HCBS) waiver providers and includes
Presented by EDS provider field consultants	an overview of the Indiana waiver program. Topics include: member eligibility, provider enrollment, billing, and common claim denial
Heid Consultants	reasons. Information will also be provided on the Community
	Alternatives to Psychiatric Residential Treatment Facility (CA
	PRTF), and Money Follows the Person (MFP) Demonstration Grant
	waivers. This session is specifically oriented to all waiver providers
	and case managers billing waiver program services.
Web interChange –	This session provides information about the administrator function
Advanced	that allows providers to assign access to their office staff; change
Presented by EDS provider	passwords; create, maintain, and delete users or user groups; and view
field consultants	the group report. This session demonstrates how to use the claim void
	and replacement features, online PAs, TPL updates, and bill crossover
	claims. This session is ideal for the individual who performs the
	administrator function within a provider office.

Table 2 - Session Schedule for Monday, October 22, 2007

	•						
	Salon A	Salon C	Salon 3				
8:00 a.m.							
8:15 a.m.	DME (EDS)						
8:30 a.m.	8:00 a.m 9:00 a.m.	Common Denials (EDS)					
8:45 a.m.		8:00 a.m 9:30 a.m.					
9:00 a.m.	Break						
9:15 a.m.			Transportation (EDS)				
9:30 a.m.	DME (MDwise)	Break	9:00 a.m 10:00 a.m.				
9:45 a.m.	9:15 a.m 10:15 a.m.						
10:00 a.m.		Spend-down	Break				
10:15 a.m.	Break	9:45 a.m 10:45 a.m.					
10:30 a.m.			Transportation (MTM)				
10:45 a.m.	DME (MHS)		10:15 a.m 11:15 a.m.				
11:00 a.m.	10:30 a.m 11:30 a.m.						
11:15 a.m.		Break	Break				
11:30 a.m.		Break					
11:45 a.m.	Break		Transportation (LCP)				
Noon	Bicak		11:30 a.m 12:30 p.m.				
12:15 p.m.		Dui an Andhaninatian fan					
12:30 p.m.		Prior Authorization for Home Health	Break				
12:45 p.m.	DME (Anthem)	12:15 p.m 1:15 p.m.	Vision Roundtable				
1:00 p.m.	12:30 p.m 1:30 p.m.	r r					
1:15 p.m.		Break	12:45 p.m. – 1:45 p.m.				
1:30 p.m.	Break						
1:45 p.m.			Break				
2:00 p.m.		Third Party Liability					
2:15 p.m.		1:30 p.m 3:00 p.m.	Web interChange –				
2:30 p.m.	Care Select		Advanced				
2:45 p.m.	1:45 p.m 3:45 p.m.		2:00 p.m 3:30 p.m.				
3:00 p.m.		Break					
3:15 p.m.							
3:30 p.m.			Break				
3:45 p.m.	Break	EPSDT					
4:00 p.m.		3:15 p.m 5:00 p.m.	First Steps				
4:15 p.m.	Adjustments	3.13 p.m 3.00 p.m.	3:45 p.m 4:45 p.m.				
4:30 p.m.	4:00 p.m 5:00 p.m.						
4:45 p.m.							
5:00 p.m.							

Note: Registration and booths are open from 8 a.m. until 5 p.m.

Table 2 - Session Schedule for Tuesday, October 23, 2007

	Salon A	Salon C	Salon 3
8:00 a.m.			
8:15 a.m.	CD 4G 1500 PI : : P:II:	II	
8:30 a.m.	CMS-1500 Physician Billing	How To Read Your	
8:45 a.m.	(EDS) 8:00 a.m 9:30 a.m.	Remittance Advice (EDS) 8:15 a.m 9:15 a.m.	
9:00 a.m.	8:00 a.m 9:30 a.m.	8:15 a.m 9:15 a.m.	Marial Harlife (EDC)
9:15 a.m.		Break	Mental Health (EDS) 9:00 a.m 9:45 a.m.
9:30 a.m.	Break		9:00 a.m 9:43 a.m.
9:45 a.m.	CMC 1500 Discolation Dilling		Break
10:00 a.m.	CMS-1500 Physician Billing (MDwise)	IHCP 101	Mantal Haalth (MHC)
10:15 a.m.	9:45 a.m 10:45 a.m.	9:30 a.m 11:00 a.m.	Mental Health (MHS) 10:00 a.m 10:45 a.m.
10:30 a.m.	9.43 a.iii 10.43 a.iii.		10.00 a.m 10.43 a.m.
10:45 a.m.	Break		Break
11:00 a.m.	CMS-1500 Physician Billing	Break	Mental Health (Anthem)
11:15 a.m.	(MHS)	Bicak	11:00 a.m 11:45 a.m.
11:30 a.m.	11:00 a.m Noon		11:00 a.m 11:43 a.m.
11:45 a.m.	11.00 a.m 1400n		Break
Noon	Break	Third Party Liability 11:30 a.m 1:00 p.m.	Mental Health (MDwise)
12:15 p.m.	Break		Noon - 12:45 p.m.
12:30 p.m.	CMS-1500 Physician Billing		1100H 12.13 p.m.
12:45 p.m.	(Anthem)		Break
1:00 p.m.	12:30 p.m 1:30 p.m.		
1:15 p.m.		Break	MRT
1:30 p.m.	Break		1:00 p.m 2:00 p.m.
1:45 p.m.			
2:00 p.m.	CMS-1500 Roundtable	Provider Enrollment / NPI	Break
2:15 p.m.	1:45 p.m 2:45 p.m.	1:45 p.m 2:45 p.m.	
2:30 p.m.			Web interChange –
2:45 p.m.	Break	Break	Advanced
3:00 p.m.			2:15 p.m 3:45 p.m.
3:15 p.m.		PASRR	r
3:30 p.m.		3:00 p.m 4:00 p.m.	
3:45 p.m.	Care Select		Break
4:00 p.m.	3:00 p.m 5:00 p.m.		
4:15 p.m.			Dental
4:30 p.m.			4:00 p.m. – 5: 00p.m.
4:45 p.m.			
5:00 p.m.			

Note: Registration and booths are open from 8 a.m. until 5 p.m.

Table 2 - Session Schedule for Wednesday, October 24, 2007

	Salon A	Salon C	Salon 3
8:00 a.m.			
8:15 a.m.			
8:30 a.m.	UB-04 (EDS)		
8:45 a.m.	8:00 a.m 9:30 a.m.	Prior Authorization	
9:00 a.m.		8:30 a.m 9:30 a.m.	Web interChange – Advanced
9:15 a.m.			8:15 a.m 10:15 a.m.
9:30 a.m.	Break	Break	
9:45 a.m.			
10:00 a.m.	UB-04 (MHS)	Restricted Card	
10:15 a.m.	9:45 a.m 10:45 a.m.	9:45 a.m 10:45 a.m.	Break
10:30 a.m.			
10:45 a.m.	Break	Break	
11:00 a.m.			CAR/SUR
11:15 a.m.	UB-04 (Anthem)	Medical Policy	10:30 a.m Noon
11:30 a.m.	11:00 a.m Noon	11:00 a.m Noon	
11:45 a.m.			
Noon	Dunals	Break	
12:15 p.m.	Break		Prudent Rx
12:30 p.m.		Spend-down	Noon - 1:00 p.m.
12:45 p.m.	UB-04 (MDwise)	12:15 p.m. – 1:15 p.m.	
1:00 p.m.	12:30 p.m 1:30 p.m.		Break
1:15 p.m.		Break	
1:30 p.m.	Break		NDC Billing (EDS)
1:45 p.m.	IID 04 D 1/ 11	Post Payment Auditing	1:15 p.m 2:15 p.m.
2:00 p.m.	UB-04 Roundtable 1:45 p.m 2:30 p.m.	1:30 p.m 2:30 p.m.	
2:15 p.m.	1.43 p.m 2.30 p.m.		Break
2:30 p.m.	Duc al-	Break	Pharmacy (EDS)
2:45 p.m.	Break		2:30 p.m 3:00 p.m.
3:00 p.m.		Avenues of Resolution	Pharmacy (Anthem)
3:15 p.m.		2:45 p.m 3:45 p.m.	3:00 p.m 3:30 p.m.
3:30 p.m.			Pharmacy (MDwise)
3:45 p.m.	Waiver Billing/CA PRTF and		3:30 p.m 4:00 p.m.
4:00 p.m.	MFP Demonstration 3:00 p.m 5:00 p.m.		Pharmacy (MHS)
4:15 p.m.	3.00 p.m 3.00 p.m.		4:00 p.m 4:30 p.m.
4:30 p.m.			
4:45 p.m.			
5:00 p.m.			

Note: Registration and booths are open from 8 a.m. until 3 p.m.

20	07 INDIANA HEALT	H COVERAC	GE PROGR	AMS	PROVIDER	SEMINAR	R REGISTRATION FORM
Nam	e of Registrant:					Provider Numbe	r:
Provi	ider Name:						
Provi	ider Address:						
City:				Sta	ite:	ZIP	+4:
Provi	ider Telephone Number:		Fax Number:			E-mail Address:	
	Seminar Sessions Mo	nday, Octobe	r 22, 2007		Seminar Se	essions Tu	esday, October 23, 2007
DM	E – 8:00 a.m. to 1:30 p.m. Sel	ect individual se	ssions			an Billing – 8	:00 a.m. to 1:30 p.m. Select individual
	0.00 to 0.00	DME (EDC)		sessi		.20	CMC 4500 (FDC)
	8:00 a.m. to 9:00 a.m.	DME (EDS)	`		8:00 a.m. to 9		CMS-1500 (EDS)
	9:15 a.m. to 10:15 a.m.	DME (MDwise	!)		9:45 a.m. to 1		CMS-1500 (MDwise)
	10:30 a.m. to 11:30 a.m.	DME (MHS)	`		11:00 a.m. to		CMS-1500 (MHS)
12:30 p.m. to 1:30 p.m. DME (Anthem) Transportation – 9:00 a.m. to 12:30 p.m. – Select individual			Ман	12:30 p.m. to		CMS-1500 (Anthem)	
	nsportation – 9:00 a.m. to 12 s <i>ion</i> s	2:30 p.m. – S <i>eiec</i> i	Individuai	ivien	tai Health – 9:t	00 a.m. to 12:	45 p.m. Select individual sessions
	9:00 a.m. to 10:00 a.m.	Transportation	(EDS)		9:00 a.m. to 9	:45 a.m.	Mental Health (EDS)
	10:15 a.m. to 11:15 a.m.	Transportation	(MTM)		10:00 a.m. to	10:45 a.m.	Mental Health (MHS)
	11:30 a.m. to 12:30 p.m.	Transportation	(LPC)		11:00 a.m. to	11:45 a.m.	Mental Health (Anthem)
					Noon to 12:4	5 p.m.	Mental Health (MDwise)
	8:00 a.m. to 9:30 a.m.	Common Deni	als		8:15 a.m. to 9	:15 a.m.	How To Read Your RA
	9:45 a.m. to 10:45 a.m.	Spend-down			9:30 a.m. to 1	1:00 a.m.	IHCP 101
	12:15 p.m. to 1:15 p.m.	Prior Authoriza	ation H.H.		11:30 a.m. to	1:00 p.m.	Third Party Liability
	12:45 p.m. to 1:45 p.m.	Vision Roundt	able		1:00 p.m. to 2	:00 p.m.	MRT
	1:30 p.m. to 3:00 p.m.	Third Party Lia	ability		1:45 p.m. to 2	:45 p.m.	Provider Enrollment/ NPI
	1:45 p.m. to 3:45 p.m.	Care Select			1:45 p.m. to	2:45 p.m.	CMS-1500 Roundtable
	2:00 p.m. to 3:30 p.m.	Web interChar	nge		2:15 p.m. to	3:45 p.m.	Web interChange
	3:15 p.m. to 5:00 p.m.	EPSDT			3:00 p.m. to	4:00 p.m.	PASRR
	3:45 p.m. to 4:45 p.m.	First Steps			3:00 p.m. to	5:00 p.m.	Care Select
	4:00 p.m. to 5:00 p.m.	Adjustments			4:00 p.m. to	5:00 p.m.	Dental

Seminar Sessions Wednesday, October 24, 2007							
UB-04 -	- 8:00 a.m. to 1:30 p.m. Se	elect individual sessions	rmacy – 2:30 p.m. to 4:30 p.m	n. Select individual sessions			
	8:00 a.m. to 9:30 a.m.	UB-04 (EDS)		2:30 p.m. to 3:00 p.m.	Pharmacy (EDS)		
	9:45 a.m. to 10:45 a.m.	UB-04 (MHS)		3:00 p.m. to 3:30 p.m.	Pharmacy (Anthem)		
	11:00 a.m. to Noon	UB-04 (Anthem)		3:30 p.m. to 4:00 p.m.	Pharmacy (MDwise)		
	12:30 p.m. to 1:30 p.m.	UB-04 (MDwise)		4:00 p.m. to 4:30 p.m.	Pharmacy (MHS)		
	8:15 a.m. to 10:15 a.m.	Web interChange					
	8:30 a.m. to 9:30 a.m.	Prior Authorization					
	9:45 a.m. to 10:45 a.m.	Restricted Card					
	10:30 a.m. to Noon	CAR/SUR					
	11:00 a.m. to Noon	Medical Policy	Medical Policy				
	Noon to 1:00 p.m.	Prudent Rx					
	12:15 p.m. to 1:15 p.m.	Spend-down					
	1:15 p.m. to 2:15 p.m.	NDC Billing (EDS)					
	1:30 p.m. to 2:30 p.m.	Post Payment Auditing					
	1:45 p.m. to 2:30 p.m.	UB-04 Roundtable					
	2:45 p.m. to 3:45 p.m.	Avenues of Resolution					
	3:00 p.m. to 5:00 p.m.	Waiver Billing/ CA PRTF and	MFP [Demonstration			

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