



P R O V I D E R B U L L E T I N

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To: All Providers**Subject: State-Wide Hoosier Healthwise Mandatory Managed Care Organization Transition****Overview**

The Office of Medicaid Policy and Planning (OMPP) will implement Hoosier Healthwise mandatory risk-based managed care (RBMC) enrollment across all Indiana counties in 2005. This will transition current PrimeStep Hoosier Healthwise managed care members from Primary Care Case Management (PCCM) into enrollment with a local managed care organization (MCO) in the RBMC delivery system. Providers rendering services to members in the affected counties should review the following to determine the impact of the upcoming changes:

- Mandatory MCO enrollment does not apply to *Medicaid Select* members. These members continue their PCCM coverage.
- Mandatory MCO enrollment does not apply to IHCP members who have spend-down or have a level of care designation for nursing home, waiver, or hospice. These members continue their traditional fee-for-service IHCP coverage.

This bulletin contains information for physicians, Federally Qualified Health Centers (FQHCs) and rural health clinics (RHCs), hospitals, and ancillary providers.

Mandatory MCO Enrollment

The OMPP has submitted a request for federal approval for modification of Indiana's 1915(b) waiver to the Centers for Medicare and Medicaid Services (CMS). The State anticipates that these counties will be approved for mandatory MCO enrollment in the near future. Table 1 lists the scheduled transition dates, by county, for the southern region of the state, Table 2 for the northern region of the state, and Table 3 for the central region of the state. The map in Figure 1 provides a graphic representation of the transition schedule. Table 4 provides MCO contact information.

Table 1 – Southern Region Counties for Mandatory MCO Transition and Key Dates

County	PMP/MCO Contracts Signed and at MCOs	PrimeStep Members Enrolled in MCOs
Gibson	February 1, 2005	April 1, 2005
Knox	February 1, 2005	April 1, 2005

(Continued)

Table 1 – Southern Region Counties for Mandatory MCO Transition and Key Dates

County	PMP/MCO Contracts Signed and at MCOs	PrimeStep Members Enrolled in MCOs
Posey	February 1, 2005	April 1, 2005
Sullivan	February 1, 2005	April 1, 2005
Vanderburgh	February 1, 2005	April 1, 2005
Vigo	February 1, 2005	April 1, 2005
Warrick	February 1, 2005	April 1, 2005
Bartholomew	May 1, 2005	July 1, 2005
Brown	May 1, 2005	July 1, 2005
Clark	May 1, 2005	July 1, 2005
Clay	May 1, 2005	July 1, 2005
Crawford	May 1, 2005	July 1, 2005
Daviess	May 1, 2005	July 1, 2005
Dearborn	May 1, 2005	July 1, 2005
Decatur	May 1, 2005	July 1, 2005
Dubois	May 1, 2005	July 1, 2005
Floyd	May 1, 2005	July 1, 2005
Franklin	May 1, 2005	July 1, 2005
Greene	May 1, 2005	July 1, 2005
Harrison	May 1, 2005	July 1, 2005
Jackson	May 1, 2005	July 1, 2005
Jefferson	May 1, 2005	July 1, 2005
Jennings	May 1, 2005	July 1, 2005
Lawrence	May 1, 2005	July 1, 2005
Martin	May 1, 2005	July 1, 2005
Monroe	May 1, 2005	July 1, 2005
Ohio	May 1, 2005	July 1, 2005
Orange	May 1, 2005	July 1, 2005
Owen	May 1, 2005	July 1, 2005
Perry	May 1, 2005	July 1, 2005
Pike	May 1, 2005	July 1, 2005
Ripley	May 1, 2005	July 1, 2005
Scott	May 1, 2005	July 1, 2005
Spencer	May 1, 2005	July 1, 2005
Switzerland	May 1, 2005	July 1, 2005
Washington	May 1, 2005	July 1, 2005

Table 2 – Northern Region Mandatory MCO Transition and Key Dates

County	PMP/MCO Contracts Signed and at MCOs	PrimeStep Members Enrolled in MCOs
Adams	July 1, 2005	September 1, 2005
Cass	July 1, 2005	September 1, 2005
Dekalb	July 1, 2005	September 1, 2005
Fulton	July 1, 2005	September 1, 2005
Huntington	July 1, 2005	September 1, 2005
Jasper	July 1, 2005	September 1, 2005
Kosciusko	July 1, 2005	September 1, 2005
LaGrange	July 1, 2005	September 1, 2005
Marshall	July 1, 2005	September 1, 2005
Miami	July 1, 2005	September 1, 2005
Newton	July 1, 2005	September 1, 2005
Noble	July 1, 2005	September 1, 2005
Pulaski	July 1, 2005	September 1, 2005
Starke	July 1, 2005	September 1, 2005
Steuben	July 1, 2005	September 1, 2005
Wabash	July 1, 2005	September 1, 2005
Wells	July 1, 2005	September 1, 2005
White	July 1, 2005	September 1, 2005
Whitely	July 1, 2005	September 1, 2005

Table 3 – Central Region Mandatory MCO Transition and Key Dates

County	PMP/MCO Contracts Signed and at MCOs	PrimeStep Members Enrolled in MCO
Benton	September 1, 2005	November 1, 2005
Blackford	September 1, 2005	November 1, 2005
Boone	September 1, 2005	November 1, 2005
Carroll	September 1, 2005	November 1, 2005
Clinton	September 1, 2005	November 1, 2005
Fayette	September 1, 2005	November 1, 2005
Fountain	September 1, 2005	November 1, 2005
Hamilton	September 1, 2005	November 1, 2005
Hancock	September 1, 2005	November 1, 2005
Hendricks	September 1, 2005	November 1, 2005
Henry	September 1, 2005	November 1, 2005
Jay	September 1, 2005	November 1, 2005
Montgomery	September 1, 2005	November 1, 2005
Parke	September 1, 2005	November 1, 2005

(Continued)

Table 3 – Central Region Mandatory MCO Transition and Key Dates

County	PMP/MCO Contracts Signed and at MCOs	PrimeStep Members Enrolled in MCO
Putnam	September 1, 2005	November 1, 2005
Randolph	September 1, 2005	November 1, 2005
Rush	September 1, 2005	November 1, 2005
Shelby	September 1, 2005	November 1, 2005
Tippecanoe	September 1, 2005	November 1, 2005
Tipton	September 1, 2005	November 1, 2005
Union	September 1, 2005	November 1, 2005
Vermillion	September 1, 2005	November 1, 2005
Warren	September 1, 2005	November 1, 2005
Wayne	September 1, 2005	November 1, 2005

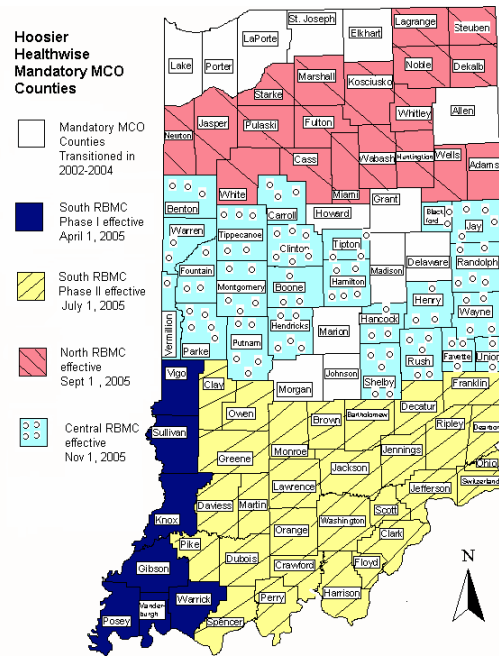


Figure 1 – Map of Mandatory MCO Counties

Public Meetings:

The OMPP will conduct a series of public meetings focused on the transition to RBMC. The meetings will take place at the following times and locations:

- Tippecanoe County Area Public Meeting: Information TBA; please watch future IHCP communications for details.
- Wayne County Area Public Meeting: From noon to 1 p.m. on May 10, 2005, at Reid Hospital Auditorium, 1401 Chester Blvd., Richmond, Indiana.
- Bartholomew County Area Public Meeting: From noon to 1 p.m. on April 5, 2005, at the Columbus Regional Hospital Auditorium, 2400 East 17th St., Columbus, Indiana.

Mandatory MCO Enrollment Information for Primary Medical Providers

Primary medical providers (PMPs) who render services to members in the affected counties should review the following to determine the impact of the upcoming changes:

- PMPs in the affected counties can choose to contract with one of the Hoosier Healthwise MCOs. PrimeStep PMPs who complete the switch to one of the MCOs before the final transition date will retain their current Hoosier Healthwise members.
- Disenroll as a Hoosier Healthwise PMP
- PMPs can also choose to disenroll as a PMP and remain an IHCP provider limited to non-Hoosier Healthwise managed care members and/or provide services to MCO members by referral as an *out-of-network* provider.
- An MCO may offer a variety of contracting options for their PMPs, including flexible reimbursement arrangements. Contracting with an MCO may result in:
 - Reduced office practice administrative processes
 - Access to distribution of MCO provider communications
 - MCO Provider Relations Representative

Please contact the MCOs to discuss what options are available for your practice.

MCO Member Benefits

MCOs can provide additional services to members complementing services provided by the PMPs. Examples include 24-hour nurse telephone services, enhanced transportation arrangements, and case management services. Please contact the MCOs to discuss what additional members benefits are available.

Mandatory MCO Enrollment Information for Other Providers

- **Do I need to sign a contract with a MCO to provide services?** Specialists, hospitals, and ancillary providers may have various MCO arrangements. Some of the MCO networks are currently open, meaning that any IHCP provider can render services to the MCO members. However, some MCOs have closed networks.. With closed networks, MCO-contracted providers or in-network providers usually render the services. In-network providers are paid according to their contract with the MCO. Out-of-network providers are paid at 100 percent of the Medicaid rate when the MCO has the obligation to pay for the service. Such services include emergency care and self-referral services. With the exception of some self-referral services, the MCO can require members to access services from MCO-contracted providers.
- **How does this affect carve-out services?** The carve-out services are dental, Individual education plan (IEP) and behavioral health services. Generally, behavioral health services, which are not rendered in an acute care setting or the PMP's office, are not the responsibility of the MCO.. Mandatory MCO changes will not affect providers rendering care to MCO members for carved-out services. Claims for these carve out services continue to be processed by EDS. The November 2004 IHCP provider newsletter *NL200411* provides more information about coverage and payment of carve out services..
- **How does this affect self-referral services?** These changes affect where the self-referral providers such as podiatrists, vision care, and chiropractors will submit claims for services.. MCOs are responsible for payment of the self-referral services for their members. Claims for these services must be sent to the appropriate MCO for payment.

- **Can a FQHC or RHC contract with an MCO?** An FQHC or RHC can contract with an MCO. MCO provider contracts must specify the contractual arrangements to ensure that FQHCs and RHCs are reimbursed for services.

Table 4 lists active MCOs in Indiana along with phone numbers and Web sites.

Table 4 – Managed Care Organizations

Organization	Provider Service Phone Number	Web site
CareSource	1-866-930-0017	www.caresource-indiana.com
Harmony Health Plan	1-800-504-2766	www.harmonyhmi.com
Managed Health Services (MHS)	1-800-414-9475	www.managedhealthservices.com
MDwise	1-800-356-1204 or (317) 630-2831	www.mdwise.org
Molina Healthcare	1-800-642-4509	www.molinahealthcare.com

Additional Information

Additional information is available on the www.indinamedicaid.com Web site. Providers should direct questions about the information in this bulletin to the appropriate MCO listed in Table 4 or AmeriChoice at 1-800-889-9949, Option 3.