

PROVIDER BULLETIN

BT200408

APRIL 15, 2004

To: All Providers

Subject: A Change in the Member Identification Card

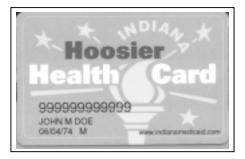
Overview

Beginning April 15, 2004, the Indiana Health Coverage Programs (IHCP) will begin mailing new Hoosier Health Cards to enrolled members.

Changes in the Appearance of the Card

The current Hoosier Health Card lists pharmacy co-payment amounts on the face of the identification (ID) card. The new card (shown below) will no longer have pharmacy co-payment information on the ID card. The new ID card will continue to include the member's identification number (RID), the member's name, and member's date of birth. In addition, the IHCP Web site address has been added to the face of the ID card. Mailing of the new ID cards to enrolled members will begin April 15, 2004, and continue for several days.

Please note that a member's old ID card will continue to be valid.



Additional Information

Direct questions about the new Hoosier Health Card to the Customer Assistance Unit at (317) 655-3240 in the Indianapolis local area or 1-800-577-1278.