PROVIDER BULLETIN

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FEBRUARY 23, 2004

To: All Providers

Subject: Paper Remittance Advice and HIPAA 835 Transaction Updates

Overview

The most significant tool the Indiana Health Coverage Programs (IHCP) provider has to monitor participation in the program is the weekly remittance advice (RA). This statement provides information about claims processing and financial activity. To assist providers in making use of this tool, this bulletin provides copies of RAs with detailed descriptions of each field.

A variety of transactions unrelated to a particular claim affect providers. These transactions are referred to as non-claim specific financial transactions. This bulletin outlines the different transactions, how each transaction is handled, and where the transaction appears on the weekly RA.

Due to compliance changes required by Health Insurance Portability and Accountability Act (HIPAA) legislation, the 835 transaction format replaces the current proprietary electronic remittance advice (ERA) format. Several of these changes add additional information to the paper RA. These changes are described in this bulletin. Starting August 2003, paper RAs were reported in the new format. All providers will continue to receive paper RAs in the new format, even if they enroll for the electronic 835 transaction.

Paper Provider Remittance Advice

Providers receive a weekly RA statement about the status of processed claims. All providers will continue to receive the paper RAs at this time. Providers who wish to receive their RA information electronically after October 15, 2003, are required to complete the necessary trading partner profiles and agreements for receipt of the electronic 835 transaction. RAs provide information about adjudicated claims that are paid, denied, or adjusted. Paper RAs include in-process claim data. The paper claims in process section lists suspended claims, claims that generate a claim correction form (CCF), and claims in the adjustment cycle. The paper RA also provides information about other processed financial transactions. Additionally, CCFs are mailed with the paper RA statement and banner page.

The banner page conveys important information about program changes and upcoming training sessions. The banner page should be shared with the staff responsible for filing and posting claims. Because the RA only reports claim activity for each specific week, providers who do not have claim

activity and do not receive an RA will not receive that week's banner page. Banner pages are displayed on the IHCP Web site at <u>www.indianamedicaid.com</u>.

The RA is an important provider claim-tracking device. Claim transactions should be reconciled as soon as possible after receiving the RA statement. CCFs must be completed and returned within 45 days of receipt by the provider.

RA pages outline claim data in two ways:

- Header (claim level) information that applies to the entire claim
- Detail (service line level) information that refers to a single line

Each paper RA section, such as *Claims Paid* or *Claims in Process*, totals the information after the last claim entry in that section. In addition, the paper RA summary page includes individual section data.

Information on the paper RA is standardized as much as possible for all claim types.

This bulletin describes RAs from a general perspective. Additionally, RA field definitions are provided. Providers can refer to the explanation of benefits (EOB) and adjustment reason code (ARC) descriptions at the end of the RA if there are questions about the RA statement.

Paper Remittance Advice Section Descriptions

The paper RA contains the following sections:

- *Claims Paid*: Claims with a paid status are shown in this RA section, including claims paid at zero. An example of a zero-paid claim would be a claim for a member with other insurance when the other insurance paid an amount equal to or greater than the IHCP allowable.
- *Claims Denied*: The same basic information is shown as for paid claims. These claims have been denied payment by the IHCP.
- *Claims in Process*: Claims in the processing cycle that have not yet been finalized are listed in this RA section. Claims that have generated CCFs, claims that have attachments, claims that are past the filing limit, claims that require manual pricing, claims for adjustments that have not been finalized, and suspended claims are found here. **These claims have not been denied.** The EOB, ARC, and adjustment remarks provided with the in-process claim provide information as to why the claim has not yet been processed. Claims reflected as in process are ultimately shown as paid, denied, or adjusted on subsequent RAs. Claims in process must be monitored to final resolution. Claims in suspense only appear in the RA for the week in which they are **first** suspended and on the **last** RA cycle of each month until they are resolved as paid or denied, at which time they will appear on the RA as paid or denied. Pharmacy providers do not receive suspended claims in the 835 RA format. Pharmacy RAs contain paid, denied, and adjusted claims.

Note: Each claim in process lists the EOB message that corresponds to the reason it has been suspended.

- *Claim Adjustments*: Claims that have been adjusted are listed in this RA section. Two header, or claim internal control number (ICN), lines are shown for each adjusted claim. The first header line is for the original claim, while the second header line is for the adjusted or replacement claim. If an already adjusted claim requires additional adjustment, the last ICN assigned will become the original claim to become adjusted. These claims are also known as replacements or voids.
- Medicare-related claims are provided in the following sequence:

- Paid
- Denied
- In process
- Adjustments
- *Financial Transactions*: Provider level adjustments include non-claim specific payouts, refunds, and accounts receivable (A/R) transactions, and are listed in this section of the paper RA. A transaction number is used to uniquely identify each financial transaction. If a financial transaction is associated to a cash receipt, then the cash control number (CCN) is also displayed. All financial transactions identify an adjustment to net payment, either positively or negatively. Examples of miscellaneous financial transactions tabulated in this RA section include the following:
 - Refunds made by a provider, not associated with a single claim, such as refunds to a pharmacy
 provider for nursing facility returned medicine.
 - Refunds made by a provider that exceed the original claim payment. A payout is generated to return the over-refunded amount to the provider.
 - Adjusted claim resulting in a negative balance, an A/R.
 - Amounts scheduled for recouping. The A/R offset section tracks the repayment of the amount to be recouped.

EOB Code Descriptions: EOB codes applied to submitted claims are listed along with the respective code narrative. These codes and corresponding narratives describe the reasons submitted claims were suspended, denied, or not paid in full. The description list is ordered numerically for EOB codes 001 to 9999.

- *ARC Code Descriptions*: ARCs reflecting the adjustments in payment between the billed amount and the allowed or payment amounts, applied to submitted claims at either the claim level or the service line level, are listed along with the respective code narrative. These codes and corresponding narratives are ordered numerically and then alpha numerically. Because this code set is alpha numeric and does not have leading zeros, the ordering of the codes is based upon the first character.
- Summary: Data from the entire RA series is reflected on this page. This section summarizes all
 claim and financial activity (provider level adjustments) for each weekly cycle and reports year-todate totals. In addition, the report provides information about lien payments made to external lien
 holders during the current payment or financial cycle and year-to-date. The managed care Hoosier
 Healthwise or *Medicaid Select* administrative payments and capitation payments are also reported
 on the RA Summary.

Remittance Advice Sorting Sequence

Claims are shown on the paper RA by type and according to the following priority sequence:

- CMS-1500
 - Alphabetically by member name
 - Alphanumerically by patient number assigned by the provider
 - Numerically by ICN
- UB-92
 - Alphabetically by member name
 - Alphanumerically by patient number assigned by the provider
 - Numerically by ICN
- Drug
 - Alphanumerically by prescription number
 - Alphabetically by member name
 - Numerically by ICN

- Dental
 - Alphabetically by member name
 - Numerically by ICN

Crossover claim data appears first on the RA and follows the above sequence per claim type.

Claims reported electronically in the 835 transaction are sorted in the following sequence:

- Sender ID
- Billing provider number
- ICN

Paper Remittance Advice Field Definitions

Table 1 lists each of the fields shown on an RA and a description of the information contained. A numeric digit precedes each description. The numeric digit corresponds to fields in Figures 1 - 17. The RA field definitions are provided in Table 1.

Note: Not all fields appear on each section of the RA. Many fields are specific to the claim type being billed.

Field Name	Description/Definition
1 ADMIT DATE	This is the date the member was admitted to a hospital.
ALLOWED AMOUNT or ALWD AMT or ALLOWED	This is the computed dollar amount allowable for the services rendered. For compound drugs, this amount is calculated by priving and then totaling each of the individual ingradients used
This field will not be used after December 2, 2003.	pricing and then totaling each of the individual ingredients used to formulate the compound.
3 A/R NUMBER	This is the A/R number assigned during processing. This is either the adjustment ICN, if the A/R is a result of an adjustment transaction, or a user-assigned number, if the A/R was manually established.
BALANCE	This is the remaining balance of the A/R offset after the current weekly financial cycle.
S BILLED AMOUNT or BILLED AMT	This is the total dollar amount requested by the provider for the services billed on the claim, as well as for each detail line. This does not include overhead on home health claims.
6 CAPITAL	Any associated capital costs.
CCN	Cash control number. This is a unique number associated with a cash receipt. This number is used when a provider has submitted a refund in error or has over-refunded an amount.
8 CHECK/EFT NUMBER	If a check was generated, the check number is listed. If the provider is an EFT participant, this is the control number of the EFT transaction.
9 CO-PAY	This is the dollar amount the member must pay for services that require a co-payment. For crossover claims, this is the dollar amount that the IHCP should pay.

Table 1 – Provider Remittance Advice Definition	S
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Field Name	Description/Definition	
10 DATE SVC PERF	This is the date the specific service was actually provided.	
11 DAYS/UNITS	This indicates the number of days or units billed.	
12 DED AMOUNT or DED	This is the spend-down deductible amount. This amount is shown for <i>UB-92</i> claims. <i>CMS-1500</i> , dental, and drug RAs reflect the spend-down deductible amount in the third party liability (TPL) field because these claim form layouts do not accommodate multiple entries for other amounts paid.	
13 DISPENSE DATE	This is the date a drug was actually dispensed to the member. It is also known as the service date.	
14 DSH	This is the disproportionate share amount. This amount is added to the ALLOWED AMOUNT. No longer on RA .	
15 EOBs or EOB CODES or HEADER EOBS or DETAIL EOBs	These are the EOB codes used to explain the processing results of a particular claim. HEADER EOBs apply to the main body of the claim, while DETAIL EOBs apply to a specific claim service line. Some RAs show header (claim level) EOB information as EOB 000 and detail EOB information as EOB 001, EOB 002, EOB 003, and so forth. The EOBs have been reordered to begin with the lowest code and end with the largest code.	
16 HCPCS/RATE	This is the Health Care Common Procedure Coding System (HCPCS) code or the unit rate for the services indicated by the corresponding REV CD.	
17 ICN	This is the unique ICN assigned to identify and track a claim.	
18 LIAB	This is the patient liability amount, which is the member's responsibility. This amount applies only to long-term care facilities.	
19 LOCATION CODE	This is the single, alphabetic code used to identify the location of the billing provider.	
20 MED ED	This is for the associated medical education costs.	
21 MEDICAID ALLOWED	This is a crossover claim field. This amount indicates the computed dollar amount allowed for the services rendered.	
22 MEDICAID BILLED	This is a crossover claim field. This amount indicates the total dollar amount requested by the provider, as well as the amount for each detail line.	
23 MEDICAID PAID	This is a crossover claim field. This amount is the dollar amount paid for the services rendered. Determined by computing the allowable amount for services billed and deducting the MEDICARE PAID amount.	
24 MEDICARE PAID	This is a crossover claim field. This amount is the dollar amount paid by Medicare for the services billed to the IHCP.	

Table 1 – Provider Remittance Advice Definitions	Table 1 – Prov	vider Remittance	Advice E	Definitions
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Field Name	Description/Definition
25 MODIFIERS	This column shows the modifiers used to further describe the service rendered. Up to four modifiers may be returned on each detail line. May occur 50 times per claim depending on the number of detail lines billed.
26 NDC	These are the National Drug Codes (NDCs) that pertain to the drug dispensed or ingredients used in a compound prescription. A compound prescription claim form and RA can accommodate up to 15 ingredients per claim.
27 NET ADJUSTED PAYMENT OR OVERPAYMENT (REFUND)	This amount is the net result of an adjustment. If the original claim paid is more than the adjusted claim, this is a negative amount.
28 ORIGINAL AMOUNT	This is the original amount of an A/R that was established.
29 ORIGINAL ICN	This is the original ICN, if the A/R action is the result of a claim-specific adjustment.
30 OUTLIER	This notes any reimbursable amount, in addition to the hospital diagnosis-related group (DRG) rate, for certain inpatient stays that exceed established cost thresholds associated with the hospital stay.
31 OVRHD AMOUNT	For home health claims, this is the amount to be paid in addition to the allowed amount. This amount represents the overhead allowance for each home visit.
32 PAID AMOUNT	This is the net dollar amount paid for the services rendered, reflecting the billed amount reduced/or increased by all adjustments, including the TPL AMOUNT, COPAY, DED AMOUNT, or OVRHD AMOUNT.
33 PAT NO.	Returned on the RA. This is the unique patient number assigned by the provider and submitted on the original claim. This is usually used for internal tracking and control purposes. This field is 20 characters.
34 PAYOUT AMOUNT	This is the amount of the payout transaction, the amount paid to the provider.
35 PL SERV	This is the place of service code and indicates where the services were rendered.
36 PROC CODE	This is the procedure code for services rendered.
37 PROVIDER NAME/ADDRESS	This is the name and address of the provider billing for services.
38 PROVIDER NUMBER	This is the number used to identify the provider billing for services.
39 QTY	This is the quantity of the drug dispensed.

Field Name	Description/Definition	
40 REASON CODE	This is a code assigned to indicate why a payout action was taken, an A/R was established, or a non-claim specific refund transaction was performed. This also generates an associated EOB code that briefly explains the action taken.	
41 RECIPIENT NAME	This is the last name, first name, and middle initial of the member who received the service.	
42 REFUND AMOUNT	This indicates a non-claim specific refund amount.	
43 REFUND AMOUNT APPLIED	This shows any money returned by the provider to cover a negative adjustment such as a check-related adjustment.	
44 REIMB METH	This shows the reimbursement methodology that was used to calculate the allowed amount for the hospitalization stay. The methodology could be DRG, per diem or payment on a percentage basis. If the claim was priced using DRG, the DRG code is displayed.	
45 RENDERING PROVIDER	This is the unique IHCP provider identification number of the provider that rendered a particular service.	
46 REV CD	These are the revenue codes that pertain to the services being billed on a <i>UB-92</i> .	
47 RID NO.	This is the member's 12-digit IHCP identification number.	
48 RX NO.	This number indicates the prescription number used to dispense the drug.	
49 SERVICE DATES	This indicates the dates particular services were rendered.	
50 FROM	This is the earliest service date on all the detail lines of a particular ICN.	
51 THRU	This is the last service date on all the detail lines of a particular ICN.	
52 SET UP DATE	This is the date an original A/R was established.	
53 SRV DATE	This is the actual date services were rendered for the corresponding REV CD and HCPCS/RATE on the <i>UB-92</i> .	
54 SURF	This is the surface code, from the dental claim form diagram indicating the part of the tooth that received treatment.	
55 ТООТН	This is the tooth number, from the dental claim form diagram, of the tooth receiving treatment.	
56 TPL AMOUNT or TPL AMT	This is the dollar amount paid for the services by any source outside of the IHCP.	
57 TRANSACTION NUMBER	This is the unique number assigned by Indiana <i>AIM</i> to identify a payout transaction.	
58 UNITS	This is the number of units for the particular service rendered.	

Table 1 – Provider Remittance Advice Definitions

Field Name	Description/Definition
59 MEDICARE DEDUCTIBLE	Indicates the dollar amount that the member is responsible for paying. The Medicare deductible amount includes the Medicare deductible and blood deductible amounts. This dollar amount will crossover and be paid by Medicaid.
60 MEDICARE CO-INSURANCE	This is the dollar amount that the member is responsible for and is deducted from the allowed amount to arrive at the Medicare paid amount.
61 TOTAL ADJUSTMENT PAYMENT	This amount is the net result of the adjustment. If the <i>mother</i> claim paid more than the <i>daughter</i> claim, this amount will be a negative amount. If the <i>daughter</i> claim paid more than the <i>mother</i> claim, this amount will be a positive amount.
62 DRG	This is the DRG billed.
63 ARCs or ADJUSTMENT REASON CODES or CLAIM LEVEL ARCS ARCs or SERVICE LINE LEVEL ARCS	These ARCs capture the dollars from claim processing that report the differences between the billed and the paid amounts. Claim level ARCs apply to the full claim while service line level ARCs apply to the specific details. Some RAs show header ARC with the EOBs and remark codes as ARC 000 and the service line adjustments as ARC 001, ARC 002, EOB 003, and so forth. Note that the ordering of these codes is by the first character.
64 REMARKS or ADJUSTMENT REMARK CODES	These remarks are reported with ARCs only when they add information at the claim or service line level.
65 FIN ARC	This is the financial ARC from the 835 Implementation Guide (IG) internal code set that indicates the reason for the adjustment to net payment associated with the money related to the financial transaction.
66 DRG/LOC	The Medicaid paid amount reflected on paid inpatient claims.
67 CALC. PAYMENT	The Medicaid paid amount reflected on paid inpatient (Part A) crossover claims.
68 DTL PAID AMOUNT	Replaces allowed amount at the detail (service line) level.
69 MEDICAID DTL PAID AMOUNT	This is the net dollar amount paid for the services rendered at the detail level, reflecting the billed amount reduced/or increased by all adjustments, including the TPL AMOUNT, COPAY, DED AMOUNT, or OVRHD AMOUNT.
70 DTL SUM AMOUNT	Sum of all detail amounts.

Explanation of Benefits Codes

EOB codes are provided with each RA. These codes and the corresponding narratives describe the reason submitted claims were suspended, denied, or not paid in full. The EOB code is a four-digit number. Because the claim can have edits and audits at both the header and detail levels, EOB codes are listed for both header and detail information. A maximum of 20 EOBs are listed for the header, and a maximum of 20 EOBs are listed for each detail line. Exceptions are suspended claims, which

have a maximum of two EOBs per header and per detail. The electronic RA will not contain these non-adjudicated claims. **These are not denial codes, but rather the reason the claim is being reviewed**. EOB data is listed immediately following the claim header and detail information beside the caption of the EOB on the paper RA. EOB 000 lists header codes, EOB 001 lists line one of the claim's codes, and EOB 002 lists line two of the claim's codes. If there are no EOBs posted for a particular EOB XX line, the line is not printed. A complete list of EOBs is located on the IHCP Web site at <u>www.indianamedicaid.com</u>. The EOBs are considered local codes and will not be transmitted in the electronic 835 transaction. Examples of EOB codes and narratives are listed in Table 2.

Code	Description	Provider Action Required
0000	Claim paid as billed	No action required.
0001	Claim suspended for examiner review	No action required. Follow the progress of the claim on the RA or use the automated voice-response (AVR) system.
0002	CCF generated – waiting provider response	Return CCF within 45 days.
0201	Billing provider's number is missing	Resubmit claim with nine-digit provider number.
0203	Recipient ID number is missing	Resubmit claim with 12-digit member identification (RID) number.
0256	This service is not payable, recipient spend-down liability not met	Obtain 8A Form if spend-down met for date of service (DOS). Resubmit claim. If the spend-down has not been met on the DOS, bill the member for the outstanding balance.
2014	The personal resource amount deducted from the claim was based on the amount reported by the county office of the member. An adjustment should not be filed until the resource amount is verified with the member's county caseworker.	Verify the personal resource amount with the county office. When verified and corrected, return the <i>Adjustment Request Form</i> . When adjustment is complete, resubmit the claim.
4033	The modifier used is not compatible with the procedure code billed	Refer to current coding guidelines and resubmit claim with correct modifier.
6650	The number of services provided exceeds medical policy guidelines. This is a once-in-lifetime procedure	For billing policies and procedures, refer to <i>Chapter 8</i> of the <i>IHCP Provider Manual</i> .

Table 2 – Explanation of Benefit Codes

Adjustment Reason Codes

ARCs are provided with each claim or financial transaction included in a weekly RA. A complete list of claim-specific ARCs is available on the Washington Publishing Company Web site at http://www.wpc-edi.com/codes/. These ARCs and the corresponding narratives describe the adjustment reason reported from each claim that adjudicated as denied, or not paid in the full amount as billed. The ARCs are alphanumeric codes from an external national code set used with the 835 IG to report the associated dollars from the adjustment between the billed and the allowed or paid amount.

Because the claim can process against edits and audits at both the claim (header) and service line (detail) levels, these ARCs can be listed for either service line and claim level or both. A maximum of 20 ARCs can be listed at the claim level, and a maximum of 20 ARCs can be listed for each service line. Exceptions are suspended claims, which have a maximum of two ARCs per claim level and per service line level. **These are not denial codes, but rather the reason the claim is being reviewed.** ARC data is listed immediately following the EOB at the claim level and service line beside the label of ARC on the paper RA. ARC 000 lists claim level reported codes. ARC 001 lists service line one of the claim's codes, and ARC 002 lists service line two of the claim's codes. If there are no ARCs posted for a particular ARC XX line, the line is not printed. A complete list of claim related ARCs is located on the Washington Publishing Company Web site at http://www.wpc-edi.com/codes/. Examples of claim level ARCs and narratives are listed in Table 3.

EOB	ARC	ARC Description	Remark
0201	16	Claim/service lacks information that is needed for adjudication.	M57 - Incomplete/invalid provider number
0203	16	Claim/service lacks information that is needed for adjudication. Additional information is supplied using remittance remark codes whenever appropriate.	M58 - Please resubmit the claim with the missing/correct information so that it may be processed.
0256	16	Claim/service lacks information that is needed for adjudication. Additional information is supplied using remittance remark codes whenever appropriate	No remark code available to further clarify
2014	142	Claim adjusted by the monthly Medicaid patient liability amount	N58 - Patient liability amount missing, invalid, or not on file.
4033	4	The procedure code is inconsistent with the modifier used or the required modifier is missing.	M58 - Please resubmit the claim with the missing/correct information so that it may be processed
6650	119	Benefit maximum for this time period has been reached	No remark code available to further clarify.

Table 3 – Adjustment Reason Code Examples

Financial Adjustment Reason Codes

A complete list of financial transaction ARCs is available from the 835 IG located on the Washington Publishing Company Web site at <u>http://www.wpc-edi.com/hipaa/HIPAA_40.asp</u>. The financial ARCs are two-character alphanumeric codes associated with financial transactions and activities that increase or decrease the net payment amount associated with the weekly RA. These ARCs are also reported on the ARC description page of the paper RA. These are not part of the claim-specific ARC code set.

Adjustment Remark Codes

Adjustment remark codes are provided with each claim included in a weekly RA only when they add additional information to clarify the reason for the adjustment to payment reported with a claim-related ARC.

A complete list of claim-specific adjustment remark codes is available on the Washington Publishing Company Web site at http://www.wpc-edi.com/codes/. These remark codes are provided with the adjustment reason reported from each claim that adjudicated as denied, or not paid in the full amount as billed. The remark codes are alphanumeric codes from an external national code set used with the 835 IG that are used to report the associated dollars from the adjustment between the billed and the allowed or paid amount. Because the claim can process against edits and audits at both the claim (header) and/or service line (detail) levels, these remark codes can be listed for either service line and claim level or both. A maximum of 20 remarks can be listed at the claim level, and a maximum of 20 can be listed for each service line. Exceptions are suspended claims, which have a maximum of two remarks per claim level and per service line level. These are not denial codes, but rather the reason the claim is being reviewed. Remarks data is listed immediately following the ARCS at the claim level and service line beside the label of REMARKS on the paper RA. REMARK 000 lists claim level reported codes. REMARK 001 lists service line one of the claim's codes, and REMARK 002 lists service line two of the claim's codes. If there are no remarks posted for a particular REMARK XX line, the line is not printed. A complete list of claim-related remarks is located on the Washington Publishing Company Web site at http://www.wpc-edi.com/codes/.

Note: In the 835 electronic RA transaction the remark codes will be aggregated at the claim and service line level. Remark code descriptions are not printed in the code description section of the paper RA due to the length of the descriptions.

Questions about the ARC or remark codes reported in claims processing should be directed to the Customer Assistance Unit. The complete code sets are available at the Washington Publishing Company Web site at <u>http://www.wpc-edi.com/codes/</u>.

On the paper RA, Pharmacy claims only have adjustment reason codes. These RAs do not have adjustment remark codes.

In the pharmacy 835 electronic transaction, the NCPDP reject codes will be reflected as adjustment remark codes clarifying the reason for the adjustment to payment, in addition to the adjustment reason codes. The NCPDP reject codes are specific to the pharmacy transactions and are contained in the NCPDP 5.1 version used by ACS.

Summary Page

The final page of the paper RA is the Summary Page. This page provides a complete accounting of claims processing and payment activity for the current cycle and year-to-date. Table 4 lists each field and a description of the information contained in the field. Each description is preceded by an alphabetic code that corresponds to each field in Figure 18 for cross-reference.

Table 4 – Summary Page

Field	Description
A Claims Data	This section organizes the claims processed for this provider. Current information reflects counts and dollars for the current cycle as reflected on this RA. Year-to-date information reflects counts and dollars processed year-to-date for this provider, including the current cycle.
B Claims Paid	This is the number of paid claims processed. This is the total dollar amount paid for those claims.
C Claim Adjustments	This is the number of claims adjusted that resulted in increased payments. This is the additional dollar amount paid for the adjusted claims.
D Claim Interest	This is the amount of interest paid on clean electronic claims not processed within 21 days from receipt and clean paper claims not processed within 30 days from receipt.
E Total Claims Payment	This is the total of claims paid, claims adjustment, and claim interest dollars. This ties to the claims payment line listed under earnings data.
F Claims Denied	This is the total number of claims denied for payment.
G Claims In Process	This is the total number of claims suspended for additional review.
H Earnings Data	This section provides the total amount paid to the provider and the total earnings reflected for the provider.
Payments	This section provides the total amount paid to the provider. Current information reflects activity from this RA. Year-to-date information reflects total activity for this calendar year, including the activity specific to this RA.
J Claims Payments	This is the sum total of claims paid, claims adjusted, and claims interest dollars. This amount ties to the claims payment line listed under Claims Data.
K Managed Care Administrative Payment	This is the total amount paid for Primary Care Case Management (PCCM) patients. See <i>Chapter 12, Section 4</i> of the <i>IHCP Provider Manual</i> for more information.
Hoosier Healthwise Capitation Payment	This is only applicable for managed care organizations (MCOs) and reflects the total capitation payment for members assigned to an MCO under the risk-based managed care program (RBMC).
M System Payouts (Non-claim Specific)	This is the total amount of non-claim specific payments included in the RA checkwrite total.

Table 4 – Su	mmary Page
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Field	Description
N Accounts Receivable (Offsets)	This is the amount deducted from the RA checkwrite for outstanding A/Rs due the IHCP. See <i>Chapter 12</i> , <i>Section 3</i> of the <i>IHCP Provider Manual</i> for more information.
	Claim Specific – Offsets related to A/Rs tied to a specific claim or A/Rs with a control number that begins with 5.
	Current Cycle - Offsets related to adjustments reflected on the current RA
	Outstanding From Previous Cycle – Offsets related to adjustments that were processed in prior cycles and recouped in the current cycle
	Non Claim Specific – Offsets not related to a given claim, or A/Rs with a control number that begins with 60, not including those issued for financial reason code 8412 – Partial payment(s).
	Partial Payment(s) Recoveries (Partial Provider Payment or Repayment Agreement Recoveries) – Offset(s) related to partial provider payments due to an expenditure related to provider repayment agreements, or A/Rs with a control number begins with 60 and financial reason code 8412.
O Net Payment	This amount equals the total amount of the check if a payment is due, or is zero if the amount of offset is equal to the amount of payment due. The total is determined by adding claim payments, Hoosier Healthwise administrative payments, and system payouts, and then subtracting claim specific offsets, non-claim specific offsets, and partial payment(s) recoveries offsets.
P Refunds	This amount reflects checks received by EDS or HCE for refunds due the program that were applied to the provider's earnings.
Q Claim Specific Adjustment Refunds	This amount is for checks received from a provider and applied to a given prior paid claim.
R Non-Claim Specific Refunds	This amount is for checks received and applied against the provider's earnings, but not tied to a given prior paid claim.
S Other Financial	This amount reflects other financial activity affecting the provider's earnings.
Manual Payouts (Non-Claim Specific)	This amount reflects payments made to the provider outside of Indiana <i>AIM</i> , not included in any RA checkwrite total, but which must be included in total earnings.
U Voids	This amount reflects IHCP payment checks returned to EDS uncashed.
Ⅳ Net Earnings	This is the net amount IHCP paid to the provider. This amount is calculated by adding the net payment and manual payouts, and then subtracting claim specific refunds, non-claim specific refunds, and voids. This is the total reported to the IRS on the 1099.
W Payments to Lien Holders	This amount details any payments made to lien holders that are deducted from the net payment made to the provider.

Paper Remittance Advice Examples

The following pages display examples of IHCP paper RA statements. The examples include claims adjudication pages for each claim form type. The examples are a representative sample of what a provider may see on an RA. This is not a comprehensive listing for each claim type.

Additional Information

Direct questions about this bulletin to EDS Customer Assistance at (317) 655-3240 in the Indianapolis local area or 1-800-577-1278.

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Paper Remittance Advice and HIPAA 835 Transaction Updates February 23, 2004

Report: CR Process: Location:	A-0005-V	7			INDIA		ANA HEA	SOCIAL S LTH COVE RVICED B		'N		Tim	e: MMI e: HH: ge: 99	MM:SS				
38999999999 37JONES DE 1212 SOUTH P.O. BOX 3 ANYTOWN, II	NTAL CL SMITH S 0303	STREET				PRC		EMITTANC		CE			80	HECK/EFT N	IUMBER	9999999	999	
SERV		36 proc CD/ XXXXX	47 RID 9999999 25 MODI XXXX	99999 FIERS	XX		N	MMDDYY 10 DATE	M THRU Y MMDDY	Y	3 UNITS 9.99	5BILLE AMOUN 999,999 999,999	r .99	68 DTL PAIC AMOUNT 999,999.99 999,999.99	AM	<mark>6</mark> TPL 10UNT 999.99	32 F AMO 999,9	UNT
XX XXX XX XXX XX XXX XX XXX	XXXXXX XXXXXX XXXXXX XXXXXX XXXXXX XXXXX	XXXXX XXXXX XXXXX XXXXX XXXXX XXXXX	XXXX XXXX XXXX XXXX XXXX XXXX	X X X X	99 99 99 99 99	XX XX XX XX XX	XXX XXX XXX XXX XXX XXX	MM MM MM	IDDYY IDDYY IDDYY IDDYY IDDYY		9.99 9.99 9.99 9.99 9.99 9.99	999,999 999,999 999,999 999,999 999,999	.99 .99 .99 .99	999,999.99 999,999.99 999,999.99 999,999.99 999,999.99				
15 Eobs	000 001 002 003	9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999 9999	9999 9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999
63 ARCS	001 002 003	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999
64 REMARKS	001 002 003	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999

TOTAL DENTAL CLAIMS PAID: 999,999.99 999,999.99 999,999.99 999,999.99

Figure 1 – Dental Claims Paid

Indiana Hea BT200402 Report: CL Process: Location:		ege Progra	ums		INDIAN		ANA HEAI	OCIAL S LTH COVE VICED B	ERAGE PI	ADMINI		nce Advice	e and HIF	Da Ti		<i>ry 23, 20</i> DYYYY MM:SS	
	DENTAL CLI H SMITH ST 30303	FREET						MITTANCH CLAIMS I		Е			8 C1	HECK/EFT	NUMBER	9999999	999
41 RECIPIE XXXXXXXXXX 35 PL SERV		36 PROC	99999	ID NO. 9999999 DIFIERS	55 TOC	RR	33PAT XXXXXXXX 1710 YYJJJBBI 54SU	X CN BSSS	F. MMD	RVICE I ROM THR DYY MMD TE SVC	U DYY	58 UNITS	Al	BILLED MOUNT ,999.99	P	56 MOUNT ,999.99	
XX XX XX XX XX XX XX XX	XXXXX XXXXX XXXXX XXXXX XXXXX XXXXX XXXX	XXXXX XXXXX XXXXX XXXXX XXXXX XXXXX XXXX	XX XX XX XX	(XXX (XXX (XXX (XXX (XXX (XXX	99 99 99 99 99 99		XXXX XXXX XXXX XXXX XXXX XXXX	XX XX XX XX		MMDDYY MMDDYY MMDDYY MMDDYY MMDDYY MMDDYY		9.99 9.99 9.99 9.99 9.99 9.99 9.99	999 999 999 999	,999.99 ,999.99 ,999.99 ,999.99 ,999.99	999 999 999 999	0,999.99 0,999.99 0,999.99 0,999.99 0,999.99 0,999.99	9 9 9
15 eobs	000 001 002 003	9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999
63 Arcs	001 002 003	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999
64 REMARKS	001 002 003	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999 TOTAL D	9999 9999 9999 ENTAL C	9999 9999 9999 21AIMS 1	9999 9999 9999 9999 DENIED:	9999 9999 9999 999,999.	9999 9999 9999 9999,9	9999 9999 9999 9999 99	9999 9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999

Figure 2 – Dental Claims Denied

Indiana Hea BT200402 Report: CH Process: Location:	0	e Proș	grams		INDIA		ANA HE		SERVICES ERAGE PRO BY EDS	ADMINIS		ce Advice an	nd HIPA.	Da T:	<i>Fransaction</i> <i>February</i> ate: MMDD ime: HH:M Page: 99,	y 23, 200 4 YYYY M:SS	
									ICE ADVIC	E							
P.O. BOX 3	UTH SMITH :		Т			1	HCFA 1	500 CLAII	MS PAID				8 E0	CK/EFT	number 9	999999999	9
41 RECIPIENT NAME XXXXXXXXXX X X	47RID NO 35PL SE	ERV	171 36proc cd 25modifief		3	33 PAT NC 58 UNIT:		49 SERVIC FROM			DERING VIDER	5BILLED AMOUNT	68 DTL AMOU		56 TPL AMOUNT	9 CO- PAY	32 PAID AMOUNT
99!	999999999999 XX XX XX XX XX XX XX		RRYYJJJ XXXXX XX XXXXX XX XXXXX XX XXXXX XX XXXXX XX XXXXX XX	BBBSSS XX XX X XX XX X XX XX X XX XX X	X X X X	99999999 9999.99 9999.99 9999.99 9999.99 9999.99	9 9 9 9	MMDDYY MMDDYY MMDDYY MMDDYY MMDDYY MMDDYY	MMDDYY MMDDYY MMDDYY MMDDYY MMDDYY MMDDYY	99999 99999 99999 99999 99999	99999X 99999X 99999X 99999X 99999X 99999X 99999X	999.99 999.99 999.99 999.99 999.99 999.99 999.99	99 99 99 99	99.99 99.99 99.99 99.99 99.99 99.99	999.99 999.99 999.99 999.99 999.99 999.99	99.99 99.99 99.99 99.99 99.99 99.99 99.99	999.99 999.99 999.99 999.99 999.99 999.99
15 Eobs	000 001 002	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	
63 ARCS	000 001 002	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	
64 REMARKS	000 001 002	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999 9999	9999 9999 9999 9999	99999 99999 99999	9999 9999 9999	9999 9999 9999	9999 9999 9999	

TOTAL HCFA 1500 CLAIMS PAID: 999,999.99 999.999.99 99,999.99 99.99 99,999.99

Figure 3 – HCFA-1500 Claims Paid

Indiana Healt BT200402 Report: CRA Process: Location:	0	e Progran	ns	I	NDIANA		HEALTH		ES ADMIN PROGRAMS	ISTRATI		vice and HIF			<i>ury 23, 2</i> DDYYYY :MM:SS	
								TANCE AD								
38 9999999999 37 JONES MEE 1212 SOUTH P.O. BOX 30 ANYTOWN, IN	DICAL CLI SMITH STF 303	RET				HCFA .	1500 CL.	AIMS DEN:	ΕD			B CI	HECK/EF	T NUMBER	999999	999
41 XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	IT NAME	47 rid	NO./ PL SERV		17 ICN CD/ 25 M	I ODIFIERS		PAT NO./ Bunits		'ICE DAT M THRU	es 4	5 RENDERING PROVIDER		BILLED MOUNT	56 AMO	
		999999 X			YYJJJBB X XX XX			XXXXXXXX 999.99	MMDDYY MMDDYY	MMDD MMDD		99999999999 99999999999		9,999.99 9,999.99	,	99.99 99.99
		X			X XX XX			999.99	MMDDYY	MMDD		9999999999999 999999999999		9,999.99		99.99
		X			x xx xx			999.99	MMDDYY	MMDD		9999999999		9,999.99		99.99
		X	X	XXXX	X XX XX	XX XX	99	999.99	MMDDYY	MMDD	YY 9	99999999998	99	9,999.99	99,9	99.99
15eobs	000	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999
]	001	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999
	002	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999
63 ARCS	000	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999
	001	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999
	002	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999
64 REMARKS	000	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999
	001	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999
	002	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999
						TOTAL H	ICFA 150	0 CLAIMS	DENIED:	999,999	.99 99	9.999.99 9	9,999.9	99.99	999,999	9.99

Figure 4 – HCFA-1500 Claims Denied

Indiana Health Coverage Programs BT200402 Report: CRA-0015-W Process: Location: Paper Remittance Advice and HIPAA 835 Transaction Updates

February 23, 2004 Date: MMDDYYYY Time: HH:MM:SS Page: 99,999

INDIANA FAMILY AND SOCIAL SERVICES ADMINISTRATION INDIANA HEALTH COVERAGE PROGRAMS SERVICED BY EDS

> PROVIDER REMITTANCE ADVICE HCFA 1500 CLAIMS IN PROCESS

> > 8CHECK/EFT NUMBER 999999999

38999999999 x **19 37**JONES MEDICAL CLINIC 1212 SOUTH SMITH STREET P.O. BOX 30303 ANYTOWN, IN 99999-9999

THESE CLAIMS HAVE NOT BEEN FINALIZED PAYMENT OR REJECTION OF THESE CLAIMS WILL BE MADE SHORTLY

41 RECIPIEN XXXXXXXXXXX		ζ Γ	7rid no 35pl s	SERV	17 36proc ci	ICN)/ 25 MODI	FIERS		T NO./ NITS	49 SERV		ES	45 RENDERI PROVIDEF	R	5 BILLED AMOUNT	AMO	5 TPL OUNT
		99	9999999 XX	999	RRYY	JJJBBBSS	S	XXXXXX	XXXXXX	MMDDYY	MMDE	YY	9999999999	9X	999,999.99	€ 99 ,	999.99
			XX XX XX XX XX		XXXXXX X XXXXXX X	(X XX XX (X XX XX (X XX XX (X XX XX (X XX XX	XX XX	999 999	9.99 9.99 9.99 9.99	MMDDYY MMDDYY MMDDYY MMDDYY	MMDE MMDE MMDE MMDE	ҮҮ ҮҮ	9999999999 9999999999 9999999999 999999	9X 9X	999,999.99 999,999.99 999,999.99 999,999.99	9 99, 9 99,	999.99 999.99 999.99 999.99
15 EOBS	000 001 002	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999
63 ARCS	000 001 002	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999
64 remarks	000 001 002	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999

Figure 5 – HCFA-1500 Claims in Process

Indiana Hea BT200402 Report: CR Process: Location:			grams		INI	DIANA FAMI INDI	LANA HEA	ALTH CC	SERVICE: DVERAGE P BY EDS	s admini	ISTRATIO	nce Advice d	and HIPA.	D T		y 23, 2004 DYYYY MM:SS	
38 99999999 37 Jones mi 1212 south P.O. Box 3 Anytown, I	EDICAL CI SMITH S 0303	TREET							ANCE ADVI ADJUSTME				8CHE	CK/EFT	NUMBER S	9999999999	
41 RECIPIENT NAME XXXXXXXXX X X	47 rid 1 35 pl si		17 ICN 36 PROC CD/ 25 MO		ı آ	33 pat no., 58 units		ERVICE FROM T	E DATES 'HRU	45 RENI PROV		5BILLED AMOUNT	68 DTL AMOU		56 TPL AMOUNT	9 CO- PAY	32 PAID AMOUNT
	9999999 XX XX XX XX XX			JJBBBSSS X XX XX X XX XX X XX XX X XX XX	S XX XX XX XX	999999999 9999 9999 9999 9999 9999	MMD MMD MMD	DTYY DTYY DTYY DTYY DTYY	MMDDYY MMDDYY MMDDYY MMDDYY MMDDYY	99999 99999 99999 99999 99999	9999X 9999X 9999X		9: 9: 9: NET ADJU	99.99 99.99 99.99 99.99 99.99 JSTED		(99.99) (99.99) 999,999.99	
15 EOBS	000 001 002	9999 9999 9999	9999 9999 9999	9999 9999 9999	99999 9999 9999	9999	9999 9999 9999	9999 9999 9999	9999	9999 9999 9999	99999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999	9999 9999 9999
63 Arcs	000 001 002	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999	9999 9999 9999	9999 9999 9999	9999	99999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999	9999 9999 9999
64 REMARKS	000 001 002	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999	9999 9999 9999	9999 9999 9999	9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999	9999 9999 9999
TOTAL NO. OF	ADJUSTME	NTS: 99	9,999				TOTAL H	CFA 15	00 CLAIM	S PAID:	999,999	.99 999.9	99.99 99	,999.9	9 99.99 9	999,999.99	9

Figure 6 – HCFA-1500 Claim Adjustments

Indiana H BT20040 Report: Process Location	2 CRA-00 :	overage Pro	ograms		I			A HEALTH		VICES AD AGE PROGE	MINISTE		Advice a	and HIP	Ti	<i>Febru</i> te: MM	<i>ary 23, 2</i> MDDYYYY H:MM:SS	
38 99999								DER REMI UND DRUC						6				
P.O. BO	UTH SMI X 30303	TH STREET												BCH	IECK/EFT	NUMBER	3999999	333
41 RECIPIENT XXXXXXXXXXXXX		47 RID 1 999999999		17 1 RRYYJJJ		48 RX 9999		39 QTY. 99999		DISPENSE DATE MDDYY	AM	LLED DUNT 99.99	70 DTI AMOU 99,99	JNT	56 TPL AMOUNI 99,999.	9	CO-PAY 99.99	32 PAID AMOUNT 99,999.99
26NDC 999999999999 999999999999 9999999999		58UNITS 9999.99 9999.99 9999.99 9999.99 9999.99	99 99 99 99	LLOWED ,999.99 ,999.99 ,999.99 ,999.99														
15 EOBS	000 001 002	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	
63 arcs	000 001 002	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	

TOTAL COMPOUND DRUG CLAIMS PAID 999,999.99 999,999.99 999,999.99 999,999.99 999,999.99

Figure 7 – Compound Drug Claims Paid

Indiana Health Coverage Programs BT200402 Report: CRA-0009-W Process: Location:

Paper Remittance Advice and HIPAA 835 Transaction Updates

February 23, 2004 Date: MMDDYYYY Time: HH:MM:SS Page: 99,999

8 CHECK/EFT NUMBER 999999999

INDIANA FAMILY AND SOCIAL SERVICES ADMINISTRATION INDIANA HEALTH COVERAGE PROGRAMS SERVICED BY EDS

> PROVIDER REMITTANCE ADVICE DRUG CLAIMS PAID

38999999999999 x 19 37JONES PHARMACY 1212 SOUTH SMITH STREET P.O. BOX 30303 ANYTOWN, IN 99999-9999

41 RECIPIEN		47 RID 999999		17 ICN RRYYJJJ		48 RX NO 9999999		NDC 999999999	39 9 999	QTY	13 dispen date MMDdyy	NSE	5BILLED AMOUNT 999.99	68 DTL AMO 999.	UNT	56 TPL AMOUN 999.99	r PAY		32 PAID AMOUNT 99,999.99
									9										
15 EOB	000	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	999	9 9999	9999	9999	9999	9999	9999	9999
	001	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	999	9 9999	9999	9999	9999	9999	9999	9999
	002	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	999	9 9999	9999	9999	9999	9999	9999	9999
63ARCS	000	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	999	9 9999	9999	9999	9999	9999	9999	9999
	001	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	999	9 9999	9999	9999	9999	9999	9999	9999
	002	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	999	9 9999	9999	9999	9999	9999	9999	9999

TOTAL INPATIENT CLAIMS PAID:99,999.99 99,999.99 99,999.99 99.99 99,999.99

Figure 8 – Drug Claims Paid

	BT20040	CRA-002	U	Program.	5		INDIA		IANA H	D SOCIAL EALTH CO SERVICED	OVERAGE	CES AI E PROG	MINISTRA		Advice	and HIP	2AA 83	<i>Febre</i> Date: M Time: H	<i>ction Upda</i> <i>uary 23, 2</i> MDDYYYY H:MM:SS 99,999		
	37 JONE: 1212 SC P.O. BC	99999 X 5 HOSPITA UTH SMIT X 30303 , IN 999	L H STREE					PR		REMITT						8 CF	IECK/F	EFT NUMBE	ER 999999	999	
							4	9 SERVI	CE	11 DAYS	1 ADM		44 reimb Meth/	5 BII AMOU		66 DRG, LOC		56 TPL AMT			
41 RECIPI NAME	ENT 47	RID NO.	1	7ICN	33	PAT NO.	50 ⊮	DATES ROM 51	THRU	UNITS	DATE		ORG	30 0t	JTLIER	6 CAPIT	AL	20 med ed	9 Copay	12 _{ded}	32 PAID AMT
XXXXXX X	X 99	999999999	RRYYJ	JJBBBSS	s xxx	XXXXXXX	MMD	DYY MMI	DDYY	999	MMDD		XXX 9999	999. 999.		999.99 999.99		999.99 999.99	99.99	999.99	999.99
15 EOB	000	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999		
	001 002	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999		9999 9999		
63ARCS	000	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999		
	001 002	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999		9999 9999		
64 REMARK	s 000	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999		
	001 002	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999		9999 9999		
	002	2229	2229	2222	2229	2222	2229											, 9999 .99 9,99			

Figure 9 – Inpatient Claims Paid

Indiana H BT20040		verage Progr	ams						Paper Rer	nittance Advi	ce and HIPA		saction Upd bruary 23, 1	
Report: Process: Location		-W		:	INDIANA		AND SOCIAL HEALTH CC SERVICED	VERAGE F	S ADMINISTE PROGRAMS	RATION		Date Time	: MMDDYYYY : HH:MM:SS e: 99,999	
		٦)ER REMITTA PATIENT CLA							
37 JONES 1212 SO P.O. BO		L H STREET									8 _{CHE}	CK/EFT NU	MBER 99999	9999
41 RECIPIENT N XXXXXXXXXXXXX		17 RID NO./ 9999999999999		-ICN JJJBBBSSS	33 PAT XXXXXX	NO./ XXXXXX	49 service From 7 MMDDYY		5BILLED AMOUNT 999.99	70 <mark>DTL SUM</mark> AMOUNT 999.99	AMOUNT	12 DED AMOUNT 99.99	9 CO- PAY 999.99	32 PAID AMOUNT 999.99
46 rev CD 999	16 HCPC:	S/RATE XXXXXXXX		MODIFIERS XX XX XX		SRV DATE MMDDYY	58 UNITS 9999999		LED AMT 999.99	58 <mark>DTL PAID A</mark> 999,999.				
999	2	xxxxxxx	XX	XX XX XX	Ν	MDDYY	9999999	999,	999.99	999 , 999				
15 EOB	000	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999			
	001 002	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999		9999 9999			
63 ARCS	000	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999			
	001 002	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999		9999 9999			
64 REMARKS	000	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999			
<u> </u>	001	9999	9999	9999	9999	9999	9999	9999	9999	9999	9999			
	002	9999	9999	9999	9999 TOTAL O	9999 UPATIENT	9999 CLAIMS PA	9999 .ID: 999,	9999 999.99 999	9999 ,999.99 99,1	9999 999.99			

Figure 10 – Outpatient Claims Paid

Indiana Health Coverage Programs BT200402 Report: CRA-0041-W Process: Location:						INDIANA FAM INI	ILY AND SO DIANA HEAI SER	D	PAA 835 Transaction Updates February 23, 2004 Date: MMDDYYYY Time: HH:MM:SS Page: 99,999					
38 999999999 x 19 37 JONES HOME HEALTH 1212 SOUTH SMITH STREET P.O. BOX 30303 ANYTOWN, IN 99999-9999								EMITTANCE TH CLAIMS				8 <mark>check/ef</mark> t	'NUMBER 99999	99999
41 RECIPIEN	ЛŢ	47RID NO./	/ 1	7ICN		33 PAT NO./		CE DATES THRU	5 BILLED AMOUNT	70 dtl sum Amount	56 TPL AMOUNT	12 DED AMOUNT	31 OVRHD AMOUNT	32 PAID AMOUNT
NAME XXXXXXXXXX	ххх 9	999999999999	9 RRY	YJJJBBBS	ss x	xxxxxxxxxxx	MMDDYY	MMDDYY	999.99	999.99	999.99	99.99	999.99	999.99
46 rev CD 999		CS/RATE XXXXX	53 srv da Mmddyy		JNITS 9999	5 BILLED AMT 999,999.99	68 DTL 1 999,999	PAID AMOUN .99	11					
999	XXX	XXXXX	MMDDYY	999	9999	999,999.99	999 , 999.	.99						
999	XXX	XXXXX	MMDDYY	999	9999	999,999.99	999,999	.99						
999	XXX	XXXXX	MMDDYY	999	9999	999,999.99	999,999	.99						
15 EOB	000 001 002	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999						
63ARCS	000	9999	9999	9999	9999	9999	9999	9999						
	001 002	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999	9999 9999						
64 REMARKS	000 001 002	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999						

TOTAL HOME HEALTH CLAIMS PAID: 999,999.99 999,999.99 99,999.99

Figure 11 – Home Health Claims Paid

Indiana Health Coverage Programs BT200402						Paper Remittance Advice and HIPAA 835 Transaction Updates February 23, 2004									
Report: CRA-0033-W Process: Location:						INDIANA FAMII INDI	ANA HEALTH		Date: MMDDYYYY Time: HH:MM:SS Page: 99,999						
3	8 99999999	99 x 19					VIDER REMI D CARE FAC								
3 1 P	7 JONES NU 212 SOUTH .O. BOX 3 NYTOWN, I	JRSIN <mark>G FA</mark> I SMITH S' 80303	TREET								8 CH	ECK/EFT NU	JMBER 99999	9999	
41 RECIPIENT XXXXXXX X X		47 RID NO. 999999999	. <u>17</u> : RRYYJJJJ		33 Pat M XXXXXXXX		THRU	11 DAYS 999	5BILLED AMOUNT 999.99	70 DTL SUM AMOUNT 999.99	56 TPL AMOUNT 999.99	18 LIAB 99.99	12 DED AMOUNT 999.99	32 PAID AMOUNT 999.99	
46 rev cd 999	16 XXXXX		53 srv dat MMDDYY		NITS 9999	5BILLED AMT 999,999.99		PAID AMOUN 999.99	Т						
999	XXXXX	XXXX	MMDDYY	999	9999	999,999.99	999 ,	999.99							
999	XXXXX	XXXX	MMDDYY	999	9999	999,999.99	999 ,	999.99							
999	XXXXX	XXXX	MMDDYY	999	9999	999,999.99	999,	999.99							
15 EOB	000 001 002	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999							
63 ARCS	000 001 002	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999							
64 remarks	000 001 002	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999							

TOTAL EXTENDED CARE FACILITY CLAIMS PAID: 999,999.99 999,999.99 99,999.99

Figure 12 – Extended Care Facility Claims Paid

Indiana Health Coverage Programs Paper Remittance Advice and HIPAA 835 Transaction Updates BT200402 February 23, 2004 Report: CRA-0029-W INDIANA FAMILY AND SOCIAL SERVICES ADMINISTRATION Date: MMDDYYYY Time: HH:MM:SS Process: INDIANA HEALTH COVERAGE PROGRAMS Location: SERVICED BY EDS Page: 99,999 PROVIDER REMITTANCE ADVICE MEDICARE CROSSOVER PART A CLAIMS PAID 389999999999 X 19 37 Jones nursing facility 8 CHECK/EFT NUMBER 999999999 1212 SOUTH SMITH STREET P.O. BOX 30303 ANYTOWN, IN 99999-9999 41 RECIPIENT 22 MEDICAID **33**PAT 49 SERVICE DATES 11 62 67CALC MEDICARE MEDICAID 47RID NO. NAME 17--ICN--NO. FROM THRU DAYS DRG BILLED 59 DEDUCT 60CO-INS 60 PAID 56 TPL AMT 18 PAT LIAB 32 PAID AMT PAYMENT XXXXXXX X X 9999999999 RRYYJJJBBBSSS XXXXXXXX MMDDYY MMDDYY 999 9999 999.99 999.99 99.99 99.99 99.99 99.99 99.99 99.99 000 9999 9999 9999 9999 9999 9999 9999 **15**EOB 001 9999 9999 9999 9999 9999 9999 9999 002 9999 9999 9999 9999 9999 9999 9999 63ARCS 000 9999 9999 9999 9999 9999 9999 9999 9999 9999 9999 9999 001 9999 9999 9999 002 9999 9999 9999 9999 9999 9999 9999 64 REMARKS 000 9999 9999 9999 9999 9999 9999 9999 001 9999 9999 9999 9999 9999 9999 9999 002 9999 9999 9999 9999 9999 9999 9999

TOTAL MEDICARE CROSSOVER PART A CLAIMS PAID: 999,999.99 999,999.99 99,999.99

Figure 13 – Medicare Crossover Part A Claims Paid

Indiana Health Coverage Programs BT200402 Report: CRA-0017-W Process: Location: Paper Remittance Advice and HIPAA 835 Transaction Updates

February 23, 2004 Date: MMDDYYYY Time: HH:MM:SS Page: 99,999

PROVIDER REMITTANCE ADVICE MEDICARE CROSSOVER PART B CLAIMS PAID

INDIANA FAMILY AND SOCIAL SERVICES ADMINISTRATION

INDIANA HEALTH COVERAGE PROGRAMS

SERVICED BY EDS

8CHECK/EFT NUMBER 999999999

38999999999 x **19 37**JONES NURSING FACILITY 1212 SOUTH SMITH STREET P.O. BOX 30303 ANYTOWN, IN 99999-9999

41 RECIPIENT NAM 46 REV CD XXXXXXXXX X X 999	35	RID NO. PL SERV 9999999 XX	17: 36proc C Rryyjjjb XXXXX XX	D/ 25 MOD	33 PAT NO. 58 UNITS XXXXXXXX 9999.99	49 SERVIC FROM MMDDYY		22MEDICAID BILLED 999.99	DTL PAID	59 DEDUCT 99.99	MEDICARE 60CO-INS 99.99	60 PAID 99.99	56 TPL AMT 99.99	MEDICAID 18 PAT LIAB 99.99	32 PAID AMT 99.99
15 EOB	000 001 002	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9	999 99	99 99 99						
63 ARCS	000 001 002	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9	999 99	999 999 999						
64 REMARKS	000 001 002	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9999 9999 9999	9	999 99	999 999 999						

TOTAL MEDICARE CROSSOVER PART B CLAIMS FAID: 999,999.99 999,999.99 99,999.99

Figure 14 – Medicare Crossover Part B Claims Paid

	INDIANA HEALTH SERVI	e and HIPAA 835 Transaction Updates February 23, 2004 Date: MMDDYYYY Time: HH:MM:SS Page: 99,999							
XX XX X		TRANSACTIC	DNS		OPECTE				99999999
					_		105 10 11(0)	IDERS	
	65 FIN ARC	7CCN-		REFUND 40 AMOUNT	REASON CODE	65FIN ARC			47RID NO.
999.99 9999	9999 9999 9999	YYJJJBB	BSSS	999.99 999.99 999.99	9999 9999 9999	9999 9999 9999	XXXXXXXXXXX XXXXXXXXXXX	X X X X X X	99999999999999 99999999999999 99999999
9,999,999.99				TOT	AL NON-	CLAIM SP	ECIFIC REFU	UNDS 9	,999,999.99
	ACCOUNTS	RECEIVABLI	E						
DECIMA		10 DEACON	CE TT N		<u>~ T NI A T</u>				
AMOUNT	4 BALANCE	CODE	ARC			47 F	RID NO.		CIPIENT NAME
9,999,999.99 9,999,999.99 9,999,999.99 9,999,99	9,999,999.99 9,999,999.99 9,999,999.99 9,999,99	9999 9999 9999 9999 9999 9999	9999 9999 9999 9999 9999 9999	RRYYJJJBBBSSS RRYYJJJBBBSSS RRYYJJJBBBSSS		99999999999999 9999999999999 999999999		XXXXXXXXXX X X XXXXXXXXXX X X XXXXXXXXX	
	999.99 9999 999.99 9999 999.99 9999 9,999,999.99 	PROVIDER REM FINANCIAL XX XX XX XX TO PROVIDERS YOUT 40 REASON 65 FIN UNT CODE ARC 999.99 9999 9999 999.99 9999 9999 9,999,999.99 9,999,999.99 ACCOUNTS 20 ORIGINAL AMOUNT 4BALANCE 9,999,999.99 9,999,999.99 9,999,999.99 9,999,999.99 9,999,999.99 9,999,999.99 9,999,999.99 9,999,999.99 9,999,999.99 9,999,999.99 9,999,999.99 9,999,999.99 9,999,999.99 9,999,999.99 9,999,999.99 9,999,999.99 10 00000000000000000000000000000000000	PROVIDER REMITTANCE AL FINANCIAL TRANSACTION XX XX XX XX XX XX TO PROVIDERS YOUT 40 REASON 65 FIN UNT CODE ARC 7CCN- 999.99 9999 9999 YYJJJBE 999.99 9999 9999 YYJJJBE 999.99 9999 9999 YYJJJBE 9,999,999.99 9,999,999.99 ACCOUNTS RECEIVABL 28 ORIGINAL AMOUNT 4 BALANCE CODE 9,999,999.99 9,999,999.99 9,999,999.99 9,999,99	XXX XXX XX TO PROVIDERS	PROVIDER REMITTANCE ADVICE FINANCIAL TRANSACTIONS KX MOUNT BALA	PROVIDER REMITTANCE ADVICE FINANCIAL TRANSACTIONS XX YOUT 40REASON ARC 7CCN AMOUNT ARC 9999 9999 9999 9999 9999 9999 9999 9999 9999 9999 9999 9999 9999 99999 9999 </td <td>PROVIDER REMITTANCE ADVICE FINANCIAL TRANSACTIONS KX ©C: KX CO CXX CXX CXX CODE ARC C PCCN AMOUNT CODE ARC P P P P P P P P P P P P P<td>PROVIDER REMITTANCE ADVICE FINANCIAL TRANSACTIONS XX BCHECK/EFT NU XXX CXX XX CXX YOUT COREASON CDE ARC QPCCN AMOUNT CODE ARC QPCCN AMOUNT CODE ARC QPCCN AMOUNT CODE ARC QPCCN AMOUNT ARC QPCCN AMOUNT CODE QP99 9999 YYJJJBBBSSS 999.99 YJJJJBBBSS 999.99 AMOUNT</td><td>PROVIDER REMITTANCE ADVICE FINANCIAL TRANSACTIONS REMITTANCE ADVICE FINANCIAL TRANSACTIONS MONTERS COLSPAN COLSPAN COLSPAN COLSPAN COLSPAN COLSPAN OPENDER NOUT COLSPAN CEFUND COLSPAN CEFUND COLSPAN CEFUND YOUT COLSPAN CEFUND COLSPAN CEFUND YOUT COLSPAN CEFUND COLSPAN CEFUND YOUT COLSPAN CEFUND ADOUNT COLSPAN CEFUND YOUT YOUT ACCOLSPAN CEFUND YOUT YOUT ACCOLSPAN CEFUND YOUT YOUT COLSPAN CEFUND YOUT YOUT </td></td>	PROVIDER REMITTANCE ADVICE FINANCIAL TRANSACTIONS KX ©C: KX CO CXX CXX CXX CODE ARC C PCCN AMOUNT CODE ARC P P P P P P P P P P P P P <td>PROVIDER REMITTANCE ADVICE FINANCIAL TRANSACTIONS XX BCHECK/EFT NU XXX CXX XX CXX YOUT COREASON CDE ARC QPCCN AMOUNT CODE ARC QPCCN AMOUNT CODE ARC QPCCN AMOUNT CODE ARC QPCCN AMOUNT ARC QPCCN AMOUNT CODE QP99 9999 YYJJJBBBSSS 999.99 YJJJJBBBSS 999.99 AMOUNT</td> <td>PROVIDER REMITTANCE ADVICE FINANCIAL TRANSACTIONS REMITTANCE ADVICE FINANCIAL TRANSACTIONS MONTERS COLSPAN COLSPAN COLSPAN COLSPAN COLSPAN COLSPAN OPENDER NOUT COLSPAN CEFUND COLSPAN CEFUND COLSPAN CEFUND YOUT COLSPAN CEFUND COLSPAN CEFUND YOUT COLSPAN CEFUND COLSPAN CEFUND YOUT COLSPAN CEFUND ADOUNT COLSPAN CEFUND YOUT YOUT ACCOLSPAN CEFUND YOUT YOUT ACCOLSPAN CEFUND YOUT YOUT COLSPAN CEFUND YOUT YOUT </td>	PROVIDER REMITTANCE ADVICE FINANCIAL TRANSACTIONS XX BCHECK/EFT NU XXX CXX XX CXX YOUT COREASON CDE ARC QPCCN AMOUNT CODE ARC QPCCN AMOUNT CODE ARC QPCCN AMOUNT CODE ARC QPCCN AMOUNT ARC QPCCN AMOUNT CODE QP99 9999 YYJJJBBBSSS 999.99 YJJJJBBBSS 999.99 AMOUNT	PROVIDER REMITTANCE ADVICE FINANCIAL TRANSACTIONS REMITTANCE ADVICE FINANCIAL TRANSACTIONS MONTERS COLSPAN COLSPAN COLSPAN COLSPAN COLSPAN COLSPAN OPENDER NOUT COLSPAN CEFUND COLSPAN CEFUND COLSPAN CEFUND YOUT COLSPAN CEFUND COLSPAN CEFUND YOUT COLSPAN CEFUND COLSPAN CEFUND YOUT COLSPAN CEFUND ADOUNT COLSPAN CEFUND YOUT YOUT ACCOLSPAN CEFUND YOUT YOUT ACCOLSPAN CEFUND YOUT YOUT COLSPAN CEFUND YOUT YOUT

Figure 15 – Financial Transactions

Indiana Health Coverage Programs BT200402 Report: CRA-0147-W Process: Location:

INDIANA FAMILY AND SOCIAL SERVICES ADMINISTRATION INDIANA HEALTH COVERAGE PROGRAMS SERVICED BY EDS

 Paper Remittance Advice and HIPAA 835 Transaction Updates

 February 23, 2004

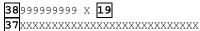
 ADMINISTRATION
 Date: MMDDYYY

 DGRAMS
 Time: HH:MM:SS

 Page: 99,999
 Page: 99,999

8 CHECK/EFT NUMBER 999999999

PROVIDER REMITTANCE ADVICE EOB CODE DESCRIPTIONS



EOB DESCRIPTION

- 0387 THIS SERVICE IS NOT PAYABLE. THE RECIPIENT HAS NOT SATISFIED SPEND-DOWN FOR THE MONTH.
- 1004 RENDERING PROVIDER NOT ENROLLED IN THE PROGRAM BILLED FOR THE DATES OF SERVICE. PLEASE VERIFY PROVIDER NUMBER AND RESUBMIT.
- 1010 RENDERING PROVIDER IS NOT AN ELIGIBLE MEMBER OF BILLING GROUP. PLEASE VERIFY PROVIDER NUMBER AND RESUBMIT.
- 0386 THE DATE OF SERVICE ON THIS CLAIM MATCHES THE RECIPIENT'S SPEND-DOWN MET DATE FOR THE MONTH. AN 8A FORM IS REQUIRED. POS PROVIDERS MUST SUBMIT THIS CLAIM ON PAPER OR THROUGH ECS.
- 5001 THIS IS A DUPLICATE OF ANOTHER CLAIM.
- 0391 THIS SERVICE IS NOT PAYABLE. RECIPIENT IS QUALIFIED MEDICARE BENEFICIARY (QMB) ALSO AND SPEND-DOWN HAS NOT BEEN MET. ONLY REIMBURSEMEMT FOR MEDICARE COINSURANCE AND DEDUCTIBLE IS AVAILABLE. BILL MEDICARE FIRST.
- 2003 RECIPIENT NOT ELIGIBLE FOR MEDICAID BENEFITS FOR DATES OF SERVICE.
- 2013 RECIPIENT NOT ELIGIBLE FOR THIS LEVEL OF CARE FOR DATES OF SERVICE.
- 1011 THE RECIPIENT IS ENROLLED IN HOOSIER HEALTHWISE PRIMARY CARE CASE MANAGEMENT PROGRAM. CLAIM MUST HAVE RECIPIENT'S PRIMARY MEDICAL PROVIDER INFORMATION. PLEASE PROVIDE INFORMATION AND RESUBMIT.
- 0342 THE CERTIFICATION CODE IS MISSING. PLESE VERIFY AND RESUBMIT.
- 2504 THIS RECIPIENT IS COVERED BY PRIVATE INSURANCE WHICH MUST BE BILLED PRIOR TO MEDICAID.
- 4046 THIS DATE OF SERVICE IS PRIOR TO THE PROCEDURE CODE EFFECTIVE. PLEASE VERIFY AND RESUBMIT.
- 2017 THE RECIPIENT IS ENROLLED IN THE RISK BASED MANAGED CARE PORTION OF THE HOOSIER HEALTHWISE PROGRAM. THE RECIPIENT MUST SEEK CARE FROM THE APPROPRIATE MANAGED CARE ORGANIZATION.
- 0512 YOUR CLAIM WAS FILED PAST THE FILING TIME LIMIT WITHOUT ACCEPTABLE DOCUMENTATION.

Figure 16 – EOB Code Descriptions

EDS P. O. Box 7263 Indianapolis, IN 46207-7263 Indiana Health Coverage Programs BT200402 Report: CRA-0147-W Process: Location:

INDIANA FAMILY AND SOCIAL SERVICES ADMINISTRATION INDIANA HEALTH COVERAGE PROGRAMS SERVICED BY EDS

 Paper Remittance Advice and HIPAA 835 Transaction Updates

 February 23, 2004

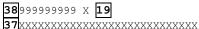
 ADMINISTRATION
 Date: MMDDYYY

 DGRAMS
 Time: HH:MM:SS

 Page: 99,999
 Page: 99,999

8 CHECK/EFT NUMBER 999999999

PROVIDER REMITTANCE ADVICE ARC CODE DESCRIPTIONS



ARC DESCRIPTION

- 16 CLAIM/SERVICE LACKS INFORMATION WHICH IS NEEDED FOR ADJUDICATION. ADDITIONAL INFORMATION IS SUPPLIED USING REMITTANCE ADVICE REMARKS CODES WHENEVER APPROPRIATE
- 18 DUPLICATE CLAIM/SERVICE.
- 2 COINSURANCE AMOUNT
- 22 PAYMENT ADJUSTED BECAUSE THIS CARE MAY BE COVERED BY ANOTHER PAYER PER COORDINATION OF BENEFITS.
- 29 THE TIME LIMIT FOR FILING HAS EXPIRED.
- 30 PAYMENT ADJUSTED BECAUSE THE PATIENT HAS NOT MET THE REQUIRED ELIGIBILITY, SPEND DOWN, WAITING, OR RESIDENCY REQUIREMENTS.
- 31 CLAIM DENIED AS PATIENT CANNOT BE IDENTIFIED AS OUR INSURED.
- 38 SERVICES NOT PROVIDED OR AUTHORIZED BY DESIGNATED (NETWORK) PROVIDERS.
- 52 THE REFERRING/PRESCRIBING/RENDERING PROVIDER IS NOT ELIGIBLE TO REFER/PRESCRIBE/ORDER/PERFORM THE SERVICE BILLED.
- 57 PAYMENT DENIED/REDUCED BECAUSE THE PAYER DEEMS THE INFORMATION SUBMITTED DOES NOT SUPPORT THIS LEVEL OF SERVICE, THIS MANY SERVICES, THIS LENGTH OF SERVICE, THIS DOSAGE, OR THIS DAY'S SUPPLY.

Figure 17 - ARC Code Descriptions

Indiana Health Coverage Programs BT200402 Report: CRA-0148-W INDIANA Process: Location:	FAMILY AND SOCIAL S INDIANA HEALTH COVE SERVICED B	ERVICES ADMINISTRA ERAGE PROGRAMS	A 835 Transaction Updates February 23, 2004 Date: MMDDYYYY Time: HH:MM:SS Page: 99,999		
38 999999999 x 19	PROVIDER REMITTA SUMMAR				
20 333333333 × 13					
37 xxxxxxxxxxxxxxxxxxxxxxx	_			CK/EFT NUMBER 999999999	
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	CLAIM	18 DATA			
xxxxxxxxxxxxx, xx xxxxx-xxxx	CURRENT NUMBER	CURRENT AMOUNT	YEAR-TO-DATE NUMBER	YEAR-TO-DATE AMOUNT	
B CLAIMS PAID	99,999 99,999	9,999,999.99 9,999,999.99	999,999 999,999	99,999,999.9 99,999,999.9	
C CLAIM ADJUSTMENTS CLAIM INTEREST	55,555	9,999,999.99	555,555	99,999,999.9	
E TOTAL CLAIMS PAYMENTS	99,999	9,999,999.99	999,999	99,999,999.9	
F CLAIMS DENIED	99,999		999,999		
G CLAIMS IN PROCESS	99,999				
	HEARNINGS DATA-				
I PAYMENTS:		9,999,999.99		99,999,999.9	
J CLAIMS PAYMENTS		9,999,999.99			
K MANAGED CARE ADMINISTRATIVE PA	YMENT*	9,999,999.99			
L HOOSIER HEALTHWISE CAPITATION 1	PAYMENT†	9,999,999.99			
M SYSTEM PAYOUTS (NON-CLAIM SPEC:	IFIC)	9,999,999.99			
ACCOUNTS RECEIVABLE (OFFSETS):					
CLAIM SPECIFIC:					
CURRENT CYCLE		(9,999,999.99)		(99,999,999.99	
OUTSTANDING FROM PREVIOUS CYC	LES	(9,999,999.99)		(99,999,999.99	
NON-CLAIM SPECIFIC OFFSETS		(9,999,999.99)		(99,999,999.99	
PARTIAL PAYMENT(S) RECOVERIES		(9,999,999.99)		(99,999,999.99	
ONET PAYMENT**		9,999,999.99		99,999,999.9	

Figure 18 – Summary (Part 1 of 2)

Paper Remittance Advice and HIPAA 835 Transaction Updates February 23, 2004

Report: CRA-01 Process: Location:	INDIANA H	INDIANA FAMILY AND SOCIAL SERVICES ADMINISTRATION INDIANA HEALTH COVERAGE PROGRAMS SERVICED BY EDS							
	H EARNI	NGS DATA							
	PREFUNDS:								
	QCLAIM SPECIFIC ADJUSTMENT REFUNDS	(9,999,999.99)	(99,999,999.99)						
	RNON CLAIM SPECIFIC REFUNDS	(9,999,999.99)	(99,999,999.99)						
	Sother financial:								
	$\overline{\mathbf{T}}$ manual payouts (non-claim specific)	9,999,999.99	99,999,999.99						
	UVOIDS	(9,999,999.99)	(99,999,999.99)						
	V NET EARNINGS	9,999,999.99	999,999,999.99						
W PAYMENTS TO LIEN HOLDERS									
	LIEN HOLDER NAME								
	***************************************	9,999,999.99	9,999,999.99						
	***************************************	9,999,999.99	9,999,999.99						
** NET PAYMENT	AMOUNT HAS BEEN REDUCED. LIEN PAYMENTS HAVE BE	EEN MADE TO THE PRECEDING LIEN HOLDERS.							

* MANAGED CARE ADMINISTRATIVE PAYMENT FOR THE MONTH OF MM/YY. PLEASE REFER TO YOUR ADMINISTRATIVE PAYMENT LISTING FOR ADDITIONAL DETAIL.

+ HOOSIER HEALTHWISE CAPITATION PAYMENT FOR THE MONTH OF MM/YY. PLEASE REFER TO YOUR CAPITATION PAYMENT LISTING FOR ADDITIONAL DETAIL.

Figure 18 – Summary (Part 2 of 2)