



# *INDIANA MEDICAID UPDATE*

October 26, 1998

**TO: All Indiana Medicaid Providers**

**SUBJECT: Newly Designed Medicaid ID Card**

The purpose of this bulletin is to notify providers that the Medicaid ID card is getting a new look. The new card pictured on the reverse side of this page is called the "Hoosier Health Card". The card has a light blue background, with Hoosier in dark blue, Health Card in white, and Indiana and the torch colored bright gold. Everything about the card is identical to the old card-It just has a different look. The card was designed to convey the message that Medicaid is a health care program and not a welfare program. It will also provide enrollees with a card that they can be proud to show a health care provider.

Providers should begin seeing the new ID cards in November 1998 (distribution should begin around November 15, 1998). The new ID card will be distributed to all Medicaid enrollees, including aged, blind and disabled recipients, as well as families and children who are members of the Hoosier Healthwise Managed Care Program. For eligibility verification purposes the new card will continue to include the enrollee's ID number, name, gender, and date of birth. The three-digit series number that used to appear to the right of the enrollee's ID number will no longer appear on the new ID card.

Although enrollees will be instructed to destroy their old ID card upon receipt of their new ID card, some enrollees may still present their old ID card to providers. If this occurs, please continue to accept the old card. The old card will still remain valid after distribution of the new card.

The new ID card is pictured on the next page:



If you have any questions concerning the new ID card, please contact provider assistance at 1-800-577-1278 or (317) 655-3240.