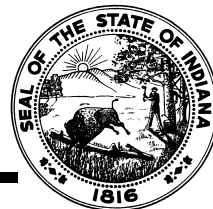


# Indiana Medicaid Transition Newsletter



Distributed to All Indiana Medicaid Providers

T98-02, August 1998

## What's New?

### *The "What's New and What You Can Do" Workshop, that's what!*

EDS is pleased to announce the "What's New and What You Can Do" workshop being offered this September at nine (9) locations around Indiana. The workshop has five focuses.



To introduce providers to all of the new Medicaid program contract service level enhancements to be implemented in January 1999 along with information about the coordination of services between EDS and Health Care Excel (HCE).



To present Health Care Excel (HCE) and provide them with an opportunity to share with providers their experience in the health care industry and what providers can look forward to in 1999.



To provide an informative presentation and discussion of the Top Ten Denials (the most common Medicaid claim denials), how to resolve them, and how to avoid them.



To emphasize the convenience and encourage the use of electronic claims submission.



To offer providers an opportunity to ask questions and receive answers about the contract, the programs, the contractors, and claims.

This workshop is designed to provide a **high level overview** of the new Medicaid program contract and service level enhancements such as:



Increased field consultant staff



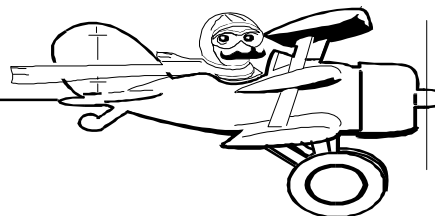
The Indiana Medicaid World Wide Web site



Enhancements to the Automated Voice Response (AVR) System and Provider Assistance

A more in depth training workshop is scheduled to begin in January 1999 and will be offered statewide. The workshop will provide training on accessing and utilizing all of these Medicaid enhancements.

**"What's New and What You Can Do" Workshop  
Coming your way in September & October!**



Details about the September workshop:

- It is offered at nine (9) locations around the state. (See the Registration Form for locations.)
- Each location has one (1) session available.
- The workshop begins at 9:00 a.m.
- The workshop concludes at 4:00 p.m.
- You will have an hour for lunch (on your own).
- The first part of the workshop introduces all of the Medicaid program enhancements. Health Care Excel will also make a presentation.
- The second part focuses on the Top Ten Denials--the reasons and cures for claim denials.

### ***Workshop Registration Information***

There is limited seating available so providers **must** pre-register for one of the sessions. Registrations are handled on a first come, first served basis. Provide us with your first and second site choice for the workshop. If your first choice is filled by the time we receive your registration, we will register you for your second choice and notify you of the change.

Be sure to fill in all the requested information on the Registration Form: Provider Name; Provider Number (if applicable); Provider Phone Number; Session Date and Location; and Contact Person.

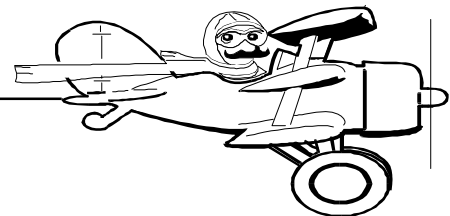
Return the completed Registration Form by **mail** or **fax** to:

**EDS - "What's New and What You Can Do" Workshop**  
**Attention: Karen Sidwell**  
**950 North Meridian Street,**  
**Suite 1150**  
**Indianapolis, IN 46268**  
**Fax: (317) 488-5171**

**The deadline for Registration Forms is five (5) business days prior to the session date. See the Workshop Sessions Schedule or Registration Form for details.**

*Watch future Banner Pages provided with your weekly Remittance Advice notices. Any updated information about the "What's New and What You Can Do" Workshop (times, locations, etc.) will be featured in the Banner Pages. If you have questions, call Provider Services at (317) 488-5037.*

***Be sure to register by  
your session's deadline date***



## Workshop Locations

Here are the locations and dates for the “What’s New and What You Can Do” Workshop. All sessions are scheduled to begin at 9:00 a.m. and conclude at 4:00 p.m.

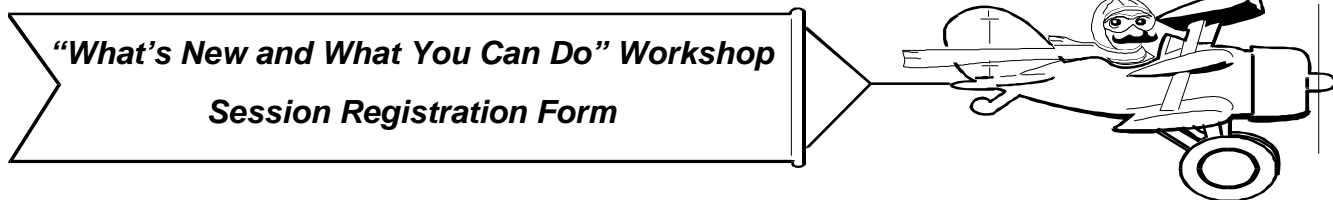
<b>The “What’s New and What You Can Do” Workshop Sessions Schedule</b>			
<b>Session Date</b>	<b>Registration Deadline</b>	<b>City</b>	<b>Location</b>
Thu., Sep. 24	Thu., Sep. 17	Richmond	Reid Memorial Hospital, Wallace Auditorium 1401 Chester Boulevard Richmond, IN 47374
Thu., Oct. 1	Thu., Sep. 24	Terre Haute	Larry Bird’s Boston Connection 555 South Third Street, Room LB1 Terre Haute, IN 47808
Wed., Oct. 7	Wed., Sep. 30	New Albany	Indiana University Southeast University Center Bldg. The Hoosier Room 4201 Grant Line Road New Albany, IN 47150
Thu., Oct. 8	Thu., Oct. 1	Evansville	Holiday Inn Airport 4101 U.S. 41 North Evansville, IN 47711
Tue., Oct. 13	Tue., Oct. 6	Indianapolis	Wishard Memorial Hospital 1001 West 10th Street Indianapolis, IN 46202
Wed., Oct. 14	Wed., Oct. 7	Gary	Genesis Convention Center One Genesis Center Plaza, Lake Room Gary, IN 46402
Tue., Oct. 20	Tue., Oct. 13	South Bend	St. Mary’s College 933 U.S. 31 North (south of the Indiana Toll Road) Haggar College Center, Room 303 Notre Dame, IN 46556
Wed., Oct. 21	Wed., Oct. 14	Fort Wayne	Parkview Memorial Hospital English Hall, Room L10 2200 Randallia Drive Fort Wayne, IN 46805
Tue., Oct. 27	Tue., Oct 20	Indianapolis	Wishard Memorial Hospital 1001 West 10th Street Indianapolis, IN 46202



*If you have any questions regarding the contents of this bulletin, please contact EDS Provider Assistance at 1-800-577-1278, or locally at 317-655-3240.*

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<b>TO</b>	<b>Karen Sidwell</b>	<b>DATE</b>	<b># PAGES</b>
<b>CO/DEPT</b>	<b>EDS/Provider Services</b>	<b>FROM</b>	
<b>PHONE #</b>	<b>(317) 488-5037</b>	<b>CO</b>	
<b>FAX #</b>	<b>(317) 488-5171</b>	<b>PHONE #</b>	<b>(        )</b>
		<b>FAX #</b>	<b>(        )</b>



Please print or type the information requested.

**Attendee Information:**

Provider Name: \_\_\_\_\_

Provider Number: \_\_\_\_\_

Provider Phone Number: (        ) \_\_\_\_\_

Contact Person: \_\_\_\_\_

**Workshop Session Information:**

Indicate your **1st** and **2nd** choice.

1st Choice Date \_\_\_\_\_ Location \_\_\_\_\_

2nd Choice Date \_\_\_\_\_ Location \_\_\_\_\_

**Workshop Dates and Locations:**

**All** workshop sessions are scheduled to **begin at 9:00 a.m. and conclude at 4:00 p.m.**

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