



I M P O R T A N T I N F O R M A T I O N

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To All Indiana Health Coverage Programs Pharmacists and Durable Medical Equipment Providers:

- Provider bulletin *BT200130*, dated August 3, 2001, stated that products such as peri-wash spray, wet-wipes, baby wipes, soap, or cleansers used for incontinence care are not covered by the Indiana Health Coverage Programs (IHCP) because they are considered personal comfort or convenience items.

It has come to our attention that some schools require the use of wipes or other disposable cleaning aids mentioned above, and do not allow the use of soap and wash cloths for incontinence care. Therefore, the IHCP will reimburse these items when billed using code *A4335 – Incontinence supply, miscellaneous*, for use by IHCP members while in school, if the school does not allow the use of soap and wash cloths. Providers must maintain patient records documenting that the provider has obtained verbal or written confirmation from the student's parent or caretaker that these items are needed for the reasons stated above.

To All Indiana Health Coverage Programs Providers:

- *Edit 0232 – Rendering physician number is not in valid format*, was inactivated for all crossover claims on July 7, 2000. EDS has identified some duplicate claim payments that were made after that date. Edit 0232 was reactivated effective September 14, 2001, to prevent additional duplicate payments. A systematic mass adjustment is scheduled for November 2, 2001, to correct claims paid in error from July 7, 2000, through September 14, 2001.
- Electronic crossover claim tapes were not received for the dates listed below, and EDS has not processed claims for the following:
 - Part B for July 14, July 28, and August 11
 - DMERC for June 9 and July 7
 - Part A and C for July 14

Administar will recreate the Part B claim tapes for July 14, July 28, and August 11, and the DMERC tape for July 7. These claims will be processed by EDS, and no provider action is necessary.

Administar cannot recreate tapes for the June 9 DMERC claims or the July 14 Part A and C claims; therefore, providers should submit these claims on paper. Please direct questions about this information to EDS Customer Assistance at (317) 655-3240 or 1-800-577-1278.

- Please send any provider file updates such as, but not limited to, address changes, recertifications, group member additions or disenrollments, or changes of ownership to the following address:

**EDS – Provider Enrollment
PO Box 7263
Indianapolis, IN 46207-7263**

Please use the update form, available for download on the Web site at www.indianamedicaid.com or by contacting EDS Customer Assistance at the phone number listed below. Provider file changes must be submitted on an update form. Changes are no longer accepted on letterhead or via fax. Please direct questions about updates to EDS Customer Assistance at (317) 655-3240 or 1-800-577-1278, *option 3*.

- EDS encourages providers to use electronic funds transfer (EFT) for receipt of IHCP payments, allowing direct deposit of IHCP payments into a provider's designated bank account. EFT decreases the administrative processing required by paper checks. EFT is safe and only allows the deposit of funds into an account. EFT payments can be established on a billing provider number by submitting a completed EFT form to the EDS Provider Enrollment Unit. The form is available for download on the Web site at www.indianamedicaid.com, or by calling EDS Customer Assistance. Please contact EDS Customer Assistance at (317) 655-3240 or 1-800-577-1278 for more information about establishing EFT payments.

To All Indiana Health Coverage Programs Physicians, Pharmacists, End Stage Renal Disease Clinics, Home Health Agencies, and Medical Supply and Durable Medical Equipment Providers:

- Provider bulletin *BT200031* instructed providers to use only local codes Z5110 and Z5111 for sterile and non-sterile gloves. The bulletin also indicated that all NDC/HRI/UPC codes for sterile and non-sterile gloves would not be reimbursed effective October 23, 2000. The IHCP conducted a utilization review of the NDC/HRI/UPC codes, and found these codes are still used. Therefore, the NDC/HRI/UPC codes will be end-dated to prevent reimbursement for gloves under these codes. The Medicaid explanation of benefits (EOB) will indicate the code is non-covered. The purpose of this banner is to alert providers of this change and to reiterate appropriate coding for sterile and non-sterile gloves. Utilization data for providers not in compliance with the instructions in bulletin *BT200031* has been given to the Health Care Excel Surveillance and Utilization Review (SUR) department for appropriate action.

As a reminder, sterile and non-sterile gloves are covered only when used for medical purposes by non-paid caregivers. Additionally, end stage renal disease providers should not bill gloves because gloves are included in the composite reimbursement. The policy is in bulletin *BT200031* and is located on the Web site at www.indianamedicaid.com. For questions or comments about this information, please contact the HCE Medical Policy Department at (317) 347-4500.

To All Indiana Health Coverage Programs Transportation Providers:

- Update: The mass adjustment performed March 6, 2001, for transportation providers billing procedure codes X3033, A0150, and Y9001, will be corrected October 15, 2001. The recoupment date on accounts receivable established as result of the mass adjustment will be changed to October 15, 2001. EDS will systematically reprocess all affected claims, and providers will not need to reprocess any claims. Please direct questions to the EDS Customer Assistance Unit at (317) 655-3240 in the Indianapolis local area or 1-800-577-1278.
- Prior authorization (PA) is required for one-way trips in excess of 20 units for several types of transportation services. Effective November 2, 2001, local codes X3039, Y9001, and Y9201, for wheelchair van transportation, will be excluded from the audit for this group of services. The PA requirement for wheelchair van transportation trips in excess of 50 miles will not be changed.