



## I M P O R T A N T   I N F O R M A T I O N

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**To All Indiana Health Coverage Programs Dental Providers:**

- It is the policy of Indiana Health Coverage Programs to reimburse for posterior resin restorations at the same rate as amalgam restorations. This policy was published June 29, 1995, in Bulletin *E95-41*. However, this policy was not reflected in the increased rates adopted May 1, 1998. Rates for resin-based composite restoration codes D2380, D2381, D2382, D2385, D2386, D2387, and D2388 will be revised to reflect this policy, effective March 10, 2001. Please direct any questions to the EDS Customer Assistance Unit at (317) 655-3240 in the Indianapolis local area or 1-800-577-1278.

**To All Indiana Health Coverage Programs Providers:**

- Providers filing crossover claims that have **not** automatically crossed over to the IHCP are encouraged to begin use of the crossover form(s) referred to in Bulletin *BT200101* which had an effective date of March 5, 2001. The mandatory date has been extended to **July 2, 2001**. The forms are available on the IHCP Web site at [www.indianamedicaid.com](http://www.indianamedicaid.com) and can be downloaded free of charge for electronic use or printing. As a reminder, these forms should only be utilized for claims that do not crossover automatically to the IHCP. Please direct any questions to the EDS Customer Assistance Unit at (317) 655-3240 in the Indianapolis local area or 1-800-577-1278.
- On January 1, 2001, all 2001 HCFA Common Procedure Coding System (HCPCS) codes were entered into IndianaAIM effective for dates of service January 1, 2001, forward. However, approximately 780 HCPCS codes in IndianaAIM are currently under review for coverage determination. These HCPCS codes do not have an associated RBRVS price segment; therefore, claims billed with these HCPCS codes will deny for *Explanation of Benefit (EOB) code 4014 – Claim being reviewed for pricing*. It is anticipated that most of these codes will be non-covered by the Indiana Health Coverage Programs (IHCP), as HCPCS or current procedural terminology (CPT) codes already exist that can be used in place of the new 2001 HCPCS codes. Most of these HCPCS codes fall in the ranges of C1000 to C9702, S0085 to S9555, and H0001 to H0030. Once a determination has been made regarding whether the codes will be reimbursed by the IHCP, EDS will systematically reprocess all claims with 2001 HCPCS codes that denied for *EOB 4014*. However, the majority of claims will deny for *EOB 4013 – This procedure code not covered for the date of service billed*. Therefore, providers must find an appropriate HCPCS or CPT code that is valid for the date of service billed, and should resubmit the claim. If a new procedure code represents a service that is non-covered by the IHCP, neither the code nor the service will be reimbursed. Please monitor forthcoming banner page articles for further information. Please direct any questions to the EDS Customer Assistance Unit at (317) 655-3240 in the Indianapolis local area or 1-800-577-1278.

*Note: The enhanced IHCP Fee Schedule, which was to be released in January 2001, will not be released until all 2001 HCPCS codes are updated in IndianaAIM.*

- In order to ensure the accuracy of electronic funds transfer (EFT) information in the IndianaAIM System, EDS is announcing a new policy for establishing and updating EFT information. Effective March 1, 2001, to initiate or change EFT information, billing providers must submit a completed EFT form accompanied by an original deposit slip or voided check. Both the billing provider number and service location(s) must be included on the EFT form. EFT accounts cannot be established for rendering-only provider numbers associated with members of a group or clinic, and such requests will be denied and returned with a *Returned to Provider (RTP) Letter*. EFT accounts can be established only under the billing provider number and location for the group or clinic. EFT forms can be obtained on the Web site at [www.indianamedicaid.com](http://www.indianamedicaid.com), or can be requested in writing from the following address:

**EDS Forms Request  
PO Box 7263  
Indianapolis, IN 46207-7263**

These procedures are being established to promote timely and accurate provider payments from the Indiana Health Coverage Programs (IHCP). Please direct any questions to the EDS Customer Assistance Unit at (317) 655-3240 in the Indianapolis local area or 1-800-577-1278.

## **To All Hoosier Healthwise PrimeStep/PCCM Primary Medical Providers:**

- As of December 2000, certification code letters look different. The new style has the certification code information printed on the inside of one sheet that is folded and pressure-sealed with address information outside and a light blue backing. These letters have the EDS return mail logo.

In order to improve distribution during high volume mailing periods, all quarterly certification code letters will be generated earlier and should arrive three weeks before the quarter begins.

**Certification code letters are always mailed to the service location where the primary medical provider (PMP) is assigned.** PMPs associated with a group should receive certification code letters at the address on file for their PMP group service location. PMPs at individual locations should receive certification code letters at the address on file for their PMP individual service location. Please direct any questions to the EDS Customer Assistance Unit at (317) 655-3240 in the Indianapolis local area or 1-800-577-1278.