



## I M P O R T A N T   I N F O R M A T I O N

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**To All Indiana Health Coverage Program Pharmacy Providers:**

*Note: The information referenced below is not directed to those providers rendering services in the risk-based managed care (RBMC) delivery system.*

- On January 1, 2001, EDS will end-date all NDC/HRI/UPC codes in the IndianaAIM system that were maintained by Medi-Span. Approximately 9,600 NDC/HRI/UPC codes from Medi-Span that exist on the IndianaAIM drug file are no longer effective and will be end-dated to prevent payment of claims utilizing the Medi-Span codes. For those services that have been prior authorized using a Medi-Span code, subsequent claims will deny for *Explanation of Benefit Code 4002 – NDC/HRI/UPC indicates a non-reimbursable item on date of service*. Providers receiving this explanation of benefit code should send the HCE Prior Authorization department a system update request so future charges will have proper prior authorization. EDS now utilizes the National Drug Data File (NDDF) from First Data Bank, to provide and maintain all pharmacy pricing information for claim payment of pharmacy services for its members.

Any provider affected by the end-dated NDC/HRI/UPC codes will be notified by letter from HCE prior to January 1, 2001. Pharmacy providers are reminded to utilize the exact NDC/HRI/UPC code that is taken from the product's package when submitting a claim to the IHCP for pharmacy products dispensed to its members. It is never appropriate or permissible to bill an NDC/HRI/UPC code other than appears on the package dispensed, or the package dispensed from. If there are any questions, please contact the EDS Customer Assistance Unit at (317) 655-3240 in the Indianapolis local area or 1-800-577-1278, or contact the EDS Pharmacy POS Helpdesk at 1-877-877-5182.

**To All Indiana Health Coverage Program Providers:**

- If an enrolled Indiana Health Coverage Programs provider operates and receives payment for multiple service locations, such as multiple clinic sites owned by the same corporation, the provider will be issued one provider number. However, all individual service locations are issued a unique alpha suffix such as A, B, C, and so forth, at the end of the provider number, that is referred to as a location code. The provider number and location code for the location where the service was performed must be entered in *box 33* of the HCFA-1500 claim form. If there are any questions, please contact the EDS Customer Assistance Unit at (317) 655-3240 in the Indianapolis local area or 1-800-577-1278.

- All Hoosier Healthwise Managed Care Organization (MCO) contracts expire December 31, 2000, and new MCO contracts take effect January 1, 2001. The state of Indiana has entered into contract negotiations with four MCOs. Important information about changes to the Hoosier Healthwise program can be found in the Indiana Health Coverage Programs bulletin *BT200049*, located on the Web site at [www.indianamedicaid.com](http://www.indianamedicaid.com). This bulletin will be mailed to physicians with primary care specialties within the next few days.
- If an Indiana Health Coverage Programs enrolled provider experiences a change of address, tax identification number, license information, or any change concerning their group members' information, EDS Provider Enrollment must be notified immediately of the change. Changes include the addition of new practitioners who join the group or the removal of practitioners who leave the group. Delays in submitting this information to EDS Provider Enrollment may result in erroneous payments or denials. Updates must be sent on official letterhead, signed by an authorized officer, to the following address:

EDS Provider Enrollment  
P.O. Box 7263  
Indianapolis, IN 46207-7263

If there are any questions, please contact the EDS Customer Assistance Unit at (317) 655-3240 in the Indianapolis local area or 1-800-577-1278.

### **To All Hoosier Healthwise PrimeStep/PCCM Primary Medical Providers:**

- Certification code letters will look different starting in December 2000. The new style has the certification code information printed on the inside of one sheet that is folded and pressure-sealed with address information on the outside.

In order to improve distribution during high volume mailing periods, all quarterly certification code letters will be generated earlier and should arrive three weeks before the quarter begins.

**Certification code letters are always mailed to the service location where the primary medical provider (PMP) is assigned.** PMPs associated with a group should receive certification code letters at the address on file for their PMP group service location. PMPs at individual locations should receive certification code letters at the address on file for their PMP individual service location. If there are any questions, please contact the EDS Customer Assistance Unit at (317) 655-3240 in the Indianapolis local area or 1-800-577-1278.