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To All Indiana Health Coverage Programs Providers:

- In an effort to improve service to providers, EDS has reviewed the guidelines that require a provider to wait 14 calendar days before requesting a stop payment of an Indiana Health Coverage Programs (IHCP) check. While providers should allow time for mail delivery delays, **EDS will accept a stop payment request after seven calendar days from the date of check issuance.** EDS encourages providers to consider using Electronic Funds Transfer (EFT) for receipt of IHCP payments. EFT allows direct deposit of IHCP payments into a provider's designated bank account. EFT decreases the administrative processing required by paper checks. EFT is safe and only allows the direct deposit of funds into a provider's account. Please contact EDS Customer Assistance at (317) 655-3240 or 1-800-577-1278 for more information about EFTs.
- The Office of Medicaid Policy and Planning (OMPP), the Office of Children's Health Insurance Program (CHIP), and EDS invite all providers to attend the IHCP seminars. EDS, the OMPP, and provider associations have worked together to determine the most critical education and billing issues and the most frequently asked questions from the provider community. Seminar sessions have been developed from these issues. The seminar sessions will be offered at various times during each of the three-day seminars. Throughout the seminars, providers will be able to obtain information about the new Windows-based electronic billing software package, Provider Electronic Solutions. Representatives from Managed Health Services (MHS), Lifemark Corporation, Health Care Excel (HCE), various provider associations, EDS provider consultants, and other EDS staff will also be in attendance. HCFA-1500 billers are encouraged to attend the rendering and billing sessions offered at the seminars in anticipation of future claims payment changes.

The Year 2000 IHCP Seminars will be held in Jeffersonville and South Bend, Indiana. The dates and locations of the seminars are listed below:

Indiana Health Coverage Programs Seminars			
Date	Registration Deadline	City	Location
August 22 – 24, 2000, Session full	August 8, 2000	Indianapolis	Indiana Convention Center, Session full
September 13 – 15, 2000	August 31, 2000	Jeffersonville	Ramada Inn
October 10 – 12, 2000	September 26, 2000	South Bend	Century Center

Specific information regarding registration is contained in the May 1, 2000, *Indiana Health Coverage Programs Bulletin, BT200016*. This information is also available on the Medicaid Web site, www.indianamedicaid.com along with additional information that includes the *Indiana Health Coverage Programs Provider Manual* and the fee schedule.

- Effective for dates of service after July 31, 2000, *audit 6010, PHYSICAL EXAMS LIMITED TO ONE (1) PER 12 MONTHS-SAME PROVIDER*, will no longer be used. The following evaluation and management procedure codes will no longer be restricted to one per provider, per year:

99205 99215 99303 99313 99323 99333 99345 99350

The Office of Medicaid Policy and Planning (OMPP) has determined that the frequency of **medically necessary** evaluation and management services should not be restricted. Providers who have had claims deny for any of the procedure codes listed above with dates of service after July 31, 2000, should resubmit the affected claims through the normal claims processing address:

EDS HCFA 1500 Claims
P.O. Box 7269
Indianapolis, IN 46207-7269

If there are any questions, please call EDS Customer Assistance at (317) 655-3240 or 1-800-577-1278.

To All Indiana Health Coverage Programs Pharmacy Providers:

Note: The information referenced below is not directed to those providers rendering services in the risk-based managed care (RBMC) delivery system.

- The Health Care Financing Administration (HCFA) advised Indiana Medicaid administrative staff on July 24, 2000, of a delay in the August 1, 2000, scheduled implementation of the updated and revised Federal Upper Limits (FUL) referenced in provider bulletin *BT200025*, dated July 14, 2000. Therefore, current FUL rates will remain in effect until further notice.
- The following labelers are being voluntarily terminated effective October 1, 2000:
 - Bayer Corporation, Labeler Code 00161
 - SmithKline Beecham Pharmaceuticals, Inc. , Labeler Code 00484

To All Indiana Health Coverage Programs Providers using OMNI or NECS:

- This message affects providers using version 3 of the OMNI System, who did not participate in the OMNI eligibility verification system download on or after June 29, 2000, and all providers who use the National Electronic Claims Submission (NECS) software. Effective July 19, 2000, a correction was made to version 3 of the OMNI System and the NECS software. The software will again allow the Managed Care Organization (MCO) name and telephone number for risk-based RBMC members to print. This capability was lost on June 29, 2000. Please note that version 4 of the OMNI System and the Automated Voice Response (AVR) systems have always provided this information. If you have any questions about the information in this article, please contact EDS Customer Assistance at (317) 655-3240 in the Indianapolis local area or 1-800-577-1278.