



## I M P O R T A N T I N F O R M A T I O N

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## To All Indiana Health Coverage Programs Providers

- Indiana Health Coverage Programs (IHCP) cover observation stays in acute care hospitals and freestanding psychiatric (including chemical dependency) hospitals. IHCP members may qualify for observation status under the following circumstances:
  1. The criteria for inpatient admission have not been met; and
  2. The treating physician or mental health provider has determined that allowing the member to leave the facility would likely put the member at serious risk.

The observation period must last no more than three days (72 hours). If the member meets the criteria for inpatient admission prior to the end of the observation period, the member's status may be changed to inpatient at that time. If there are any questions, please contact EDS Customer Assistance at (317) 655-3240 or 1-800-577-1278.

- The Office of Medicaid Policy and Planning (OMPP), the Office of Children's Health Insurance Program (CHIP), and EDS invite all Indiana Health Coverage Programs (IHCP) providers to attend the IHCP seminars. EDS, the OMPP, and provider associations have worked together to determine the most critical education and billing issues and the most frequently asked questions from the provider community. Seminar sessions have been developed from these issues. The seminar sessions will be offered at various times during each of the three-day seminars. Throughout the seminars, providers will be able to obtain information about the new Windows-based electronic billing software package, Provider Electronic Solutions. Representatives from Managed Health Services (MHS), Lifemark Corporation, Health Care Excel (HCE), various provider associations, EDS provider consultants, and other EDS staff will also be in attendance. HCFA-1500 billers are encouraged to attend the rendering and billing sessions offered at the seminars in anticipation of future claims payment changes.

The Year 2000 IHCP Seminars will be held in Indianapolis, Jeffersonville, and South Bend, Indiana. The dates and locations of the seminars are listed below:

Indiana Health Coverage Programs Seminars			
Date	Registration Deadline	City	Location
August 22 – 24, 2000	August 8, 2000	Indianapolis	Indiana Convention Center
September 13 – 15, 2000	August 31, 2000	Jeffersonville	Ramada Inn
October 10 – 12, 2000	September 26, 2000	South Bend	Century Center

Specific information regarding registration is contained in the May 1, 2000, *Indiana Health Coverage Programs Bulletin, BT200016*. This information is also available on the Medicaid Web site, [www.indianamedicaid.com](http://www.indianamedicaid.com) along with additional information that includes the *Indiana Health Coverage Programs Provider Manual* and the fee schedule.

## **To All Indiana Health Coverage Programs Chiropractic Providers**

- This article is to clarify information communicated in Bulletin *BT200019*, dated June 16, 2000, about chiropractic services. Explanation of Benefit (EOB) code 6122, *Chiropractic therapeutic physical medicine treatments 15 through 50 require prior authorization*, is specific to members enrolled in the Hoosier Healthwise Package C program. There have been no changes to the coverage or limitations for chiropractic services for members enrolled in the Hoosier Healthwise Package A, B, or traditional Medicaid programs. When verifying eligibility, the provider will receive the benefit limitation information relative to the program the member is enrolled in on the date inquired about. For example, if a provider is verifying eligibility for a member of the Hoosier Healthwise Package C program, the provider will receive benefit information for services provided during the member's Package C eligibility segment. It is important to note that different medical programs can have different service limitations. Separate audits are utilized when service limitations (number of a particular service allowed per time period) differ between eligibility programs. EVS will report the correct one back, based on the member's eligibility as of the date inquired upon. If there are any questions, please contact EDS Customer Assistance at (317) 655-3240 or 1-800-577-1278.