

**I M P O R T A N T I N F O R M A T I O N**

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To All Indiana Health Coverage Programs Providers:

- The Indiana Health Coverage Programs (IHCP) Provider Seminars are coming soon to your area. Each seminar is three days in length and consists of six half-day sessions, which may be chosen to meet the needs of specific practices. Attendees may participate in one or all sessions. Preregistration is required along with a refundable deposit of \$25.00 per person, per seminar. The deposit will be returned after attendance at this educational event. Checks should be made payable to EDS. Please see bulletin, *BT200016*, dated May 5, 2000, or www.indianamedicaid.com Web site for detailed information and a registration form.

- EDS, in response to feedback from the provider associations, has added new messages to the Financial Transactions Page of the weekly Remittance Advice (RA). In order to clarify non-claim specific payouts and refunds, the RA will now read, **NON-CLAIM SPECIFIC PAYOUTS TO PROVIDERS** and **NON-CLAIM SPECIFIC REFUNDS FROM PROVIDERS**. The RA did not previously indicate that payouts listed were being generated to providers or that refunds listed were generated from providers.

Additionally, EDS has added a new refund disposition reason code. When EDS receives a refund from a provider that cannot be applied because the claim has already been adjusted, the refund is returned to the provider. The following reason code and message will now appear under non-claim specific payouts when an amount is returned, **8226 – CHECK RECEIVED BY EDS FOR CLAIM ADJUSTMENT ON PREVIOUSLY ADJUSTED CLAIM. AMOUNT OF REFUND BEING RETURNED TO PROVIDER.**

- Effective May 22, 2000, the look of newly issued Hoosier Health Cards will be changing. Currently, member-specific identification such as name, recipient identification (RID) numbers, date of birth, and gender is embossed on the card. The new Hoosier Health Card will no longer have embossed lettering and instead will have a flat surface. This is the only change that is being made to the Hoosier Health Card. The new flat-surfaced Hoosier Health Card will be issued to newly enrolled members and current members who request a replacement ID card. Both types of cards, embossed and flat-surfaced, are valid and both can be used with the OMNI device.

To All Indiana Providers Enrolled as Waiver with a Traumatic Brain Injury Specialty:

- On May 1, 2000, EDS mailed recertification letters to waiver providers enrolled with a traumatic brain injury (TBI) specialty on their provider files. Recertification letters were sent to TBI waiver providers in error and, therefore, should be disregarded. TBI waiver providers will not receive recertification notices in the future. EDS apologizes for this error and any confusion it may have caused the TBI waiver provider community.

It should be noted that waiver providers who are enrolled with a TBI specialty can continue to bill for those services **only until** June 30, 2000. Providers interested in continued participation in the TBI Waiver Program should contact the Medicaid Waiver Unit to request an application. The Medicaid Waiver Unit will send an application to prospective providers to determine program eligibility. Providers should submit requests to the following address:

Medicaid Waiver Unit
Bureau of Aging and In-Home Services
Division of Disability, Aging and Rehabilitative Services
402 W. Washington Street, P. O. Box 7083, MS-21
Indianapolis, IN 46207-7083

If there are any questions, please contact the EDS Customer Assistance Unit at 1-800-577-1278 or locally at (317) 655-3240 and select Option 3 for provider enrollment questions.