

IMPORTANT INFORMATION

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MAY 23, 2000

To All Indiana Health Coverage Programs Providers:

• The Office of Medicaid Policy and Planning (OMPP), the Office of Children's Health Insurance Program (CHIP), and EDS invite all Indiana Health Coverage Programs (IHCP) providers to attend the IHCP seminars. EDS, the OMPP, and provider associations have worked together to determine the most critical education and billing issues and the most frequently asked questions from the provider community. Seminar sessions have been developed from these issues. The seminar sessions will be offered at various times during each of the three-day seminars. Throughout the seminars, providers will be able to obtain information about the new Windows-based electronic billing software package, Provider Electronic Solutions. Representatives from Managed Health Services (MHS), Lifemark Corporation, Health Care Excel (HCE), various provider associations, EDS provider consultants, and other EDS staff will also be in attendance. HCFA-1500 billers are encouraged to attend the rendering and billing sessions offered at the seminars in anticipation of future claims payment changes.

The Year 2000 IHCP Seminars will be held in Indianapolis, Jeffersonville, and South Bend, Indiana. The dates and locations of the seminars are listed below:

Indiana Health Coverage Programs Seminars			
Date	Registration Deadline	City	Location
August 22 – 24, 2000	August 8, 2000	Indianapolis	Indiana Convention Center
September 13 – 15, 2000	August 31, 2000	Jeffersonville	Ramada Inn
October 10 – 12, 2000	September 26, 2000	South Bend	Century Center

Specific information regarding registration is contained in the May 1, 2000, *Indiana Health Coverage Programs Bulletin*, *BT200016*. This information is also available on the Medicaid Web site, www.indianamedicaid.com along with additional information that includes the *Indiana Health Coverage Programs Provider Manual* and the fee schedule.

• Effective May 22, 2000, the look of newly issued Hoosier Health Cards will be changing. Currently, member-specific identification such as name, recipient identification (RID) numbers, date of birth, and gender is embossed on the card. The new Hoosier Health Card will no longer have embossed lettering and instead will have a flat surface. This is the only change that is being made to the Hoosier Health Card. The new flat-surfaced Hoosier Health Card will be issued to newly enrolled members and current members who request a replacement ID card. Both types of cards, embossed and flat-surfaced, are valid and both can be used with the OMNI device.

To All Providers Enrolled as Waiver with a Traumatic Brain Injury (TBI) Specialty:

On May 1, 2000, EDS mailed recertification letters to waiver providers enrolled with a
traumatic brain injury (TBI) specialty on their provider files. Recertification letters were
sent to TBI waiver providers in error and, therefore, should be disregarded. TBI waiver
providers will not receive recertification notices in the future. EDS apologizes for this
error and any confusion it may have caused the TBI waiver provider community.

It should be noted that Waiver providers who are enrolled with a TBI specialty can continue to bill for those services **only until** June 30, 2000. Providers interested in continued participation in the TBI Waiver Program should contact the Medicaid Waiver Unit to request an application. The Medicaid Waiver Unit will send an application to prospective providers to determine program eligibility. Providers should submit requests to the following address:

Medicaid Waiver Unit Bureau of Aging and In-Home Services Division of Disability, Aging and Rehabilitative Services 402 W. Washington Street, P.O. Box 7083, MS-21 Indianapolis, Indiana 46207-7083

If there are any questions, please contact EDS Customer Assistance at 1-800-577-1278 or locally at 317-655-3240 and select Option 3 for Provider Enrollment questions.