



## IMPORTANT INFORMATION

BR 200017

APRIL 25, 2000

### To All Indiana Health Coverage Programs Providers:

- A provider bulletin, *BT200015, Telephone and Address Quick Reference*, dated April 14, 2000, was recently issued to supply providers with a quick reference guide to frequently used telephone numbers and addresses related to the Indiana Health Coverage Programs. This one-page bulletin was printed on yellow paper. If you have not received this bulletin by May 1, 2000, you may obtain one by using one of the following procedures:
  - **Access the Medicaid Web site at the location below:**  
A copy of the bulletin can be obtained from the Indiana Medicaid Web site at [www.indianamedicaid.com](http://www.indianamedicaid.com)
  - **Submit a request in writing to the address below:**  
EDS Provider Written Correspondence  
P. O. Box 7263  
Indianapolis, IN 46207-7263
  - **Contact EDS Customer Assistance at the phone number below:**  
(317) 655-3240 in the Indianapolis local area or 1-800-577-1278, and the request will be forwarded for processing.

### To All Indiana Health Coverage Programs Pharmacy Providers:

*Note: This information is not directed to providers rendering services in the risk-based managed care delivery system.*

- The Indiana Health Coverage Programs was recently contacted by a practitioner advising that he has noted instances in which pharmacy providers did not fill his prescriptions for Senna products, based on their understanding that over-the-counter (OTC) drugs are not covered by the program. This is to clarify that Senna concentrate liquid is included on the Indiana Medicaid OTC Drug Formulary and is a covered service under the program.