



I M P O R T A N T I N F O R M A T I O N

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To All Indiana Medicaid Hospice Providers:

It has recently come to the attention of EDS that certain hospice claims incorrectly denied between January 4, and March 31, 1999. If you received error code 2026, recipient not eligible for this level of care for the dates of service and revenue code billed, and you know the nursing facility has an approved 450B and your hospice received hospice authorization from Health Care Excel (HCE) for those dates of service, then your claims were denied inappropriately. The nursing facility level of care segments for hospice recipients were incorrectly end-dated when new hospice segments were entered by HCE from January 4, to March 31, 1999. HCE is correcting the level of care segments and EDS will then mass adjust hospice claims for nursing facility room and board that were inappropriately denied. No additional work will be required on behalf of hospice providers regarding these claim adjustments. A subsequent banner message will be issued when the mass adjustment is made.

To All Indiana Medicaid Certified Nursing Facilities and Intermediate Care Facilities for the Mentally Retarded:

This is to remind all long term care (LTC) providers that an approved Form 450B or 450B SA/DE must be on file in IndianaAIM for their provider number before billing for services provided to a recipient. The billing provider number on the LTC claim must match the provider number from the State approved Form 450B or 450B SA/DE in IndianaAIM for the dates of service being billed. If an LTC claim is billed before information from the approved Form 450B or 450B SA/DE has been entered into the IndianaAIM system, the claim will deny for Edit 1024: Billing provider is not recipient's listed long term care provider, please verify provider number and resubmit.

When an LTC claim denies for Edit 1024, the provider should verify the status of the Form 450B or 450B SA/DE. If the facility has an **approved Form 450B** or 450B SA/DE, for the correct provider number and correct dates of service, the approved Form 450B or 450B SA/DE should be re-submitted to the OMPP. Please include a cover letter requesting that the information be data-entered into the IndianaAIM system due to claim denial for Edit 1024 and submit to the following address:

Ms. Nancy Hopkins
Office of Medicaid Policy and Planning
MS07
402 West Washington Street
Indianapolis, IN 46204

If the long term care facility **does not have an approved Form 450B** or 450B SA/DE for the correct provider number and dates of service, the facility must follow the established procedures for obtaining Form 450B level of care approval from the OMPP. The Form 450B or 450B SA/DE process for nursing facilities is outlined in Medicaid Update E98-40 that was published in November 1998. Intermediate care facilities for the mentally retarded should direct Form 450B eligibility questions to the local Bureau of Developmental Disabilities field office.

For questions related to this reminder, please call the EDS LTC Unit at (317) 488-5099.

To All Indiana Medicaid Providers Who Receive Professional/Institutional Electronic Remittance Advice:

EDS has made a system update to the Professional/Institutional Electronic Remittance Advice. Effective March 30, 1999, the rendering provider number, billed on Health Care Finance Administration (HCFA) 1500 claims and HCFA 1500 adjustments, is now being posted to the electronic remittance advice. On April 15, 1999, notification was sent to all approved Medicaid software vendors regarding this update. If you have any questions regarding this modification to the electronic remittance advice, please contact the EDS Electronic Claims (ECS) Help Desk at (317) 488-5160 or (317) 488-5158.

To All Indiana Medicaid Home Health Care Providers:

The new rates for home health services, effective January 1, 1999, and published in the April 23, 1999, bulletin, *Change in reimbursement Rates for Home Health Providers*, have been loaded for claims processing the week of April 26, 1999. Claims that have been submitted at the new rate will process at the new rate beginning with the Remittance Advice (RA) Notice for May 4, 1999. Claims processed for dates of service January 1, 1999, and thereafter that were paid at the old rate will be mass adjusted. The net mass adjustment will appear on or about the RA for May 11, 1999. Mass adjusted claims are assigned region number 56 as the first two numbers in the internal control number (ICN). For claims that were underpaid, the net difference will be paid and reflected on the RA for May 11, 1999. For claims that were overpaid, the net difference will be reflected on the RA for May 11, 1999, but will not be recouped until the RA for June 1. There will be a two-week delay in recoupment of accounts receivable associated with this mass rate adjustment so that home health agency providers can review the impact of the mass rate adjustment and when appropriate, submit a request for an extended repayment schedule. Instructions for requesting an extended repayment schedule will be provided in the RA for May 4, 1999.