

IHCP *banner page*

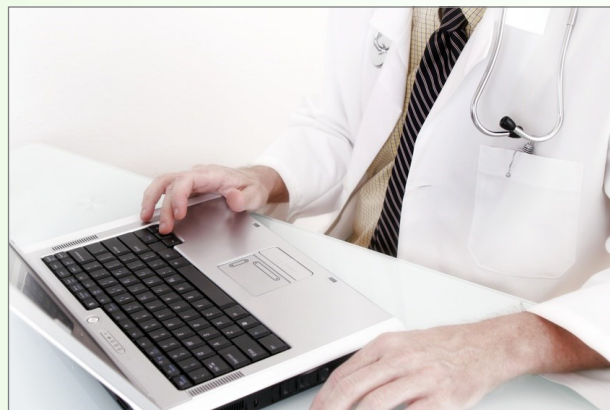
INDIANA HEALTH COVERAGE PROGRAMS BR201734

AUGUST 22, 2017

Member eligibility verification to include MCE delivery network

Effective August 31, 2017, providers verifying eligibility of members enrolled in a managed care program will begin receiving information identifying the specific managed care entity (MCE) delivery network associated with the member's primary medical provider (PMP), if a delivery network is applicable. This enhancement applies to provider eligibility verification requests initiated from any of the following:

- Provider Healthcare Portal
- 270 electronic transactions
- Interactive voice response (IVR) system



If a specific delivery network is not applicable, information identifying the enrolling MCE will continue to be provided with eligibility verification responses regarding managed care members.

IHCP notifies pharmacy providers of address change for submitting manual FFS claims

Effective immediately, the remittance address for submitting manual fee-for-service (FFS) pharmacy claims to the Indiana Health Coverage Programs (IHCP) Pharmacy Benefit Manager (PBM), OptumRx, has been changed to the following:

OptumRx – Manual Claims Processing
PO Box 29044
Hot Springs, AR 71903

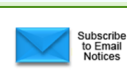
Please direct any questions to the OptumRx Clinical and Technical Help Desk by calling toll-free 1-855-577-6317.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 1-800-457-4584.

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