

IHCP *banner page*

INDIANA HEALTH COVERAGE PROGRAMS

BR201523

JUNE 9, 2015

Dental claims denied for EOB 6211 to be reprocessed

The Indiana Health Coverage Programs (IHCP) has identified a claims processing system issue. Dental claims billed with Healthcare Common Procedure Coding System (HCPCS) code D0140 – *Limited oral evaluation, problem-focused*, and processed from April 28, 2015 through June 1, 2015, may have inappropriately denied with explanation of benefits (EOB) 6211 – *Periodic or limited oral evaluations are limited to one every 6 months*. HCPCS code D0140 is not subject to evaluation limits.

The claims processing system has been corrected. Claims for D0140 processed from April 28, 2015 through June 1, 2015 that denied with EOB 6211 will be mass reprocessed. Providers will see the reprocessed claims on the Remittance Advice (RA) statements beginning June 16, 2015, with internal control numbers (ICNs) that begin with region code 80 (mass reprocessed).



QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at 1-800-577-1278.

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