IHCP *banner page*

Vision service providers may resubmit claims for HCPCS code V2531 that denied incorrectly

The *Indiana Health Coverage Programs (IHCP) Banner Page* *BR201338* notified providers of coverage for Healthcare Common Procedure Coding System (HCPCS) code V2531 – *Contact lens, scleral, gas permeable, per lens* effective November 1, 2013. Coverage for code V2531 was not correctly updated in the claims processing system and continued to show as noncovered for some programs. Therefore, claims for code V2531 denied incorrectly.

The claims processing system has been corrected. Beginning immediately, vision service providers may resubmit previously denied claims for reimbursement consideration. This applies retroactively to claims with dates of service (DOS) on or after **November 1, 2013**. Claims resubmitted beyond the original one-year filing limit must include a copy of this banner page as an attachment and must be filed within one year of the publication date.

The reimbursement rate for code V2531 was $481.19 for DOS November 1, 2013, through December 31, 2013, and is $506.52 for DOS January 1, 2014, forward. Coverage and current pricing information will be reflected in the next monthly update to the provider Fee Schedule and the Optician and Optometrist Code Sets at indianamedicaid.com.

Test access to new "HP MyRoom" before attending virtual provider training

The Indiana Health Coverage Programs (IHCP) will use a new virtual training environment called HP MyRoom beginning June 1, 2015. All providers who plan to attend future virtual training sessions must download the HP MyRoom software to gain access to this new training environment. You can download HP MyRoom from the website at myroom.hp.com. When downloading the software, please remember that your system administrator may have limited your ability to download files from the Internet or to perform certain installation processes. Therefore, you may need to contact your IT department to request assistance with the download.

It is important that you download and test HP MyRoom at least a few days before attending a virtual training session. To facilitate the testing process, HP has

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scheduled a mock virtual training session for May 22, 2015. Any time between 8 a.m. and 5.p.m. on May 22, you can test the HP MyRoom download by "attending" the mock session at www.myroom.hp.com/attend/MEPTQWWHJJE. Once on the web page, download HP MyRoom if you did not do so earlier. You do not need to create an account to download the software or to attend the mock session. After the software is installed, you will be prompted to enter your name and then click **Join**. Providers experiencing problems downloading or using HP MyRoom may call the IHCP Workshop Line at (317) 488-5072 for assistance.

Register now to attend a dental specialty workshop – Dental FFS and DentaQuest

The Indiana Health Coverage Programs (IHCP) is offering a special workshop for dental providers. In this session, you will learn valuable information about dental services provided under the fee-for-service (FFS) delivery system. This session, scheduled for dates during May and June, covers Web interChange eligibility inquiry, including how to determine aid categories, delivery systems, third-party liability (TPL) resources, and benefit limitations. Presenters will discuss dental coverage guidelines, as well as common billing issues such as claim filing, check/Remittance Advice (RA) inquiry, claim inquiry, and copy/void/replacements. DentaQuest, the HIP dental benefits administrator, will provide an overview of its program, including information about creating user accounts, accessing and using the company's web portal, and a general Q&A.

Table 1 – Dental FFS and DentaQuest Workshop dates and locations

Date	Time	Location	Address
May 28, 2015	1:00-5:00 p.m.	St. Joseph Regional Hospital Education Center	5215 Holy Cross Parkway Mishawaka, IN
May 29, 2015	9:00 a.m.-noon	St. Vincent Hospital Cooling Auditorium	2001 W. 86th Street Indianapolis, IN
June 3, 2015	9:00 a.m.-noon	Virtual Training Session	See the Dental Specialty Workshop page for the link and phone number.
June 4, 2015	9:00 a.m.-noon	Medical Arts Building Wabash Valley Alliance Fourth Floor	415 N. 26th Street Lafayette, IN
June 9, 2015	9:00 a.m.-noon	Floyd Memorial Hospital Paris Health Education Classrooms 3 & 4	1850 State Street New Albany, IN
June 16, 2015	1:00-5:00 p.m.	Deaconess Hospital Bernard Schnacke Auditorium	600 Mary Street Evansville, IN
June 17, 2015	9:00 a.m.-noon	St. Catherine's Hospital Professional Office Conference Room	4321 Fir Street East Chicago, IN
June 17, 2015	9:00 a.m.-noon	Parkview Hospital Auditorium	10501 Corporate Drive Ft. Wayne, IN

To register and for more information, including information about accessing virtual training sessions, see the Dental Specialty Workshop – Dental FFS and DentaQuest page at indianamedicaid.com.

Second-quarter Provider Workshops now accepting registrations

The Indiana Health Coverage Programs (IHCP) is offering the following sessions at workshops scheduled throughout the state during May and June:

- Benefit Packages: This presentation provides an overview of the various IHCP benefit packages, including brief descriptions of packages, covered services, and delivery systems.

- Billing Medicaid Secondary: This session details how to correctly submit claims for members who have other resources, including Traditional Medicare, Medicare Replacement Plans, and commercial insurance plans, available to help pay the cost of medical care. It also outlines how to report changes in members' primary insurance.

- MCE Updates and Roundtable: Anthem, MDwise, and Managed Health Services (MHS) will provide brief updates about Hoosier Care Connect and the Healthy Indiana Plan (HIP), followed by a roundtable to address questions from attendees.

Table 2 – Second-quarter Provider Workshop dates and locations

Date	Time	Location	Address
May 21, 2015	1:00-5:00 p.m.	Marion General Hospital Conference Room, Main Level	330 N. Wabash Marion, IN
May 26, 2015	1:00-5:00 p.m.	White's Residential Treatment Facility Conference Rooms 1, 2, & 3	5233 S. 50 East Wabash, IN
May 27, 2015	1:00-5:00 p.m.	Community Hospital North Multi-Service Room, Third Floor	7250 Clearvista Parkway Indianapolis, IN
June 3, 2015	1:00-5:00 p.m.	Good Samaritan Hospital Eva Hill Auditorium	520 S. 7th Street Vincennes, IN
June 4, 2015	1:00-5:00 p.m.	Medical Arts Building—Wabash Valley Alliance Fourth Floor	415 N. 26th Street Lafayette, IN
June 9, 2015	1:00-5:00 p.m.	Floyd Memorial Hospital Paris Health Education Classrooms 3 & 4	1850 State Street New Albany, IN
June 11, 2015	1:00-5:00 p.m.	Columbus Regional Hospital Kroot Auditorium	2400 E. 17th Street Columbus, IN
June 17, 2015	1:00-5:00 p.m.	St. Catherine's Hospital Professional Office Conference Center	4321 Fir Street East Chicago, IN
June 17, 2015	1:00-5:00 p.m.	Parkview Hospital Auditorium	10501 Corporate Drive Ft. Wayne, IN
June 18, 2015	1:00-5:00 p.m.	Rush Memorial Hospital Kenneth L. Earnest Conference Center	1300 Main Street Rushville, IN
June 23, 2015	1:00-5:00 p.m.	Union Hospital Landsbaum Center Auditorium	1433 N. 6 ½ Street Terre Haute, IN
June 24, 2015	1:00-5:00 p.m.	King's Daughter Hospital Oak 1 & 2	1373 E. State Road 62 Madison, IN
June 25, 2015	1:00-5:00 p.m.	Memorial Hospital Southside Office	1100 W. 12th Avenue Jasper, IN
June 30, 2015	8:00 a.m. - noon	Community Hospital North Multi-Service Room, Third Floor	7250 Clearvista Parkway Indianapolis, IN

To register and for more information, see the Second-Quarter Provider Workshops page at indianamedicaid.com.

New providers can register now for an IHCP 101 Workshop

The Indiana Health Coverage Programs (IHCP) is offering a special workshop for providers new to the IHCP. This virtual training session will be offered every third Monday from 10-11 a.m. beginning in June 2015 and will cover the basics about providing services under the IHCP. Attendees will learn about the Healthy Indiana Plan (HIP), Hoosier Healthwise, Hoosier Care Connect, and Traditional Medicaid, including the contractors administering these programs, filing claims, obtaining and reading Remittance Advices (RAs), and more. Even better, providers can attend this class from the convenience of their home or office.

Upcoming dates include:

- June 15

- July 20

- August 17

To attend a virtual session, you need a telephone and a computer. To register and for more information, including information about accessing these virtual training sessions, see the IHCP 101 Workshop page at indianamedicaid.com.
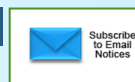
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