

IHCP *banner page*

INDIANA HEALTH COVERAGE PROGRAMS BR201446 NOVEMBER 18, 2014

Crossover claims denying for missing information regarding OPR practitioners

The Indiana Health Coverage Programs (IHCP) reminds providers of policy and billing guidelines when rendering services or medical supplies resulting from an order, prescription, or referral. Federal regulations require providers to include the National Provider Identifier (NPI) of the ordering, prescribing, or referring practitioner on Medicaid claims. Reimbursement to the billing provider requires that the ordering, prescribing, or referring (OPR) practitioner be enrolled in Medicaid. IHCP policy and billing guidelines regarding OPR practitioners were issued in *IHCP Provider Bulletin* [BT201233](#) and were effective October 1, 2012.



BT201233 informed providers that the IHCP claims adjudication process would verify both the presence of a valid OPR practitioner's NPI and the OPR practitioner's enrollment in the IHCP. An apparent system error prevented a related edit from being applied to Medicare medical crossover claims. The error was recently discovered and corrected, so providers are now receiving denials with explanation of benefits (EOB) 0226 – *This claim requires a valid referring physician number. Please consult referring physician and resubmit.*

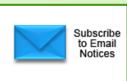
When providers submit claims for services or supplies that require an order, prescription, or referral, the submitting providers are required to include the NPI of the practitioner who ordered, prescribed, or referred the services or supplies. Before providing services or supplies ordered, prescribed, or referred by another practitioner, IHCP-enrolled providers should verify that the other practitioner is enrolled in the IHCP. Providers may verify IHCP enrollment by using the [OPR Provider Search](#) function in the quick links at [indianamedicaid.com](#).

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