

IHCP *banner page*

INDIANA HEALTH COVERAGE PROGRAMS

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JULY 23, 2013



Sign up now for third-quarter IHCP workshops

The Indiana Health Coverage Programs (IHCP) is offering one-day educational workshops to providers in third-quarter 2013. The workshops include the following sessions:

- **Transportation ...the Right Way (8:00 a.m.-8:45 a.m.):** This session explains new enrollment requirements specifically for transportation providers and describes the difference between revalidation and recertification. The session also reviews billing and prior authorization guidelines, including ways to prevent common denials and avenues of resolution.
- **Introduction to IHCP (8:55 a.m.-9:55 a.m.):** This session covers the overall structure of Indiana Medicaid. You will learn about Traditional Medicaid, *Care Select*, Healthy Indiana Plan (HIP), and Hoosier Healthwise programs, as well as about the contractors involved with each program. This session is ideal for those who are new to Medicaid.
- **IHCP Updates (10:05 a.m.-10:50 a.m.):** This session provides an overview of newly released and updated information regarding Web interChange, ICD-10, Medicare Replacement Claim changes for electronic claims, and provider enrollment form changes.
- **Indiana *Care Select* Top 10 Most Common Questions, Concerns, or Issues (11:00 a.m.-noon):** Presented by representatives of MDwise Inc., and ADVANTAGE Health Solutions, this session provides a third-quarter overview of

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the *Care Select* program administered by both care management organizations (CMOs), including:

- *Care Select* Eligibility
- Adding providers for members in the Right Choices Program
- Member reassignment process
- Prior authorization for *Care Select* and Traditional Medicaid
- Common reasons for a prior authorization request denial
- Appealing a prior authorization decision
- Provider profile updating: terminations, location changes, and panel changes

- **EPSDT and Bright Futures (1:00 p.m.-1:45 p.m.):** This joint managed care entity (MCE) session on Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) is ideal for primary care providers, billing staff, clinical staff, and office management. *(Note: The content of this presentation is not relevant to specialty offices.)* The presentation provides a program overview, description of covered services, billing guidelines, outreach strategies, and strategies to maximize opportunities when providing EPSDT services. The session also includes information on the Bright Futures program and how it relates to EPSDT along with individual updates from each MCE.
- **Anthem Hoosier Healthwise and HIP Updates (1:55 p.m.-2:40 p.m.):** Please join Anthem representatives for updates covering Hoosier Healthwise, HIP, and behavioral health. Questions and answers will follow the update.
- **Life of a Claim at MDwise (2:50 p.m.-3:35 p.m.):** During this session, attendees receive an overview of the life of a claim at MDwise. The session includes top 10 claim denials, information about the new claims payer, the MDwise delivery systems, *Claims Inquiry Form*, and claims disputes and appeals for Hoosier Healthwise, HIP, and behavioral health.
- **Managed Health Services and Cenpatco Behavior Health Third-Quarter Updates (3:45 p.m.-4:30 p.m.):** Managed Health Services and Cenpatco Behavioral Health provide prior authorization updates, billing tips and reminders, and general program updates. This session is open to all provider types.

Table 1 – Third-quarter IHCP workshops dates and locations

Date	Location	Address
August 7, 2013	Virtual training	Attend the virtual training session
August 13, 2013	IU Health Bloomington Bloomington, Indiana	Wegmiller Auditorium 601 W. 2 nd Street
August 15, 2013	Lutheran Hospital Ft. Wayne, Indiana	Kachmann Auditorium 7950 W. Jefferson
August 20, 2013	Virtual training	Attend the virtual training session
August 22, 2013	Unity Hospital Lafayette, Indiana	Medical Pavilion Conference Room 1345 Unity Place
August 28, 2013	Community Hospital Munster, Indiana	Auditorium 901 MacArthur Boulevard
September 17, 2013*	Wishard Hospital Indianapolis, Indiana	Myers Auditorium 1001 W. 10 th Street

* Please note: Wishard Hospital workshop scheduled for September 17, 2013, will begin at 8:30 a.m., and all session times will be adjusted accordingly.

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Session registration

Be sure to register early, as spaces fill up quickly. To register, visit the [Workshop Registration](#) page at indianamedicaid.com. The registration page provides instructions, including the Workshop Registration Tool Quick Reference. If you register online, you will receive immediate confirmation.

Annual seminar

Information will be coming soon about the annual seminar to be held in October. Watch for upcoming communications.

Waiver mini-workshop scheduled for July 31

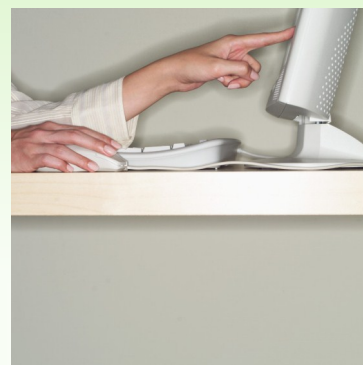
The Indiana Health Coverage Programs (IHCP) is offering a 90-minute workshop for prospective and current Home and Community-Based Services (HCBS) waiver providers.

An overview of the Indiana waiver program will be presented. Providers will learn about:

- Member eligibility
- Provider enrollment
- Billing
- Common reasons for claim denials

This session is ideal for all waiver providers and case managers billing for waiver program services. The workshop is scheduled for 9 a.m. – 10:30 a.m. (Eastern Time) Wednesday, July 31, 2013, via Virtual Room.

To register for the waiver workshop, go to the [Provider Education](#) page at indianamedicaid.com.

**QUESTIONS?**

If you have questions about this publication, please contact Customer Assistance at (317) 655-3240 in the Indianapolis local area or toll-free at 1-800-577-1278.

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