IHCP *banner page*

Claim and eligibility processes will be temporarily unavailable on April 28, May 5, and May 19, 2013

Due to hardware upgrades, the following processes **will not be available** from 5 p.m. through no later than midnight Eastern Time on April 28, May 5, and May 19, 2013:

- Member eligibility via Web InterChange, Omni, or Automated Voice Response (AVR)
- Claim submission via Web interChange
- Claim status inquiry via Web interChange or AVR
- Pharmacy point-of-sale (POS) claims processing or member eligibility verification

Please direct questions to the EDI Solutions Help Desk at (317) 488-5160 or 1-877-877-5182, or by email at INXIXElectronicSolution@hp.com.

Updates to mental health utilization edits

Utilization edits for mental health medications, recommended by the Mental Health Quality Advisory Committee (MHQAC), were first implemented June 19, 2007. For more information, please see bulletin BT200709. Utilization edits are reviewed by the MHQAC quarterly. As recommended, the update to the utilization edits listed in Table 1 on the following page is effective for dates of service (DOS) on or after May 20, 2013.

Table 1 − Update to utilization edits effective for DOS on or after May 20, 2013

Name and Strength of Medication	Utilization Edit
Exelon 13.3 MG/24 hr patch	1/day

The complete list of utilization edits for mental health medications is available on the Mental Health Quality Advisory Committee page on indianamedicaid.com.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at (317) 655-3240 in the Indianapolis local area or toll-free at 1-800-577-1278.

TO PRINT

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