

IHCP *banner page*

INDIANA HEALTH COVERAGE PROGRAMS

BR201301

JANUARY 8, 2013



IHCP making updates to comply with CAQH CORE operating rules

To adopt measures of the *Affordable Care Act*, the Indiana Health Coverage Programs (IHCP) is making updates to comply with the federally mandated Council of Affordable Quality Healthcare (CAQH) Committee for Operating Rules for Information Exchange (CORE).

The CAQH CORE's mission is to use common business rules (operating rules) to promote interaction of healthcare trading partners and the exchange of healthcare-related information in a consistent, clear, and standardized manner, and in compliance with applicable laws and regulations. Developing consistency between trading partners will benefit the healthcare industry by improving the usefulness of healthcare information and reducing administrative costs for stakeholders involved in healthcare data exchange. For additional information about the CAQH CORE, go to caqh.org/.

CAQH CORE operating rules covering member eligibility and claim status transactions are to be implemented by January 1, 2013. Among this initial set are a number of rules addressing data content, specifically the identification of individuals, which will enhance the processing of eligibility inquiries and responses. As a first step, the IHCP will begin applying rules related to name normalization that increases the likelihood of identifying members when verifying eligibility.

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Beginning January 1, 2013, Web interChange, OMNI, and 270 eligibility verification inquiries submitted using the search criteria of member name and date of birth may result in an eligibility response displaying the message, "Member Last Name Returned Reflects the Name Found in the IHCP System." This message indicates that the name

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normalization process was used to identify the member, and the last name displayed in the response is the last name stored in the IHCP system – a name that may not exactly match the last name submitted in the request. (Example: Request: OCONNOR versus Response: O'CONNOR).

For additional information about the CORE operating rule on name normalization, see Phase II CORE rule 258 at caqh.org/pdf/CLEAN5010/258-v5010.pdf.

Additional information about the IHCP implementation of CAQH CORE operating rules, including information about CORE Phase II Connectivity Rule, will be published in early 2013.

If you have questions about this article, please submit them to INXIXTradingPartner@hp.com.



Use of ICD procedure codes restricted for UB-04 billers beginning January 1, 2013

Previous Indiana Health Coverage Programs (IHCP) banner page [BR201249](#), dated December 4, 2012, indicated that beginning January 1, 2013, the IHCP would deny claims that contain International Classification of Diseases (ICD) procedure codes on institutional claims other than inpatient and inpatient crossover claims. Rather than deny, institutional claims, other than inpatient and inpatient crossover claims, with dates of service on or after January 1, 2013, that are billed with ICD procedure codes will pay but will post with explanation of benefits (EOB) message 4072 – *ICD procedure code not allowed for claim type billed*. Institutional claims, other than inpatient and inpatient crossover claims, with dates of service on or after January 1, 2013, should not contain ICD procedure codes.

Sign up now for provider enrollment training

Ready...set...update! Learn to easily keep your provider profile up-to-date by attending a series of online training sessions from the Indiana Health Coverage Programs (IHCP). Scheduled throughout January, these short, online sessions focus on topics including electronic funds transfer, updating provider names, addresses, and tax identification numbers, and provider recertification.

Attend all the training sessions or choose only those that apply to you and your organization. For more information and to register, visit the [Provider Education page](#) on indianamedicaid.com today. More training sessions are coming in February, so watch future IHCP publications for topics, dates, and times.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at (317) 655-3240 in the Indianapolis local area or toll-free at 1-800-577-1278.

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