

# IHCP *banner page*

INDIANA HEALTH COVERAGE PROGRAMS

BR201250

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## Updates to provider information for 2012 taxes due to the IHCP December 14

Changes to your Indiana Health Coverage Programs (IHCP) “mail to,” “pay to,” or “home office” address, or to your 2012 taxpayer identification information must be submitted to the IHCP by December 14:

- **Verify your provider profile information on Web interChange** – Verify the addresses and tax information on file with the IHCP. You can review and verify your “mail to,” “pay to,” and “home office” addresses on Web interChange – go to your provider profile on Web interChange via indianamedicaid.com.
- **Correct your address information** – If your “mail to” or “pay to” address has changed, you can update your provider profile online or by mail. Providers wanting to update their “mail to” or “pay to” addresses online via Web interChange can choose the Provider Profile and the Edit/View option. Providers can also request updates by submitting an *IHCP Name and Address Maintenance Form*, available on the [Update Your Provider Profile page](#) on indianamedicaid.com. Changes to your “home office” address, which is your legal address, must be submitted by mail and require a W-9 be submitted with the form.
- **Corrections to your taxpayer identification information** – If your taxpayer identification information, including the name, address, or identification number on the W-9 form on file with the IHCP, needs to be updated, you must submit your update by mail using the *IHCP Tax Identification Maintenance Form* available on the [Update Your Provider Profile page](#) at indianamedicaid.com. A revised W-9 form must be submitted with the form.

### MORE IN THIS ISSUE

- [Waiver claims denying](#)
- [Online Provider Enrollment Training](#)

## Waiver claims denying in error for EOB code 1112

Waiver providers have received denials for claims for explanation of benefits (EOB) code 1112 – *The Care Select PMP NPI is missing from the claim*. In error, waiver claims began denying for this edit code with the implementation of the new Ordering, Prescribing, and Referring (OPR) validation requirement.

Waiver providers should continue to place the Legacy Provider Identifier (LPI) of the case manager in the referring physician fields of medical claim submissions. The claims processing has been corrected, and this edit will no longer cause denials. Waiver claims that were erroneously denied for EOB code 1112 may be resubmitted for reimbursement consideration.

## Only two sessions remain – How to Complete the IHCP Provider Enrollment Application

If you need to enroll a new service location, revalidate your existing enrollment, or update your provider profile, the Indiana Health Coverage Programs (IHCP) is offering two more online sessions on provider enrollment December 13 and December 19, 2012. For more information and to register, see the [Provider Education page](#) on indianamedicaid.com.

### QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at (317) 655-3240 in the Indianapolis local area or toll-free at 1-800-577-1278.

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