

IHCP *banner page*

INDIANA HEALTH COVERAGE PROGRAMS

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Attention, home and community-based waiver providers!

Have you been waiting for waiver training to take your waiver billing expertise to the next level? Wait no longer! The Indiana Health Coverage Programs (IHCP) is offering two virtual training opportunities—April 20 (10 a.m. – 11 a.m.) and May 3 (1:30 p.m. – 2:30 p.m.)—for you to gain invaluable knowledge regarding waiver billing. This one-hour online course includes:

- A history of the Medicaid waiver program
- An overview of the agencies that administer the various waivers
- The differences between waiver services and Medicaid services
- How members qualify for waivers and how to verify waiver eligibility
- How to bill claims for waiver services

This session is ideal for newer waiver providers, as well as seasoned providers that need a refresher course. For [dates and locations](#), and [to register](#), visit the Provider Education page of indianamedicaid.com.

Web interChange training available from the comfort of your own office

Learn about Web interChange without leaving your office! Mark April 27, 2012, from 9 a.m. – noon on your calendar for the Indiana Health Coverage Programs' (IHCP's) Web interChange training. This virtual training provides a broad overview of the many benefits of using Web interChange. You will learn to:

- Request administrator access
- Assign user functions to the system
- Submit claims

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- Work with third-party liability (TPL) attachments and follow-up
- Request prior authorization
- Use Clear Claim Connection
- Find help

This is a great training presentation to sharpen your skills, regardless of your experience. Sign up and take this journey with us! For [dates and locations](#), and [to register](#), visit the Provider Education page of indianamedicaid.com.



Participating in online training is as easy as 1-2-3

1. Register for the virtual training just as you would if you were attending the workshop in person—access indianamedicaid.com, click “Provider Education,” then “Register Now,” and select your preferred virtual training session. Be sure to register early, as participants are limited to 125 per session.
2. For the virtual training session, all you will need is a telephone and a computer.
3. On the day of the training, dial in and link to the desired session by following the simple instructions on the [Provider Education page](#) of indianamedicaid.com.

QUESTIONS?

If you have questions about this publication, please contact Customer Assistance at (317) 655-3240 in the Indianapolis local area or toll-free at 1-800-577-1278.

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