

IHCP *banner page*

INDIANA HEALTH COVERAGE PROGRAMS

BR201049

DECEMBER 7, 2010



Omni download required

With the procurement of Hoosier Healthwise (HHW) and the Healthy Indiana Plan (HIP), effective January 1, 2011, managed care entities (MCEs) will make primary medical provider (PMP) assignments for their respective members. These changes require that Omni users perform downloads to their Omni machines to obtain the correct PMP information when checking eligibility via the Omni machine. Instructions for performing the download can be found in Table 1.1 in IHCP bulletin [BT200711](#) or in Table 3.7 in *Chapter 3, Section 5* of the *IHCP Provider Manual*. The download will not be available until January 1, 2011. The download process will take approximately 15 minutes. If you have questions regarding this bulletin, please call the Omni help desk at (317) 488-5051 in the Indianapolis local area or toll-free at 1-800-284-3548.

The Omni download will allow providers to receive correct PMP information. If the download is not performed, the information returned on the Omni machine will not reflect complete PMP information if a PMP has not been assigned. You may still refer to Web interChange for accurate and complete information.

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What will change on the Omni response after the download to my Omni machine?

If the member does not yet have a PMP assignment on the date of service being veri-

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fied, the OMNI will return the MCE name and phone number plus "PMP not assigned yet." If the member has both an MCE and a PMP assignment on the date of service being verified, the Omni will return the MCE name and telephone number plus the PMP name and phone number. Members may see any IHCP-enrolled provider when there is no PMP assignment.

If a member does not yet have a PMP assignment, the MCE is still responsible for paying claims for services covered under risk-based managed care (RBMC) or HIP. Providers should contact the MCE to confirm that there is no PMP assignment and to obtain billing guidelines. HP will continue to pay for services carved out of these programs.

2011 Healthcare Common Procedure Coding System updates are available

The 2011 Healthcare Common Procedure Coding System (HCPCS) updates are available for download on the [CMS Web site](#).

The new codes, deleted codes, codes with description changes, and new modifiers are currently under review. HP Enterprise Services will publish a provider bulletin containing information about Indiana Health Coverage Programs (IHCP) coverage, prior authorization requirements, and pricing, as applicable. HP Enterprise Services anticipates publication of this bulletin during the last week of December 2010.

QUESTIONS?

If you have questions about the articles published in this banner page, please contact Customer Assistance at (317) 655-3240 in the Indianapolis local area or toll-free at 1-800-577-1278.

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